Attachment B
DPS Functional Requirements

The following are the functional requirements for the Military Traffic Management Command's (MTMC's) Defense Personal Property System (DPS). The Government considers these requirements mandatory. In responding to this solicitation, offerors must indicate their capability to comply with specified requirements. Offerors may address the requirements with various solution alternatives as depicted in the DPS Response Table. The following describes the functions in each increment the offeror is required to deliver. For the purposes of this Attachment, whenever PPSO is referenced, this represents all DoD and other authorized shipping offices (i.e., PPSOs, JPPSOs, PPPOs, and CPPSOs).

Service Delivery Increments Summary:

Increment 1 – Transportation Provider Solicitation and Bid, and Counseling and Move Management includes:

- TP Qualification
- Customer Satisfaction Survey
- Rate Filing and Evaluation
- Minimum Best Value Score
- Best Value Scoring
- TP Ranking
- Costing of Shipments
- User Management
- Counseling
- Shipment Planning, Distribution, and Management
- Interfaces

Increment 2 – Post-Move Management, Forecasting and Analysis includes:

- Claims Management
- Mandatory Claims Fields
- Performance Data Collection
- Data Analysis
- Report and Document Generation
- Historical Data Repository

Offerors must complete each item in the DPS Functional Requirements Matrix using the following DPS Response Table. If a DoD process or procedure change is indicated, use the BPR Change column to describe the proposed change. Use the Comments column to provide an explanation of the impact on cost and/or schedule if that change is not accepted by the government. Specifically state if there is little or no impact. If response 3 is chosen, use the Comments column to explain the proposed COTS modifications, enhancement or extensions. If response 4 is chosen, use the Comments column to identify the proposed GOTS products.

DPS Response Table

Response	Meaning
1	System can accomplish the required functionality using COTS inherent capability.
2	Required functionality can best be accomplished using BPR approach.
3	System will accomplish required functionality with COTS modification, enhancement or extension.
4	Required functionality can best be accomplished using a combination of COTS/GOTS.

DPS Functional Requirements Matrix

Req. #	Definition	Response	BPR Change	Comments
Increment 1 – Transportation Provider Solicitation and Bid, And Counseling/Move Management				
TP Qualification				
1.	DPS shall provide web-based functionality for TPs to register and qualify to do business with MTMC. (See *Attachment J: Transportation Provider Qualification Program Functional Requirements*).			
2.	DPS must migrate data for existing carriers from the current PPQWeb database.			
Customer Satisfaction Survey (CSS)				
3.	DPS shall manage the collection of customer satisfaction surveys to determine if a statistically significant sample is achieved for each Transportation Provider in each shipment category (e.g. Domestic Household Goods, International Household Goods, International Unaccompanied Baggage). The data collected using the CSS will be used for the calculation of the customer satisfaction score (Refer to: *Attachment J: Best Value Distribution Methodology*). DPS shall have the ability to conduct customer satisfaction surveys via the web. NOTE: Additional Shipment Categories (e.g. DPM, NTS) will be added in future iterations of DPS. This capability will include the following:			
3.1.	Make surveys available for completion via the web for all shipments that have been delivered.			
3.2.	Provide DoD Customer users with a list of shipments that are ready for survey. If no shipments are ready for survey (i.e. because status has not been updated to delivered), there needs to be a message as to why.			
3.3.	DPS must perform the following actions prior to committing survey response to the database: • The customer is notified of the TP survey score (e.g. 85 out of 100) before the survey is committed. • The customer has the opportunity to change the survey responses before the survey is committed.			

Req. #	Definition	Response	BPR Change	Comments
	• A validation message must appear which notifies the customer that they will not be able to change their response after the survey is submitted, and that only one survey per shipment is allowed.			
3.4.	Only accept surveys that are 100% complete. Inform DoD Customer users that the survey must be complete before it will be saved.			
3.5.	Track aging of uncompleted surveys and send emails at set time intervals to remind customers to complete the surveys. The emails will provide a link to a web page at which they can complete their survey			
3.6.	Survey data must include the date each email reminder was sent.			
3.7.	Survey data must include the date the survey was completed.			
3.8.	Reports to indicate whether statistically valid data for each Transportation Provider has been achieved for each shipment type (i.e. Domestic HHG, International HHG, or International UB). Information regarding the number of surveys needed is provided in *Attachment F: Customer Satisfaction Survey Questions and Statistical Validity Table*			
3.9.	Ability to capture answers to the questions in *Attachment F: Customer Satisfaction Survey Questions and Statistical Validity Table.*			
3.10.	Ability for customer to enter comments for review by the Origin and/or Destination PPSOs and/or TP.			
4.	DPS shall make the CSS data available for review. This capability shall include the following:			
4.1.	Reports to aggregate survey results by TP for different time periods, and/or by code service, and/or by shipment category.			
4.2.	A report to aggregate survey results for different time periods, listing the number of surveys completed, by code service, and/or by shipment category. Report will also indicate whether email reminders were sent, whether NO email reminders were sent, and whether survey data was entered by a Telephone Survey Contractor.			
4.3.	A report which lists complete survey data for each survey for a selected time period and TP (or all TPs).			
4.4.	Ability to create a list or report of customers to survey by telephone for each TP that does not have a statistically valid number of surveys in any given shipment category based on the universe of delivered shipments in each category for a specified period of time. Report will be viewable via the DPS web interface, and printable. List or report must indicate: • Number of email reminders sent to the customer • Customer Name • Customer Contact Phone numbers (Home,			

Req. #	Definition	Response	BPR Change	Comments
	Office, Mobile, and In-Transit) • All customer email addresses • TP Name • BOL/GBL # • Shipment Origin City • Shipment Origin State • Shipment Origin Country • Shipment Destination City • Shipment Destination State • Shipment Destination Country • Pickup Date • Delivery Date • Type of shipment (e.g. dHHG, iHHG, iUB) • Shipment Weight (Actual Weight if available, otherwise used estimated weight)			
4.5.	Report from requirement 4.4 must be available in pipe delimited format for download by users of type Telephone Survey Contractor.			
5.	DPS shall provide data entry screens for users of type Telephone Survey Contractor. This functionality will include:			
5.1.	Provide Telephone Survey Contractor users with a list (i.e. paper, on-line, electronic data feed) of customers to survey by telephone for each TP that does not have a statistically valid number of surveys in any given shipment category based on the universe of delivered shipments in each category for a specified period of time.			
5.2.	Only accept surveys that are 100% complete. Inform DoD Customer users that the survey must be complete before it will be saved.			
5.3.	Survey data must include the date the survey was completed.			
5.4.	Ability to capture answers to the questions in *Attachment F: Customer Satisfaction Survey Questions and Statistical Validity Table.*			
5.5.	Ability for customer to enter comments for review by the Origin and/or Destination PPSOs and/or TP.			
6.	DPS will utilize data from MTMC's existing CSS tool. DPS shall be able to do the following:			
6.1.	Import survey data (all data fields for each survey as listed in requirement 4.4) for both completed and non-completed surveys from the existing CSS database. This will require some records to be updated on subsequent imports.			
6.2.	Incorporate existing CSS data into the regular DPS data store for use in all future reports and customer satisfaction survey score calculations.			
Rate Filing and Evaluation				
7.	DPS shall accommodate an electronic TP rate filing process, to include error notification and correction.			
8.	DPS shall accommodate rates filed against the latest			

