

**Performance Requirement Summary - Solicitation W81GYE-04-R-0053**

<b>Performance Objective</b>	<b>Description</b>	<b>Measure</b>	<b>How Measured</b>	<b>Responsibility</b>	<b>Comments</b>
1	Vessel Schedule Update 5.3.1	100%	Sample on Quarterly Basis	COR	
2	Input Schedule in CARE 5.3.2	No measure			
3	Response to Bookings 5.3.3	100%	Daily Reports	Booking Office	e-mail as cc to COR
4	Spotting of Containers w/ 2 hours 5.4.1	100%	Exception Report	COR	via e-mail
5	Stuffed Container Pick-up 5.4.2	100%	Exceptions Report	COR	via e-mail
6	Containers on Chassis	No measure			
7	Commencement of Inland Delivery at GTMO for reefers 5.4.4	100%	Exception Report	COR	
8	Timely Discharge 5.4.4	100%	Exception Report	QAE	cc'd to COR
	Inland Delivery	100%	Outgate Information	QAE	cc'd to COR and consignee
9	Controlled Atmosphere for Reefers 5.5.1	100%	Exception Report	QAE/GTMO	cc'd to COR, consignee and shipper
10	Cargo Handling	No measure	OS&D Report	COR	
11	Provide Tally Sheets 5.5.3	100%	Upon occurrence	QAE	
12	Damage of LCL shipments	No measure	OS&D report	COR	
13	Re-spot Containers	No measure			
14	Timely/complete processing of POVs 5.5.6	100%	Exception report	QAE	
15	Availability of Flat-racks 5.5.7	100%	Exception report	QAE	e-mail to COR
16	Quality of Refrigerated Containers 5.5.6	100%	Exception report	QAE	e-mail to COR and consignee
17	Recorder inside reefer 5.6.3	100%	Exception report	QAE	cc'd to COR
18	Maintenance and Fuel	No Measure			
19	Hazardous Waste Containers	No Measure			
20	Container Identification	No Measure			
21	Equipment Pools 5.10.1	100%	Exception report	QAE	e-mail to COR
22	Break Bulk Service	No measure	OS&D Report	COR	
23	Operational Reports 5.12.5	100%	Reports as Specified	COR	and others on distribution list
24	EDI Reporting 5.13.1.3	100%	Reports as Specified	COR	via EDI
25	Accuracy of EDI transactions 5.13.1.4	100%	Exception Report	COR	