Subject: Backlog of shipments in “Awaiting Award” status in Global Freight Management (GFM) Automation Transportation Request (ATR) application

Purpose: To alleviate the number of non-awarded shipments in ATR.

Be Advised: Since the 1 August 2013 release of the ATR application, there has been a backlog of shipments in "Awaiting Award" status in the ATR application. Shipment offers in ATR are directly related to shipments created in the Freight Acquisition Shipping Tool (FAST) therefore, offer statuses are not updated in ATR until a shipper processes the shipment by awarding it or returning it to “Incomplete.”

Shipments should not be left in “Rated” status in FAST indefinitely. Once rated, shipments should be awarded to a carrier and then completed to generate a BL. If the shipment will not be completed, the shipment should be returned to “Incomplete” status. When the shipment is left open (not awarded), this forces multiple Transportation Service Providers (TSPs) to hold equipment until award is made and prevents the TSPs from being available to take other loads. This dynamic contributes to situations where shippers have difficulty securing TSPs to complete their mission needs.

In an effort to eliminate the number of unprocessed shipment offers in ATR related to older FAST shipments, on 31 July 2015, all shipments in FAST with modes Truckload, Less Than Truckload, or Towaway, which have been “Rated” but not yet “Awarded”, and have a requested date older than 1 April 2015, will be returned to “Incomplete” status by GFM. The associated shipment offers in ATR will be updated from "Awaiting Award" to "Canceled."

FAST shippers are advised to review their "Rated" shipments prior to 31 July 2015. Once these shipments are returned to "Incomplete" status by SDDC, shipments are required to be rated and ranked again in order to be sent through ATR before award.

SDDC POCs: Users requiring assistance can contact SDDC G3, Domestic Operations Branch; (618) 220-6470; and GFM Program Management: usarmy.scott.sddc.mbx.gfm-team@mail.mil

Expiration: N/A