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	"government modified" version of American Moving and Storage Association (AMSA) domestic tariff (e.g. 400N, to be known as the 400NG), the latest version of DoD International Tariff (e.g. I-14), and reissues thereto, as well as Special Solicitations, and all one time only (e.g., boat, mobile home, and household goods).			
9.	DPS shall provide the ability for TPs to indicate whether they want to participate in the Boat and/or Mobile Home and/or One Time One programs.			
10.	DPS shall have tools to perform the necessary analysis to establish a Rate Reasonableness Range for each channel relative to the previous year's tariff and rates by comparing them to the upcoming tariff and rates for the next rate period. These tools must have the capability to compare the tariffs of consecutive years.			
11.	DPS shall determine if a submitted rate is within the rate reasonableness range.			
12.	DPS shall have the ability to identify rates filed as being outside of the rate reasonableness range, electronically inform a TP that the rate may be re-filed, and reject rates that are not within the range.			
13.	DPS shall have tools to perform the necessary analysis to determine if TPs that are in Common Financial and/or Administrative Control (CFAC) have filed rates on the same international channel(s). DPS shall reject these rates and electronically inform these TPs that only one TP may file rates on that channel.			
14.	DPS shall have the ability to control the number of times a rate can be re-filed.			
15.	DPS shall limit rate filing to only TPs that are qualified to be in the program.			
16.	DPS shall have the flexibility to adjust rates through the user interface, and this functionality shall be limited to users with administrative rights.			
17.	DPS shall accommodate booking of shipments before the new rates come into effect.			
18.	DPS shall intuitively book shipments based on the shipment pickup date using the applicable tariffs and rates.			
19.	DPS shall provide functionality similar to that available in The Personal Property Rates On Line (PPROL) application. It will allow public view of all the rates on file for any origin and destination combination for domestic and international shipments after rates are available at the PPSO. The functionality will not identify which TPs are associated with which rates. (Domestic URL: http://pweb.eta.mtmc.army.mil/persprop/dompub.html) (International URL:			

Req. #	Definition	Response	BPR Change	Comments
	http://pweb.eta.mtmc.army.mil/persprop/intpub.html)			
20.	DPS shall provide evaluation and analysis tools to assist with the electronic solicitation evaluation process. DPS shall provide evaluation and analysis tools for capturing and analyzing data related to rates filed (for both historical and current data). This analysis will be used to generate reports on an ongoing basis, and to evaluate rates bid as part of the solicitation process.			
Minimum Best Value Score				
21.	DPS shall have the ability to establish a Minimum Best Value Score for each channel and market. TPs with Best Value Scores at or above the Minimum Best Value Score will be identified as "Active" for that channel and TPs with Best Value Scores below the Minimum Best Value Score will be identified as "Inactive" for that channel and market. (Refer to: *Attachment J: Best Value Distribution Methodology*)			
21.1.	DPS shall provide evaluation and analysis tools to assist in capturing and analyzing historical data to project the number of TPs needed to serve a channel and shipment category.			
21.2.	DPS shall have the ability to electronically inform TPs the status of their rate filing, and whether they have been placed on the "Active" or "Inactive" list by channel and market. DPS shall maintain a record of notification of all TPs (e.g. date, time and to whom sent).			
21.3.	Ability on international rates to track a different SFR for the peak and non-peak seasons, and calculate a different Best Value Score for peak and non-peak seasons.			
Best Value Scoring				
22.	DPS shall have the ability to calculate, track, and report on a best value score (BVS) for each TP in each channel (Origin Region/Destination Region) and market (iUB, dHHG, and iHHG) for which they have filed rates. The BVS will consist of three main components, each of which is calculated separately and combined into a single BVS. This capability will consist of the following:			
22.1.	Ability to calculate a rate score: Procedures for calculating the rate score are provided in *Attachment J: Best Value Distribution Methodology.*			
22.2.	Ability to calculate a customer satisfaction score: The data used to calculate this score would be taken from the results of customer satisfaction surveys (described above under Customer Satisfaction Surveys). Procedures for calculating the customer satisfaction score are provided in *Attachment J: Best Value Distribution Methodology*. The number of shipment categories against which these scores are calculated will increase during the contract option years.			

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22.3.	Ability to calculate a claims score: The data used to calculate this score would be taken from the claims module of DPS. While the procedures for calculating the claims score are not final as of the draft SOW release, they are not expected to deviate significantly from the procedures document in *Attachment J: Best Value Distribution Methodology*.			
22.4.	Ability to update any of the scores outside of the usual score calculation algorithm. This will be necessary for instances where data is not available to calculate a score.			
22.5.	Ability to combine the customer satisfaction score and claims score into a single performance score based on weighting factors to be identified by the Government. The weighting factors must be modifiable through the user interface. Only users of type MTMC Rates and MTMC QA will be able to modify the weighting factors.			
22.6.	Ability to combine the rate score and performance score into a single best value score based on weighting factors to be identified by the Government. The weighting factors must be modifiable through the user interface. Only users of type MTMC Rates and MTMC QA will be able to modify the weighting factors.			
22.7.	Ability to provide reports of best value scores and its detailed components by TP(s) and/or channel(s) and/or market(s) (as well as summary level) for viewing by DoD users.			
22.8.	Ability to provide reports of best value scores and its detailed components (Rate, Performance [customer surveys and claims service]) for a single TP by channel(s) (as well as summary level) for viewing by that single TP. In other words, a TP user will only be able to view best value scores (and its component scores) for itself. The report should provide an indication of where its best value score ranks against other TP best value scores without revealing the identity of the other TPs.			
22.9.	Ability to view the customer satisfaction and claims scores on individual shipments. DoD users may view scores for all TPs (The capability will be defined by user roles). TP users will only be able to see scores for shipments that they have handled. There may be a restriction based on whether the customer has given permission for TP to view the survey responses.			
23.	DPS shall provide a tool for user type MTMC QA to enter performance data for new entrants via web interface or electronic download.			
TP Ranking				
24.	DPS shall have the ability to rank TPs in each channel (by market) based on their current Best Value Scores. This capability will include the			

