

Subject: CARRIER PERFORMANCE ACTION - NON-USE THRIFTY RENTAL CAR CORPORATION CORPORATION, INC.

UNCLASSIFIED//

PASS TO ALL COMMERCIAL TRAVEL OFFICES AND TRAVEL MANAGEMENT OFFICES

1. EFFECTIVE IMMEDIATELY, THRIFTY RENTAL CAR RENTAL OF LITTLE ROCK, ARKANSAS AND BIG BEAR ENTERPRISES D/B/A THRIFTY CAR RENTAL IS PLACED IN NON-USE. THE COMPANY WILL REMAIN IN NON-USE UNTIL SUCH TIME AS THE CONDITIONS ASSOCIATED WITH THE NON-USE IS CORRECTED.

2. THE BASIS FOR NON-USE IS THE COMPANY'S FAILURE TO FOLLOW DAMAGE CLAIM PROCEDURES SET FORTH WITHIN SECTION 9 OF THE U.S. GOVERNMENT CAR RENTAL AGREEMENT, NUMBER 3.

3. FOR GSA: REQUEST WIDEST DISSEMINATION TO ALL PARTICIPATING FEDERAL AGENCIES.

4. POC IS MS. CHRISTINE BRASWELL, DSN 328-3008, COMM 703 428-3008.