

CDRMTMC ALEXANDRIA VA//MTPP-PP//  
AIG 7591  
AIG 7593  
AIG 7595  
AIG 7596  
AIG 12481  
CDRUSAREUR DCSLOG HEIDELBERG GE//AEAGD-TC//  
CINCUSNAVEUR DET IBERLANT SUPPCMP LISBON PO//  
513CCW RAF MILDENHALL UK//LGTT//  
4722 SPTS CFB NORTH BAY ONTARIO CAN//LGTT//  
CDR599THTRANSOPTML WHEELER AAF HI//  
COGARD WASHINGTON DC//G-WPM-2/GLCL//  
DIRMTMC598THTRANSGP VAIHINGEN GE//  
ESDOC FLD OFF M ALICE SPRING NT AS//TO//  
GSA FSS CENTRAL OFFICE ARLINGTON VA  
INFO CDR USARCS OTJAG FT MEADE MD//JACS//  
COMNAVSUPSYSCOM MECHANICSBURG PA//442//  
HQUSAF WASHINGTON DC//ILTT//  
CMC WASHINGTON DC//NJAG 14C//  
CMC WASHINGTON DC//CODE MHP-40//  
HQUSAF JAG WASHINGTON DC//AFLSA/JACC//  
CMC WASHINGTON DC//LFT-4//  
CDRMTMC ALEXANDRIA VA//MTIM-TPPP//  
DFAS OPLOC NORFOLK VA //FTA//

UNCLAS

SUBJECT: PERSONAL PROPERTY ADVISORY MESSAGE

REF DEFENSE TRANSPORTATION REGULATION (DTR) PART IV

1. IN A RECENT MEETING OF MILITARY AND INDUSTRY PERSONNEL, MTMC RECEIVED NUMEROUS INQUIRIES REGARDING THE PERSONAL PROPERTY PROGRAM. THIS ADVISORY MESSAGE IS BEING ISSUED TO ADDRESS A NUMBER OF THESE CONCERNS. YOUR SUPPORT AND ASSISTANCE ARE GREATLY APPRECIATED.
2. 1780 BATCH MAIL COVER SHEETS. DTR PAGE BM-17, CHAP 5B(3) STATES, "COMPLETED COPIES OF THE DD FORM 1780 WILL BE BATCH MAILED TO THE CARRIER BY FIRST CLASS MAIL ON THE 15<sup>TH</sup> AND THE 30<sup>TH</sup> OF EACH MONTH. A COVER SHEET INDICATING WHICH DD FORMS 1780 ARE INCLUDED IS REQUIRED ON ALL BATCH MAILINGS." AT A MINIMUM, THE COVER SHEET MUST INCLUDE THE MEMBER'S NAME AND THE GBL NUMBER. PLEASE ENSURE ALL BATCH MAILINGS INCLUDE THE REQUIRED COVER SHEET.

3. INDIVIDUAL SHIPMENT EVALUATION APPEAL PROCEDURES (REF APPENDIX BM, C.6.B, PAGE BM-17): CARRIERS HAVE EXPRESSED CONCERNS ABOUT NOT RECEIVING THE FULL APPEAL TIME AFTER THE BATCH MAILING PROCESS OF THE DD FORM 1780. CARRIERS STATE MANY TO'S ARE DATING THE DD FORM 1780 WITHIN ONE BATCH MAIL PERIOD, BUT ARE NOT MAILING THEM UNTIL ANOTHER. WHEN THE CARRIER APPEALS THE DD FORM 1780, TO'S SHOULD USE THE U.S. POSTMARK ON THE ENVELOPE PROVIDED BY THE CARRIER TO DETERMINE IF THE 45-DAY CALENDAR APPEAL PERIOD HAS BEEN MET, NOT THE BATCH MAIL DATE. IN CASE OF EXPRESS MAIL, THE DATE THE APPEAL WAS RELEASED TO THE EXPRESS COMPANY WILL BE CONSIDERED THE SAME AS A U.S. POSTMARK. FACSIMILE MAY BE USED TO MEET THE 45-DAY APPEAL DEADLINE. THE CARRIER MUST PROVIDE THE U.S. POSTMARKED ENVELOPE WITH THE APPEAL.