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	following:			
24.1.	Ability for MTMC users to define the performance periods during which a set of Best Value rankings will be active as described in *Attachment J: Best Value Distribution Methodology*.			
24.2.	Ability to recalculate Best Value scores based on data available for each performance period.			
24.3.	Ability to re-rank TPs based on new Best Value Scores in each performance period and adjust.			
24.4.	Based on QA action, DPS shall provide the ability to remove TPs from the active list.			
24.5.	Ability on international rates to track a different Single Factor Rate (SFR) for the peak and non-peak seasons, and calculate a different Best Value Score for peak and non-peak seasons.			
24.6.	Ability to assign TPs to a quality band based on their place in the Best Value Ranking for a Channel. (Refer to Best Value Distribution Methodology)			
Costing of Shipments				
25.	DPS shall support the process outlined in the *Attachment I: Electronic Billing & Payment CONOPS* for the management of approval and pre-approval of services (and quantities) that are submitted by the TP.			
26.	DPS shall support the requirements outlined in the Electronic Billing and Payment Functional Requirements in the Technical Library.			
27.	The DPS rating engine shall apply all rules from the MTMC solicitations, commercial tariff, and governing publications and reissues thereto.			
28.	DPS shall be able to rate shipments using the latest "government modified" version of AMSA domestic tariff (e.g. 400N, to be known as the 400NG) and the latest version of DoD International Tariff (e.g. I-14), and reissues thereto. This capability shall include the following:			
29.	The DPS rating engine shall calculate mileages using the latest version of DTOD and reissues thereto.			
30.	The DPS rating engine shall provide a means to capture and apply updates to fields that are maintained by MTMC, such as the fuel surcharge and Economic Price Adjustment.			
31.	The DPS rating engine shall be able to apply rates (such as fuel surcharges, TP discounts, and Single Factor Rates) that were in effect on the pickup-date to all charges, which are impacted. The only exception to this rule is for delivery out of Storage-in-Transit (SIT). The Fuel surcharge for delivery out of SIT is based on the actual date of delivery.			
32.	The DPS rating engine shall use the "From" and "To" location data that is provided by the TP to determine the cost for domestic shipments. For Domestic locations, this will be the ZIP code, which will then be translated into a 3 Digit base point city.			

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33.	The DPS rating engine shall use the rates applicable to channels that are provided by TP to determine the cost for international shipments. (Refer to Best Value Distribution Methodology – Appendix C)			
34.	DPS will notify the TP user and PPSO via the web interface any discrepancy between a TP submitted Zip Code/Rate Area and the data entered by the PPSO for the purpose of mileage calculation. (Refer to: *Attachment I: Electronic Billing & Payment, CONOPS*)			
35.	DPS will allow TPs to update addresses for disputed billable line items.			
36.	The DPS rating engine shall accommodate separate percentages of rate, to include Transportation Line haul, SIT, and other accessorial services. No percentage of rates applies for valuation charges.			
36.1.	Domestic rates include submission of two discounts off the tariff baseline. One discount is for transportation services and related charges that include line haul transportation charges, and accessorial services except valuation and third party services. The second discount is for SIT and SIT related items.			
36.2.	International rates include submission of two Single Factor rates, one for Peak and one for Non-Peak, submitted at the same time. These two SFRs apply to all international shipments.			
37.	DPS shall provide functionality to input negative charges toward reweighs or other charges as necessary.			
38.	DPS shall generate an electronic and/or hard copy Bill of Lading (BOL)/Purchase Order (PO)/Government Bill of Lading (GBL) document.			
39.	DPS shall provide the ability for some services to be automatically approved as follows:			
39.1.	Some Accessorials will be automatically approved upon submission (e.g. Fuel Surcharge, Bunker Surcharge, quantities of boxes). These accessorials will be identified by cross-referencing the Accessorial ID Code against a list of Accessorials in a reference table.			
39.2.	Service Line Items can only be automatically approved, if the quantities for that item do not exceed acceptable bounds. If the line item does not have a maximum allowable quantity associated with it, then the line item can be automatically approved.			
40.	DPS shall issue an "alert" to have the PPSO validate non-pre-approved accessorials.			
41.	DPS shall use fully costed EDI 858 transactions to feed data (e.g. costed, approved and completed LH, origin accessorials, SIT and destination accessorials) to PowerTrack for TP payment.			

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42.	DPS shall provide support for BOL/GBL Correction Notices.			
43.	DPS shall receive final line item payment information from PowerTrack via EDI 811.			
44.	DPS shall archive final payment information from PowerTrack via EDI 811.			
45.	DPS shall download archives to the MTMC Enterprise Repository for long term storage. DPS shall retain its records for five years "on-line" for retrieval through the DPS user interface and additional five years storage, for a total of ten years.			
46.	DPS shall have the ability to perform quick estimates of shipment cost.			
47.	Calculate excess cost estimates on single or multiple shipments based on the individual shipper's entitlement. Estimates shall be calculated on different shipping configurations (e.g. origin and destination, and weight). (Reference: JFTR and JTR)			
48.	DPS shall provide an alert when a move may incur excess costs.			
49.	DPS shall be able to handle and track diversions.			
50.	DPS shall accommodate third party accessorials.			
50.1.	DPS shall store all data needed to rate all services which a TP can include on an invoice. Examples of such data include, but are not limited to: location data such as City, State, County, and ZIP code for Domestic Locations. This will also include the ability to capture multiple units of measure and multiple quantities for a single service.			
50.2.	For Services that do not have a rate (e.g. Customs charges, 3rd party services, other "pass thru" charges, etc.), DPS shall capture the cost as the quantity with a rate of "1". (This will result in a cost equal to what the TP submitted).			
51.	DPS shall have a place to capture and store all required data elements needed to rate line haul. For example it would need to know the "From" and "To" locations, and possible intermediate locations for any line haul. Refer to the EDI 859 Implementation in the technical library for details.			
52.	DPS shall store all data that is submitted by the TP via an EDI 859 Implementation Convention developed for this process. As described in *Attachment I: Electronic Billing & Payment CONOPS*, the EDI 859 will be routed from the TP through PowerTrack. PowerTrack will assign a unique index number before forwarding the 859 to DPS.			
53.	Provide an EDI 824 transaction set to PowerTrack identifying errors in an EDI 859.			
54.	DPS shall track quantities approved in DPS as well as actual quantities that are returned by PowerTrack.			

