

Claims and Full Replacement Value (FRV)

Guidelines on the liability and claims process are an integral part of the Defense Personal Property Program. The Defense Personal Property Program will implement direct claims settlement with the TSP via DPS and Full Replacement Value protection. In addition, Service Members will be able to rate the TSP on their effectiveness in settling claims. Forthcoming business process decisions as they relate to domestic and international shipments such as the Full Replacement Value Protection will provide the specific aspects of this program.

[Submit a question to the Claims group](#)

Any and all information submitted will be considered non-proprietary and may be released to the public. This site is for educational and informational purposes only. The Government reserves the right to respond or withhold response as appropriate.