

01 03 211823Z JUL 03 RR UUUU AA ZEXW
YES

CDR MTMC ALEXANDRIA VA//MTPP//

AIG 7591

AIG 7593

AIG 7595

AIG 7596

AIG 12481

ESC DI FIELD OFFICE M ALICE SPRINGS NT AS//TO//

CDRUSAREUR DCSLOG HEIDELBERG GE//AEAGD-TC//

CINCUSNAVEUR DET IBERLANT SUPPCMP LISBON PO//

513ACCW RAF MILDENHALL, UK// LGTT//

4722SPTS CFB NORTH BAY ONTRARIO CAN//LGTT//

MCAS BEAUFORT SC//S4TOM//

COMNAVSUPSYCOM MECHANICSBURG PA/442//

COGARD WASHINGTON DC//G-WPM-2/GLCL//

HQDA WASHINGTON DC//DALO-TSP-PP//

CMC WASHINGTON DC//LFT-4//

HQUSAF WASHINGTON DC//ILTT//

CDR599THTRANSOPTML WHEELER AAF HI//

DIRMTMC598THTRANSGP VAIHINGEN GE//

INFO CVSARCS OTJAG FT MEADE MD//JACS//

NAVY JAG WASHINGTON DC//NJAG 14C//

GSA FSS CENTRAL OFFICE ARLINGTON VA//

AFLSA WASHINGTON DC//JACC//

CMC WASHINGTON DC//CODE MHP-40//

DFAS OPLOC NORFOLK VA//FTA//

UNCLAS

PASS TO ALL PERSONAL PROPERTY SHIPPING OFFICES WORLDWIDE

SUBJECT: NON PAYMENT OF DEBTS

A. REFERENCE HQ MTMC MESSAGE 281437Z FEB 01, SAB

1. REQUEST FROM AGENTS TO THE CARRIER QUALIFICATION & PERFORMANCE BRANCH REQUESTING ASSISTANCE IN SETTLING ACCOUNTS OWED FOR SERVICES RENDERED HAVE INCREASED SIGNIFICANTLY. IN THE PAST CARRIERS WERE ALLOWED FIFTEEN (15) CALENDAR DAYS TO PROVIDE A RESPONSE AS TO WHAT ACTION WAS TAKEN TO RESOLVE THE MATTER OF UNPAID DEBTS. UNFORTUNATELY VERY LITTLE ADMINISTRATIVE ACTION WAS

TAKEN AGAINST CARRIERS WITH DEBT PROBLEMS. THIS MESSAGE SERVES AS NOTICE THAT HQ MTMC HAS CHANGED ITS POLICY REGARDING NON PAYMENT OF DEBTS FOR SERVICES PERFORMED AS WELL AS DEBTS OWED TO THE U.S. GOVERNMENT TO THE FOLLOWING:

A. WHEN MTMC RECEIVE AN AGENT'S LETTER NOTIFYING US OF UNPAID DEBTS, THE INDEBTED CARRIER WILL BE REQUIRED TO RESPOND WITHIN TEN (10) BUSINESS DAYS OF RECEIPT OF OUR LETTER.

B. THE CARRIER RESPONSE "MUST" PROVIDE EITHER: (1) EVIDENCE THAT THE DEBT HAS BEEN PAID; OR , (2) A PROPOSED PLAN TO PAY OFF THE DEBT THAT IS ACCEPTABLE TO BOTH PARTIES, OR, (3) A WRITTEN DENIAL THAT DISPUTES THE DEBT.

C. IF A CARRIER DOES NOT RESPOND WITHIN THE TIMEFRAME AND MANNER SET FORTH ABOVE, MTMC WILL BE FORCED TO CONCLUDE THAT THE CARRIER DOES NOT INTEND TO ABIDE BY THE TERMS OF THE TENDER OF SERVICE AND THAT THE CARRIER LACKS THE PRESENT FINANCIAL RESPONSIBILITY TO TRANSPORT DOD-SPONSORED PERSONAL PROPERTY SHIPMENTS.

D. MTMC WILL PLACE THE CARRIER IN IMMEDIATE WORLDWIDE NONUSE PENDING REVIEW BY A CARRIER REVIEW BOARD (CRB) AND WILL TERMINATE ALL BACK TO ORIGIN PORT GBLS ON UNDELIVERD SHIPMENTS IN THE CARRIER'S POSSESSION AND NOT IN DESTINATION STORAGE IN TRANSIT (SIT).

E. AGENTS SUBMITTING REQUEST FOR ASSISTANCE ARE REQUIRED TO ADVISE THIS OFFICE IN WRITING IF THE DEBT ISSUES HAS BEEN RESOLVED TO THEIR SATISFACTION.

2. MTMC HAS RESCINDED ITS VOLUNTARY NONUSE POLICY. THE PURPOSE OF VOLUNTARY NONUSE IS TO ALLOW CARRIERS TO ACT RESPONSIBLY BY NOTIFYING MTMC WHEN THEY CAN NO LONGER PROVIDE THE REQUIRED SERVICES. VOLUNTARY NONUSE HAS NOT WORKED AS INTENDED. EFFECTIVE IMMEDIATELY, CARRIERS NOTIFYING THIS OFFICE OF THEIR INTENT TO NO LONGER PROVIDE REQUIRED SERVICES, CAN ONLY REQUEST TO BE PLACED IN "NONUSE STATUS ONLY". HQ MTMC WILL DETERMINE IF THE REQUEST IS VALID AND MAY TAKE ADMINISTRATIVE ACTION AGAINST THE CARRIER DEPENDING ON THE CIRCUMSTANCES.

4. FOR QUESTIONS, PLEASE CONTACT, HQ MTMC CARRIER QUALIFICATION AND PERFORMANCE TEAM AT PPPERF@MTMC.ARMY.MIL.

UNCLASSIFIED 211823ZJUL03