Req. #	Definition	Response	BPR Change	Comments
	Data on actual quantities and payments will come from PowerTrack in the form of an EDI 811 transaction set.			
55.	DPS shall provide to ability to capture an Electronic Inventory of the customers' household goods. This includes all personal items that the customer declares to be moved.			
User Management				
56.	DPS shall provide for the following user types:			
56.1.	DoD Master: Can perform all DoD functions, including all PPSO functions.			
56.2.	DoD Administrator: Can perform all functions that DoD Master can perform, but can also manage user accounts.			
56.3.	ADUSD (TP): Can view all DoD data and reports, but will not be able to modify data.			
56.4.	DFAS: Can view all DoD data and reports, but will not be able to modify data.			
56.5.	Military Services Headquarters: Can view all DoD data and reports, but will not be able to modify data.			
56.6.	MTMC Quality Assurance: Can View and Execute any programs which are designed to Qualify or approve the QA of a TP.			
56.7.	MTMC Rates: Can View and Execute any programs which are designed to process rates within DPS.			
56.8.	MTMC Reference: Can View and Execute any programs which are designed to process reference data within DPS.			
56.9.	PPSO: To perform transportation office functions as detailed in remainder of requirements (e.g. creation of shipments, approval of services).			
56.10.	PPSO Administrator: Has same abilities as PPSO user, but can view more reports, as well as reports for other PPSOs.			
56.11.	PPSO Counseling: Can View and Execute those processes within DPS that are associated with Counseling.			
56.12.	PPSO Outbound: Can View and Execute those processes within DPS that are associated with Outbound.			
56.13.	PPSO Inbound: Can View and Execute those processes within DPS that are associated with Inbound (e.g. Clear, Store, Delivery of Destination Shipments).			
56.14.	PPSO NTS: Can View and Execute those processes within DPS that are associated with Non Temporary Storage (e.g. Handling In, Handing Out, Monthly/Quarterly Invoices).			
56.15.	DoD Read Only: Can view all DoD data and reports, but will not be able to modify data.			
56.16.	TP: Transportation Provider users can perform all necessary tasks to update their user account and TP-managed shipment data.			
56.17.	Telephone Surveyor: Has ability to input survey data			

Req. #	Definition	Response	BPR Change	Comments
	into DPS via electronic feed or web interface.			
56.18.	TP Multiple: For companies that handle accessorial management and billing for more than one SCAC.			
56.19.	Users of type TP Multiple (such as For Automated Data Processing (ADP) Agents) will be associated with multiple TP identifier codes, and will be able to view all shipments that are tied to the TPs with which they are associated.			
56.20.	When users of type TP Multiple create records, they must be able to select the particular TP for whom the record is being created. If the user of type TP multiple submits an invoice via EDI, the records will be assigned to the TP for whom the invoice was submitted. Users of type TP Multiple will be able to view only those invoices, which they submitted.			
56.21.	When a user of type TP Multiple initiates a download of the accessorial approval status report, they will receive all data, which they submitted, in a single download.			
56.22.	TP Multiple user type will be able to see the following: • A listing of all shipments associated with invoices they submitted • On the Line Haul and Accessorial Services Approval Screen: A Listing of all Services associated with their shipments for which they submitted invoices.			
56.23.	TP Agent: For the entry of service items in the pre-approval process. A single TP Agent user can represent more than one TP.			
56.24.	TP Master: To perform administrative tasks for TP Companies.			
56.25.	Military Claims Services: For reviewing and updating claims data.			
56.26.	DoD Customer: This user type will need to be able to update their point of contact data, checks the status of their shipments and file/settle claims through DPS.			
56.27.	DoD Customer Alternate: E.g. spouse, relative, designee by power of attorney, Casualty Assistance Officer (CAO)			
56.28.	There will be a company type of Agent, which can be associated with users, just as a company of type TP can be associated with users.			
56.29.	Users of type TP Agent will be associated with an Agent Company.			
56.30.	When users of type TP Agent create records, they must be able to select the particular TP for whom the record is being created. DPS shall prompt the TP Agent to confirm that the selected TP company is the correct one.			

Req. #	Definition	Response	BPR Change	Comments
56.31.	When users of type TP Multiple create records, they must be able to select the particular TP for whom the record is being created. DPS shall prompt the TP Multiple to confirm that the selected TP company is the correct one.			
56.32.	A user of type TP Master will be able to modify which TP Agent companies will be able to create and update Pre-Approval records on behalf of the TP Master's company. This functionality will be made available through the DPS user interface.			
56.33.	A user of type TP Master will be able to modify which users of type TP can create or modify records on behalf of the TP Master's company. This functionality will only apply to users that are already associated with the TP Master's company.			
56.34.	A user of type TP Master will be able to modify which TP Multiple companies can create or modify records on behalf of the TP Master's company.			
57.	Allow the PPSO or customer to enter multiple customer email addresses in DPS on behalf of the customer (i.e. origin work email; origin home email; destination work email; destination home email).			
58.	DPS shall provide the ability for each user to manage their contact information. This will include the following:			
58.1.	All users type Customers must be able to modify their personal contact data (i.e. telephone numbers, email addresses, and in-transit street address).			
58.2.	DoD Master user type can modify contact data for PPSOs and Customers.			
58.3.	PPSOs can modify information pertaining to Customers whose shipments they are handling.			
Counseling				
59.	DPS shall provide their customers with a self web counseling module. Note: Navy Smart Web Move (SWM) system. Interface Requirements Specifications for SWM can be found in the Technical Library. This requirement shall include the creation of a customer account. These accounts will be used by the customers to access DPS after they have completed their self counseling to monitor their shipment(s).			
60.	DPS shall provide PPSOs with the ability to set up Customer Accounts as part a web counseling module. These accounts will be used by customers to access DPS after they have left the PPSO.			
61.	DPS shall provide the capability for PPSO to enter and/or update information from counseling sessions, which will be used to process customer moves.			
62.	DPS shall allow users to input multiple telephone numbers (e.g. home, office, mobile and in-transit) and multiple email addresses for customers.			
63.	DPS shall provide the information on entitlements as part of its counseling module (Reference: JFTR, JTR			

