

Your Feedback Matters

Customer Satisfaction Survey

12 Questions and a
Few Minutes of
Your Time

How you **SCORE** your mover on the
Customer Satisfaction Survey
determines whether they receive
more or less
Department of Defense
Household Goods business
in the future

HIGHER SCORES
mean **MORE** Business For
the moving company

LOWER SCORES
mean **LESS** Business For
the moving company

Questions?

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MOVING THE DEPARTMENT OF DEFENSE FORWARD



Military Surface
Deployment &
Distribution
Command