4. POSTMARK VERSUS BATCH MAIL DATE. THIS IS TO CLARIFY THAT SHIPMENTS ARE COUNTED IN THE EVALUATION CYCLE IT WAS SCORED. FOR EXAMPLE, IF A SHIPMENT IS SCORED ON THE 13<sup>TH</sup>, BATCH MAILED ON THE 15<sup>TH</sup>, AND POSTMARKED ON THE 17<sup>TH</sup>, THE SHIPMENT SCORE WILL BE COUNTED IN THE EVALUATION CYCLE IN WHICH IT WAS SCORED. FOR APPEAL PURPOSES, THE POSTMARK DATE WILL APPLY (SEE PARAGRAPH 3 ABOVE). INDIVIDUAL SHIPMENT SCORES MAY BE APPEALED; HOWEVER, THIS CLARIFICATION SHOULD ALL BUT ELIMINATE APPEALS ON WHICH CYCLE THE SCORE WILL BE PLACED. ADDITIONALLY, COMPLETED COPIES OF THE DD FORM 1780 ARE TO BE BATCH MAILED TO THE CARRIER BY FIRST CLASS MAIL ON THE 15<sup>TH</sup> AND THE LAST DAY OF THE MONTH, EXCLUDING WEEKENDS AND FEDERAL HOLIDAYS. SHOULD THE 15<sup>TH</sup> AND/OR THE LAST DAY OF THE MONTH FALL ON A WEEKEND OR FEDERAL HOLIDAY, THE BATCH MAILING WILL BE COMPLETED ON THE LAST WORK DAY PRIOR TO THE WEEKEND OR HOLIDAY. THE DTR WILL BE AMENDED TO REFLECT THESE POINTS OF CLARIFICATION.

5. FAXING OF LOFS. CARRIERS HAVE COMPLAINED THAT SOME TO'S ARE NOT ACCEPTING FAXED LOFS AS A LEGAL LOI. DTR PAGE 402-8 STATES, "IF SUBMITTED BY FACSIMILE, TO WILL DATE AND SIGN LOI UPON RECEIPT AND RETURN FACSIMILE THE SIGNED COPY. ACKNOWLEDGEMENT OF RECEIPT DOES NOT INDICATE ACCEPTANCE OF LOI" PPSO'S ARE REMINDED THAT FAXED LOFS ARE ACCEPTABLE. MAILED HARD COPIES ARE NOT REQUIRED.

6. LAPSE IN LOI. THIS OFFICE HAS RECEIVED MANY APPEALS IN REFERENCE TO LOSS OF AGENT. DTR PAGE 402-12 STATES, "WHEN THE TO IS NOTIFIED BY AN AGENT THAT IT WILL NO LONGER REPRESENT A CARRIER, THE TO WILL ADVISE THE CARRIER OF LOSS OF AGENT... ADVISING THAT THE CARRIER HAS 45 CALENDAR DAYS FROM THE DATE

OF TO'S LETTER TO OBTAIN REPRESENTATION. IF THE CARRIER FAILS TO OBTAIN AGENT REPRESENTATION AT THE END OF THE SPECIFIED PERIOD, THE CARRIER'S LOI WILL BECOME INVALID AND THE CARRIER WILL BE PLACED IN NON-USE." DTR PAGE BM-9 STATES, "WHEN NONUSE IMPOSED BY THE TO IS LIFTED, THE CARRIER IS REINSTATED TO THE TDR'S USING THE CARRIER'S MOST RECENT SEMIANNUAL AVERAGE SHIPMENT SCORE AND AT THE HIGHEST CUMMULATIVE TONNAGE OF ANY CARRIER."

7. PROVIDING PROOF OF DAMAGES THAT IS USED FOR SCORING ON THE 1780'S. CARRIERS ARE APPEALING THEIR SCORES STATING THAT THE TO'S ARE NOT PROVIDING PROOF OF DAMAGES UPON REQUEST. DTR PAGE BM-15 STATES."THE COMPLETED DD FORM 1840/1840R WILL BE THE PRIMARY DOCUMENT USED BY THE TO TO DEVELOP AN ESTIMATED DOLLAR VALUE AS TO LOSS AND/OR DAMAGE SUSTAINED TO THE MEMBER'S PROPERTY ON THE MOVE.. IF DOCUMENTATION OTHER THAN THE DD FORM 1840 IS USED TO DERIVE THE LOSS AND/OR DAMAGE ESTIMATE, A COPY OF THAT DOCUMENTATION MUST BE FORWARDED TO THE CARRIER WITH THE DD FORM 1780." TO'S ARE REMINDED TO ENCLOSE A COPY OF THE SOURCE THAT WAS USED FOR THE SCORING.

8. SATURATION NOTICES SHALL ONLY BE ACCEPTED FROM CARRIERS IAW REF DOCUMENT. ALTHOUGH PAST PRACTICE HAS ALLOWED SUBMISSION OF SATURATION NOTICES VIA THE CARRIER'S AGENT, THIS PRACTICE WILL NO LONGER BE ACCEPTABLE. SHOULD A PPSO RECEIVE SATURATION NOTIFICATION FROM A CARRIER'S AGENT, THE PPSO SHALL NOTIFY THE CARRIER'S AGENT TO REPORT THE SATURATION TO THE CARRIER IT REPRESENTS. THE CARRIER SHOULD, IN TURN, NOTIFY THE PPSO IF THE SATURATION APPLIES.

9. QUESTIONS ON TQAP ISSUES MAY BE ADDRESSED TO QUALIFICATION AND PERFORMANCE TEAM AT DSN: 328-3279 OR COML: (703) 428-2379 FAX: (703) 428-3388. QUESTIONS ON SATURATION ISSUES MAY BE ADDRESSED TO THE OPERATIONS TEAM AT DSN: 328-3495 OR COML: (703) 428-3495, FAX: (703) 428-3389.

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