Req. #	Definition	Response	BPR Change	Comments
	and supporting service regulations).			
64.	DPS web counseling shall support all types of shipments (e.g. HHG, UB, NTS, DPM, B/M/OTO, PPM, POV).			
65.	DPS web counseling shall support all types of moves (e.g. volume, individual, spouse).			
66.	DPS shall have an interface to transfer counseling data to TOPS (e.g. DPM, NTS, PPM).			
Shipment Planning, Distribution, and Management				
67.	DPS shall have the capability to manage the distribution of shipments to TPs according to the rules contained in *Attachment J: Best Value Distribution Methodology*. This capability shall include the following:			
67.1.	Provide functionality to allow a MTMC user to place the TP on the inactive list for a set period and reinstate to the active list. DPS shall also provide MTMC users the capability to enter comments for reinstatement actions.			
67.2.	Place a TP on the inactive list if their Best Value Score falls below the Minimum Best Value Score for that channel and shipment category.			
67.3.	Identify the TP to which each shipment should be offered according to the rules in *Attachment J: Best Value Distribution Methodology*. DPS shall inform the PPSO of the selected TP via the web interface and give the PPSO the ability to override or accept the suggested TP to which to offer the shipment.			
67.4.	Provide electronic capability (e.g. EDI, XML) to book shipments using multiple rates, modes, and TPs worldwide. DPS shall notify users electronically when new or updated booking requests and cancellations are posted.			
67.5.	DPS shall interface with GATES and WPS to provide shipment data for shipment codes 5, J, and T as applicable.			
67.6.	Provide ability for DPS to automatically offer shipments without prior PPSO review, or to allow PPSO to require its approval prior to offering shipments.			
67.7.	Provide means for TPs to provide an electronic response to booking requests. Monitor TP response to shipment offers to ensure they are timely accepted; if refused, ensure appropriate QA actions are initiated and enforced in DPS.			
67.8.	If the PPSO overrides the suggested TP, DPS shall require the PPSO to select a reason for the deviation from a drop down list. The list of deviation reasons will be provided by the government.			
67.9.	Cancel shipments, including ability to complete a pullback, re-book, or terminate a shipment assigned to a particular TP.			
67.10.	Print outbound forms and reports and other data queries.			

Req. #	Definition	Response	BPR Change	Comments
67.11.	DPS shall have the ability to determine the next TP that should receive an offer due to cancellations or refusals.			
67.12.	DPS shall provide the capability to offer a shipment to multiple TPs within the same quality band on short fuse shipments. The first TP to accept the shipment will be awarded the shipment. This shipment will not count against their scheduled shipment distribution as specified in *Attachment J: Best Value Distribution Methodology*.			
67.13.	TPs will not be assigned an "administrative" shipment for refusing a short fuse shipment. (i.e. a shipment with a pickup date five business days or less from the offer date)			
67.14.	Ability for TPs to identify blackout dates by channel and shipment category on which they will not be offered shipments. DPS will award a TP an "administrative" shipment if they come up as the preferred TP for a shipment on one of their blackout dates.			
67.15.	Place on the inactive list, for a period of time to be determined, any carrier refusing a non-short fused shipment. (Refer to: *Attachment J: Best Value Distribution Methodology*)			
68.	DPS shall support spread dates for shipment pickup and delivery.			
69.	DPS shall support the process outlined in *Attachment I: Electronic Billing and Payment CONOPS* for the management of pre-approval of services submitted by the TP. DPS shall provide a means to track services for which pre-approval has been requested by a TP/TP Agent (i.e. receive PPSO approval prior to performing the service). Pre-Approval can be requested on both Origin and Destination services. This capability will include the following:			
69.1.	Provide a screen for TPs to be able enter the accessorial services for which they want to request pre-approval. Pre-approval records will be assigned a status of "Pending" when they are created.			
69.2.	Provide a screen for PPSOs to change the pre-approval status of accessorials that are submitted by TPs.			
69.3.	Provide a screen for PPSOs to enter the accessorial services, which are pre-approved. This screen should display all accessorials for which pre-approval has been requested, along with the pre-approval status. Pre-approval records will be assigned a status of "Pending" when they are created, and PPSO will have ability to change the status to "Approved" or "Denied."			
69.4.	Provide Notes/Memo fields for both PPSOs and TPs on pre-approval request line items.			

Req. #	Definition	Response	BPR Change	Comments
69.5.	Once Services are received by DPS for final approval prior to costing and payment, DPS will use the pre-approval data to compare against services submitted for final approval. If it is determined that a service was pre-approved, it will be flagged as being pre-approved. If it is determined that a service was denied, it is flagged as being pre-denied.			
70.	DPS shall provide ability to book shipments electronically with TPs (i.e. offer the booking electronically and receive acceptance or refusal from the TP electronically). DPS shall have the ability to offer refused shipments to another TP.			
71.	DPS shall capture and store the TP Reference Number [40 characters] for a given Shipment (This field is the TP corollary to the Government's Shipment BOL Number).			
72.	DPS shall provide edit checks on acceptable ranges of quantities for each accessorial/service. DPS will allow the setting of different acceptable bounds (i.e. maximum values) for different weights. For example, the maximum number of dish packs for shipments up to 1000 pounds can be set to 2, and the maximum number for shipments up to 5000 pounds can be set to 8.			
73.	DPS shall provide users with the ability to search and view shipments for which they need to take action. This capability will include the following:			
73.1.	Allow users to filter the view of shipments so that only shipments with certain payment, transportation, and/or approval statuses are visible (e.g. show all shipments which are delivered to destination and need services approved by PPSO).			
73.2.	Shipments ready for booking will be made available to the correct PPSO for booking based upon their Area of Responsibility (AOR).			
73.3.	Provide means to sort shipments by age of pending actions.			
73.4.	Users shall see all shipments associated with their search criteria regardless of whether a shipment was associated with their GBLOC.			
73.5.	Provide all users the ability to search for shipments using one or more of the following fields at a minimum: • Customer Name • SSN • Orders Number • BOL/GBL Number • Origin PPSO Name • Destination PPSO Name • Origin GBLOC • Destination GBLOC • SCAC • TP Name			

