

01 04 061422Z MAY 04 UNCLASSIFIED RR UUUU AA ZEXW  
YES

CDR SDDC ALEXANDRIA VA//SDPP//  
AIG 7591  
AIG 7593  
AIG 7595  
AIG 7596  
AIG 12481

ESC DI FIELD OFFICE M ALICE SPRINGS NT AS//TO//  
CDRUSAREUR DCSLOG HEIDELBERG GE//AEAGD-TC//  
CINCUSNAVEUR DET IBERLANT SUPPCMP LISBON PO//  
513ACCW RAF MILDENHALL, UK// LGTT//  
4722SPTS CFB NORTH BAY ONTRARIO CAN//LGTT//  
MCAS BEAUFORT SC//S4TOM//  
COMNAVSUPSYCOM MECHANICSBURG PA/442//  
COGARD WASHINGTON DC//G-WPM-2/GLCL//  
HQDA WASHINGTON DC//DALO-TSP-PP//  
CMC WASHINGTON DC//LFT-4//  
HQUSAF WASHINGTON DC//ILTT//  
CDR599THTRANSOPTML WHEELER AAF HI//  
DIRMTMC598THTRANSGP VAIHINGEN GE//

INFO CVSARCS OTJAG FT MEADE MD//JACS//  
NAVY JAG WASHINGTON DC//NJAG 14C//  
GSA FSS CENTRAL OFFICE ARLINGTON VA//  
AFLSA WASHINGTON DC//JACC//  
CMC WASHINGTON DC//CODE MHP-40//  
RHMFIUU/DFAS NORFOLK VA//NVVP//

UNCLAS  
PASS TO ALL PERSONAL PROPERTY SHIPPING OFFICES WORLDWIDE

SUBJECT: CARRIER PERFORMANCE ACTION–SERVICE MOVING & STORAGE,  
INCORPORATED (SVMO)

1. EFFECTIVE IMMEDIATELY, SERVICE MOVING & STORAGE, INCORPORATED (SVMO), IS PLACED IN WORLDWIDE NONUSE FOR ALL DEPARTMENT OF DEFENSE DOMESTIC AND INTERNATIONAL CODES OF SERVICE, INTO AND OUT OF ALL RATE. SERVICE MOVING & STORAGE CO., INC HAS NOTIFIED SDDC THAT THEY HAVE CLOSED THEIR DOORS OF OPERATION EFFECTIVE 7 APR 04.

2. ALL ITOS WILL FOLLOW PROCEDURES OUTLINED IN CHAPTER 410.F.2 OF THE DEFENSE TRANSPORTATION REGULATION (DTR) PART IV, PAGE IV-410-11.
3. NO NEW TONNAGE WILL BE OFFERED TO SVMO.
4. ITOS WILL PROVIDE SDDC (CONUS), SDDC EUROPE, AND SDDC PACIFIC (OCONUS), A LIST OF ANY SHIPMENTS THAT HAVE NOT ARRIVED AT DESTINATION BY THE RDD WITHIN THREE (3) WORKING DAYS FROM THE DATE OF THIS MSG IS RECEIVED.
5. SHIPMENT ALREADY BOOKED WITH THE CARRIER AND STILL AT ORIGIN OR SHIPMENTS THAT ARE BOOKED AND HAVE NOT BEEN PICKED UP MUST BE PULLED BACK AND RETENDERED TO OTHER CARRIERS WITH THE SAME AGENT IF POSSIBLE.
- 6 SHIPMENTS IN THE PIPELINE (I.E., SHIPMENTS THAT HAVE MOVED BEYOND THE ORIGIN AGENTS WAREHOUSE) WILL BE THE CARRIERS RESPONSIBILITY TO COMPLETE MOVEMENT. SHIPMENTS BEING PLACED IN STORAGE-IN-TRANSIT (SIT) OR ALREADY IN SIT WILL BE TERMINATED EFFECTIVE THE DATE THEY ARE PLACED IN SIT.
7. THE DECISION AND SUPPORTING INFORMATION REGARDING THE CARRIER ABOVE WILL BE FORWARDED TO THE APPROPRIATE REGIONAL STORAGE MANAGEMENT OFFICE CONTRACTING OFFICER FOR POSSIBLE ACTION TO TERMINATE THE CARRIER/AGENT NONTEMPORARY STORAGE BASIC ORDERING AGREEMENT.
8. IAW THE ABOVE MENTIONED DTR REFERENCE ITOS ARE ASKED TO KEEP COPIES OF THE ORIGINAL GBLS, RETENDERED GBL CORRECTION NOTICES, PURCHASE ORDERS OR FREIGHT WARRANT, AND COPIES OF THE ORIGINAL AND RETENDERED GBLS TO SDDC ATTN: SDPP-PO, DSN: 328-3018, COML: (703) 428-3218, ONCE THE SHIPMENTS HAVE ARRIVED AT DESTINATION.
9. SHIPMENTS THAT BECOME FRUSTRATED MUST BE REPORTED TO SDDC (CONUS), SDDC, EUROPE OR SDDC PACIFIC (OCONUS) FOR ADDITIONAL GUIDANCE AND INSTRUCTIONS.
10. POINTS OF CONTACT ARE AS FOLLOWS:

SDDC EUROPE–DSN: 430-5313, COML: 011-49-711-680-5313, FAX: 430-5203,  
COML: 011-49-711-680-5203.

SDDC PACIFIC–DSN: 456-3741/3331, COML: (808) 656-3741/3331, FAX: (808) 656-3221.

11. ITOS ARE REQUESTED TO ADVISE SDPP-PO OF ANY OPERATIONAL ISSUES REGARDING SHIPMENTS IN THE PIPELINE.

12. FOR QUESTIONS CONTACT SDDC CARRIER QUALIFICATION AND PERFORMANCE TEAM AT [PPPERF@SDDC.ARMY.MIL](mailto:PPPERF@SDDC.ARMY.MIL).

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