Req. #	Definition	Response	BPR Change	Comments
	• TP Reference Number • Required Deliver Date (RDD) The resulting list should group shipments by Orders Number. Provide users ability to sort on any of the fields.			
73.6.	TPs shall see only those shipments on which their SCAC is assigned, even if there are other SCACs associated with other shipments for the same customer.			
73.7.	Provide an effective means of changing a destination PPSO (e.g. if the wrong PPSO GBLOC is assigned as the destination PPSO, DPS must provide a means for another PPSO to change the GBLOC of the destination PPSO).			
73.8.	Provide PPSO and TPs means to update shipment dates, weights, and transit status information with actual data.			
74.	DPS shall provide the PPSOs with the ability to terminate, reconsign, or divert shipments to include the following:			
74.1.	Ability to Terminate shipments.			
74.2.	Ability to Reconsign a shipment.			
74.3.	Ability to Divert a shipment.			
74.4.	Ability for original PPSO to view shipments after they have been terminated, reconsigned, or diverted.			
74.5.	Ability to add destination PPSO for instances such as Diversions, Long Deliveries Out of SIT, etc. This will allow more than one destination PPSOs on a single shipment. DPS will provide a means for the Origin PPSO, the Destination PPSO, and users of type MTMC to enter an additional GBLOC to identify the new destination.			
74.6.	When a Destination is changed due to a Diversion being entered, the original Destination will not be able to take action on that shipment, and the record will no longer be visible to the original Destination PPSO.			
75.	DPS shall provide means for capturing notes/memos to include the following:			
75.1.	Provide a means for capturing PPSO and TP notes on reweighs (see appropriate sections of DTR). Also, capture the reweigh approval number and reweigh weight(s).			
75.2.	Provide a means to capture both PPSO and TP notes in a Memo field at the BOL /header level of a shipment.			
75.3.	Provide a means to capture both PPSO and TP notes in a Memo field at the line item/detail level of each shipment (e.g. line haul, accessorials, SIT, etc.).			
76.	DPS shall notify PPSOs electronically when actions need to be taken. This capability shall include the following:			

Req. #	Definition	Response	BPR Change	Comments
76.1.	Emails will be sent to a PPSO up to four times a day. Times will be relative to the time zone of the PPSO, and will be the same for all PPSO. Times can be adjusted by the DoD Master user type. Notifications will provide a summary of the number of each type of outstanding item (e.g. # Pending Approval, # overdue, etc.)			
76.2.	Emails will include notice of services submitted for pre-approval that need to be acted on by the PPSO.			
76.3.	Emails will include notice of services submitted for approval that are overdue (e.g. more than 5 business days since submission by TP) for action by the PPSO.			
77.	DPS shall provide abilities for PPSOs to manage Storage in Transit (SIT). This will include the following:			
77.1.	Create and log a shipment into SIT.			
77.2.	Update and extend SIT.			
77.3.	Convert storage cost from government expense to member's expense. Once converted to member's expense, DPS must still handle delivery out of SIT.			
77.4.	Track date on which member is contacted and informed that SIT will be converted to member's expense.			
77.5.	Provide for partial deliveries out of SIT.			
77.6.	Generate necessary SIT tracking numbers.			
77.7.	Generate necessary SIT correspondence. For Example: • Email and letter to customer to notify them that SIT may be converted to customer expense. • Email and letter to TP to notify them that SIT is to be converted to commercial storage at customer expense.			
78.	DPS shall provide PPSOs with ability to request and monitor reweighs. This capability will include the following:			
78.1.	Identify shipments that are candidates for reweigh requests.			
78.2.	Create reweigh requests and electronically notify TP of request.			
78.3.	Track status of reweighs (e.g. request an accomplishment).			
78.4.	Track multiple reweighs per shipment.			
79.	DPS shall provide PPSOs with ability to update Customer data including the following:			
79.1.	Enter/Update customer's destination, and delivery contact information (e.g. e-mail, cell phone, address).			
79.2.	Update customer's orders information.			
80.	DPS shall provide PPSOs with functionality to manage outbound shipments/activities. This capability will include:			

Req. #	Definition	Response	BPR Change	Comments
80.1.	Review shipments and update status and/or data on shipments.			
81.	DPS shall support creation of One Time Only (OTO), One Time Only/Mobile Home (MOTO), One Time Only/Boat (BOTO) Shipments, which includes ability for MTMC to post solicitations for all One Time Only Shipments electronically			
81.1.	DPS shall provide functionality currently provided by MTMC's Personal Property One-Time Only System (OTO), to include by Transportation Provider modules and modules for domestic and international			
81.2.	Electronically accept and confirm acceptance of TP offers against all types of OTOs.			
81.3.	Compare TP B/M/OTO (i.e. spot bid) rates against historical OTO bids against the same origin and destination combination.			
81.4.	Capability to allow an individual TP's record to be annotated to indicate that is supports OTO services. The tool must also allow for the removal of OTO services.			
82.	DPS shall support all types of shipments (e.g. HHG, UB, B/M/OTO, Volume Movements, NTS*, DPM*, PPM*, POV*). * Note: This functionality is not included in this statement of work.			
83.	DPS shall provide PPSOs with functionality to manage inbound shipments/activities. This capability will include:			
83.1.	Check inbound shipment status and expected delivery date.			
83.2.	Identify multiple arrivals against the same shipment and same set of orders.			
83.3.	Provide TP with ability to clear shipments with the PPSO (i.e. deliver into SIT).			
83.4.	Identify/view shipments cleared for delivery but awaiting disposition.			
83.5.	Print required "inbound" reports and forms.			
84.	DPS shall capture the weight field from the PPSO, and it will also capture the weight fields from the TP. For example, it will capture a PPSO Estimated Weight, and a TP Actual Weight.			
85.	DPS shall provide audit capability for weights submitted by the TP to check the accuracy of the weights based on the services submitted by the TP (e.g. number of containers). DPS shall flag for review those shipments whose weights fail the audit check.			
86.	DPS shall store the following Actual Cost data which will come from PowerTrack: • BOL/GBL # • Invoice # • Line item index #/LineIDC • Individual Line haul Costs for Invoice • Line Item Quantities			

Req. #	Definition	Response	BPR Change	Comments
	• Line Item costs • Total cost of invoice. DPS shall capture these line item costs as the ACTUAL amount paid for each line item on the invoice and capture the total cost of the shipment.			
87.	DPS shall be able to use data from the Transportation Global Edit Table (TGET) to manage and validate accounting information. This capability will include the following:			
87.1.	Store all data from the Transportation Global Edit Table (TGET) in DPS.			
87.2.	Use data from the Transportation Global Edit Table (TGET) to validate appropriation data that is entered. If the data does not exist in the TGET, DPS must alert the user of the error, and prompt the user to correct the data before saving.			
87.3.	Use data from the Transportation Global Edit Table (TGET) to convert Transportation Account Codes (TACs) or MDCs to EDI-FA2 format LOAs. See *Attachment I: Electronic Billing and Payment CONOPS*.			
87.4.	Provide a drop-down list of available EDI-FA2 format LOAs using the data from the TGET table as reference. Provide ability to filter using data entered by the user in each FA2 field.			
87.5.	Store EDI FA2 Format LOA data elements including, but not limited to, the TAC/Military Designator Code (MDC) and Standard Document Number (SDN) for each shipment.			
87.6.	DPS must provide capability to assign different accounting data to individual line items on a shipment (e.g. shipment paid for by two accounting codes).			
88.	Government-user capability to intervene and manually resolve (i.e. override the automatic resolution process) discrepancies between shipping instructions and event details.			
89.	DPS shall provide the capability to capture and display in-transit visibility on demand by users for all personal property moving from origin to destination. In-transit visibility shall include the dates and times of shipment pickup, delivery, storage-in-transit and en route status. DPS shall have the capability to receive electronic shipment status messages and provide website capability for TP manual input of status reports. DPS will receive ITV data from the TP either via EDI or web interface.			
90.	DPS shall incorporate the Personal Property Consignment Instruction Guide - On Line (PPCIG-OL)			

Req. #	Definition	Response	BPR Change	Comments
90.1.	Automatically look up and populate the proper Transportation Office/TMO/PPSO information. Look up can be based portions of the PPSO address or portions of the customer destination address.			
90.2.	DPS shall provide users with the ability to look up PPCIG information within the DPS.			
90.3.	DPS shall provide PPSOs with the ability to update their PPCIG information within the DPS.			
Interfaces				
91.	DPS shall provide sufficient edits checks (for mandatory and conditional data elements) and error resolution processes to ensure valid data is provided to and from DPS for all interfacing systems.			
92.	At a minimum, will interface with US Bank Powertrack, TOPS, SWM, TGET, etc. as specified in *Attachment D: Required DPS Interfaces*.			
Increment 2 – Post-Move Management and Forecasting and Analysis				
Claims Management				
93.	DPS shall provide the ability for the customer to file their claims on-line.			
94.	DPS shall have the capability for TPs to enter required claims data.			
95.	DPS shall provide the capability for the TP to be able to designate an offer as final and to capture when a final offer was made.			
96.	DPS shall allow the customer to accept a TP's offer.			
97.	DPS shall provide the customer with the ability to submit more than one claim on a single shipment.			
98.	DPS shall provide the capability to auto-generate an email, 30 days after the final offer was made by the TP, to request for information from the customer.			
99.	If the customer chooses to file their claim with the Military Claims Office (i.e. customer files hard copy documents with the Military Claims Office), DPS shall provide the ability for Military Claims Office users to enter claims into DPS.			
100.	DPS shall provide a block for the TP to make an offer to replace, repair, or pay for an item.			
101.	DPS shall provide the customer with the ability to accept or deny all or part of a claim. The customer will be able to transfer portions of a claim that are denied to the Military Claims office.			
102.	Once a claim is transferred to the Military Claims Office (i.e. customer enters initial claims data), DPS shall provide a means for the Military Claims Service to enter final amount paid by the government to the customer and the amount recovered by the Government from the TP.			
103.	DPS shall provide an electronic means to notify TPs that a claim has been filed.			
104.	DPS shall provide a screen for the TP to review claims online.			

Req. #	Definition	Response	BPR Change	Comments
105.	DPS shall provide a screen for the Customer to review claims online.			
106.	DPS shall provide a screen for the MTMC to review claims online.			
107.	DPS shall provide a screen for the Customer and TP to negotiate on a line-by-line basis.			
108.	DPS shall provide a screen for the Customer and TP to submit offers and counter offers, and track the time and date of each offer.			
109.	DPS shall provide the capability for the PPSO to enter claims related information (i.e. inspection, date, results, comments related to loss or damage such as salvage issues, etc).			
110.	DPS shall prompt the Customer to verify that their customer information is accurate and up to date.			
111.	DPS shall provide a form that the customer will use for reporting loss and damage after delivery (i.e. replacement for 1840R) with capability to print hard copy.			
112.	If loss and damage data is entered beyond the initial period of notice (i.e. a set number of days after delivery), DPS shall automatically transfer the claim to the Military Claims Office.			
113.	DPS shall have the capability to distinguish between a partial delivery and a final delivery in terms of timely notice.			
114.	DPS shall provide the customers with the ability to answer a question concerning satisfaction with the claims process when accepting a settlement offer.			
Mandatory Claims Fields				
115.	DPS shall provide mandatory fields for Claims as follows: On-line help will show an example of what the fields should look like if filled out correctly. The mandatory fields include, but are not limited to:			
115.1.	Comment field at header level (i.e. a single comment field covering the entire claim)			
115.2.	Comment field at detail level (i.e. a comment field for each item listed on the claim)			
115.3.	Original Purchase cost			
115.4.	Was the item purchased used? Yes or No			
115.5.	Make or Model of item being claimed (not serial number)			
115.6.	Unique Identifier (BOL)			
115.7.	Item Name			
115.8.	Inventory Number of item. DPS data field must accommodate number and color code as needed.			
115.9.	Comments field becomes mandatory if no inventory number is filled out.			
115.10.	Using table of weights and distribution as a base to develop a list for User to choose items but provide capability to enter unique items not on the list.			
115.11.	Purchase or Acquisition Date (Year)			
115.12.	Dollar Amount Claimed for each item			
115.13.	Submitter's Name and Relationship to Claimant (drop			

Req. #	Definition	Response	BPR Change	Comments
	down list: i.e. claimant, spouse, dependent, family member, power of attorney etc). Field will allow free form text if necessary			
115.14.	General description of item (can couple with "Make and Model").			
115.15.	Detailed description of item (e.g. broken, does not work, location of damage)			
115.16.	General Comments field at end of process to allow claimant to provide any other additional information			
115.17.	Is the item damaged? (yes or no) If Yes, please explain.			
115.18.	Is the item missing? (yes or no) Is the whole carton missing? If yes, please explain. Did the carton have any wear and tear?			
115.19.	Submit Date will be DPS generated and not mandatory for the User to enter.			
Performance Data Collection				
116.	DPS shall provide the capability for DoD users to enter and use contractor and TP performance information, including the following:			
116.1.	Access to contractor and TP performance data for evaluation purposes.			
116.2.	Input of contractor performance data, TP nonperformance data, and event reporting.			
116.3.	Use of contractor and TP performance data to determine their suitability for continued or future performance in the TP selection process.			
116.4.	Analysis tools to assess contractor and TP performance.			
Data Analysis				
117.	DPS shall provide all data analysis required to support the TP Ranking, Best Value Scoring, and Traffic Distribution detailed above.			
118.	DPS shall generate forecasted baseline shipment requirements from historical data, including modifying baseline forecasts based on shipper or Military Service inputs.			
Report and Document Generation				
119.	DPS shall provide a database for all data storage to enable the analysis of historical data, including scheduling specified reports and producing them on demand. This database shall provide the following capabilities:			
119.1.	DPS shall replicate the active data on DPS to a reporting database and maintain shipment history for a period of five years. DPS shall transfer data to MER on a rolling basis (e.g. daily, weekly, monthly).			
119.2.	Scheduling and production of specified reports (and production on demand).			
119.3.	Viewing (by authorized users) of all shipments available for booking, canceled, or awarded (by shipper, TP, or otherwise) for a date range.			

Req. #	Definition	Response	BPR Change	Comments
119.4.	Viewing (by Government users) of TP information, including active rates and contracts, shipping documentation, and performance.			
119.5.	Comparison of shipment data as booked with shipment data as actually moved.			
119.6.	DPS shall maintain shipment history and provide notification of changes to specified external groups.			
120.	DPS shall provide the capability for the user to generate user defined "ad hoc" reports utilizing data elements stored by the system. Access to data shall be commensurate with the individual user's need and level within the organization. The DPS shall provide a flexible capability to establish and maintain user data access privileges.			
121.	DPS shall provide the ability for users to save ad hoc reports, and execute them at a later date.			
122.	DPS shall automate the DD 1857 "Temporary Commercial Storage at Government Expense" Form.			
123.	DPS shall provide the capability for users to print shipping documentation and shipping labels (e.g. Two dimensional bar code labels).			
124.	DPS shall display total costs against a BOL as calculated by the DPS and as paid by PowerTrack.			
125.	DPS shall provide a report, which identifies moves that have potentially incurred excess costs for a combination of Social Security Number and Orders #. Report must take into consideration Actual Weights, Reweigh Weights, and Pro Gear Weights.			
126.	DPS shall provide aging reports to identify actions by both PPSOs and TPs that are overdue. For example, reports showing the number of days that the oldest pending Service record has existed in the DPS for each PPSO.			
127.	DPS shall provide a report on reasons for deviation in offering shipments by PPSO.			
128.	DPS shall provide a report summarizing the number of invoices with the following statuses for all PPSOs (or an individual PPSO if selected): • # invoices waiting for PPSO action (i.e. all service items either Approved, Denied, or Pending) • # invoices waiting for TP action (i.e. all service items either Approved, Denied, or In Dispute) • # invoices waiting for TP and PPSO action (i.e. has services items with In Dispute and items with Pending) • # invoices costed in last 7 days • # invoices costed in last 30 days This report shall be available both on-screen and as a delimited file.			
129.	DPS shall provide ability for users to print Bills of Lading and other necessary documentation.			

Req. #	Definition	Response	BPR Change	Comments
130.	DPS shall provide a report for daily download that lists the approval status of services associated with a particular TP. The TP will be able to determine which records are included in the report by specifying the date range of the approval STATUS DATE. The report will be pipe delimited, and will include the following data elements: • Shipment BOL Number • TP Invoice Number • LX Index # (from EDI 859) • Line Item CODE ID (e.g. Accessorial Code ID) • Line Item approval Status • Line Item approval Status Date • Line Item approval Note			
131.	DPS shall provide a report including the following data elements: • BOL # • Invoice # • Date Paid • Origin GBLOC • Origin City • Origin State • Destination GBLOC • Destination City • Destination State • TAC • LOA • SDN • Last Name , First Initial • SSN • Orders # • Rank • Professional Books Weight • Branch of Service • Code of Service • Net Material Weight • Entitlement Weight • Rate • Total Line Haul Charge • Total Sit Charges • Total Accessorial Charges • Total Charge for BOL • SIT Indicator • Fuel Surcharge. • Delivery to (R=Residence/S=Storage) • Receipt of Shipment Date • Excess Weight			
132.	DPS shall provide a report from TPs' database tables for posting on the MTMC Web.			
133.	DPS shall provide a report listing all approved OTO, MOTO, BOTO Transportation Providers.			
134.	DPS shall provide a report listing all approved			

Req. #	Definition	Response	BPR Change	Comments
	international TPs, that have been approved for at least the last 365 consecutive days.			
135.	DPS shall provide a report covering claims settled by the Military Services and Coast Guard. The report will indicate amount paid by TP and amount paid by Military Claims Service for each claim.			
136.	Report listing invoices that were rejected upon receipt from PowerTrack. This report will list all invoices that were rejected, and resulted in an EDI 824 going back to PowerTrack. Criteria for the report will be: • a date range (all invoices received from date X to date Y) • the SCAC associated with the invoice (it must be possible to use a wildcard for the SCAC allowing report to show all SCACs) • the GBLOC associated with invoice (it must be possible to use a wildcard for the GBLOC allowing report to show all GBLOCs). If report is run by a user of type TP, the SCAC can only be set to the SCAC associated with the user's account. If report is run by a user of type TP Multiple, it will show only invoices, [which meet the criteria] which were submitted by that user's company. If report is run by a user of type DoD or DoD Master, the report output will be limited only by the criteria set by the user.			
137.	DPS shall provide a report on the number of shipments in SIT (Current and historic) to include origin or destination and how long were in SIT and the RDD.			
138.	DPS shall provide a report on shipments that are in SIT past the RDD.			
139.	DPS shall provide reports listing archived data for purposes of auditing changes to quantities, address data, etc.			
140.	DPS shall provide summary versions of all reports.			
141.	Summary reports will aggregate data at the Service and DoD Level.			
142.	Summary reports will have “drill down” capability			
143.	DPS shall provide reports covering TP quality measures.			
144.	DPS shall provide reports listing data that is used to calculate TP Best Value Scores.			
145.	DPS shall provide reports listing Customer Satisfaction Survey Results.			
146.	DPS shall generate formatted/variable/ad hoc individual user query reports.			

Req. #	Definition	Response	BPR Change	Comments
147.	DPS shall generate reports to identify shipments that are available for inspections for a set date range based on Scheduled Pickup Date, or Scheduled Delivery Date. The report shall include the following data elements: • BOL # • Origin GBLOC • Origin Address Data (i.e. street, city , state, Zip Code) • Destination GBLOC • Destination Address Data • Storage Address Data • Customer Last Name • Customer First Name • Customer SSN • Customer Rank • All Customer Telephone Numbers • All Customer Email Addresses • Professional Books Weight • Net Weight • Tare Weight • Gross Weight • Entitlement Weight • Branch of Service • Code of Service • Scheduled Pickup Date • Scheduled Delivery Date			
Historical Data Repository				
148.	DPS shall provide the capability to capture and transfer costed shipment data and complete shipment histories for all shipments to the DFAS, PowerTrack, GSA, and other designated organizations and systems.			
149.	Capturing historical shipment data for Best Value Scoring, TP Ranking, and Traffic Distribution.			
150.	DPS shall keep a complete audit trail of all changes to data values. This audit information will be available to users of type DoD Master, PPSO Master, and DoD Read Only.			
151.	DPS shall provide the capability to electronically transfer complete shipment histories to the MTMC Enterprise Repository (MER).			