

Storage – Non-Temporary Storage(NTS)/Storage-in-Transit (SIT) FAQs

[What is the definition of Non-Temporary Storage \(NTS\)?](#)

[Is there a list of acceptable items for shipping?](#)

[Where can I find Non-Temporary Storage \(NTS\) Storage rates?](#)

[How do I file a claim for reimbursement?](#)

[How can I get member expense Non-Temporary Storage \(NTS\) authorizations and rates?](#)

[What defines long delivery in/out of Storage-in-Transit \(SIT\)?](#)

[How does a member who is retiring get Non-Temporary Storage \(NTS\)?](#)

[Do pickup and delivery services \(ITEM 225A\) require pre-approval?](#)

[What are the Non-Temporary Storage \(NTS\) average weights?](#)

[Where can I find a list of approved Storage-in-Transit \(SIT\) warehouses?](#)

[How long does it take to add approved warehouses in Defense Personal Property System \(DPS\)?](#)

[Can I release Household Goods from Non-Temporary Storage online?](#)

1. What is the definition of Non-Temporary Storage (NTS)?

Long-term storage of household goods in lieu of transportation is acquired under the terms of a Tender of Service agreement entered into by the storage firm and the government. NTS includes necessary packing, crating unpacking, uncrating, transportation to and from place of storage, storage and other directly related necessary services.

2. Is there a list of acceptable items for shipping?

A comprehensive list of acceptable items does not exist for Non-Temporary Storage (NTS). The acceptable items for NTS varies per Service. The link below is Appendix I, Examples of Hazardous Materials: <http://www.transcom.mil/j5/pt/dtrpart4/dtr-part-4-app-i.pdf> . Within this document, there is a list of hazardous materials which is a standard list of non-acceptable items for shipments and storage. For specific information on other items, please contact your local Personal Property Shipping Office (PPSO)/Transportation Office. While counseling the member, the PPSO explains acceptable items for each shipment type, and they will be able to assist you appropriately.

3. Where can I find Non-Temporary Storage (NTS) Storage rates?

Please go to the SDDC Personal Property website at:

<http://www.sddc.army.mil/PP/default.aspx>

On the right side under "LINKS"

Click on "Tender of Service NTS Rates"

Or go directly to: <https://as10.pweb.sddc.army.mil/ppc/ftp/rsmo.htm>

Click on the drop down menu
Select your GBLOC,
Click the "Get Page" button

A listing for a text file of your rates table will come up, click on it and it will open the rates table.

4. How do I file a claim for reimbursement?

A "Claim for Reimbursement" falls under entitlements. The SDDC does not address entitlements. Typically, a "Claim for Reimbursement" is approved and processed through your local Transportation Office. Then the "Claim for Reimbursement" is forwarded to Defense Finance & Accounting Service for payment. Entitlements can be identified and explained by a representative from your local Transportation Office.

5. How can I get member expense Non-Temporary Storage (NTS) authorizations and rates?

Entitlements and storage rates vary between Services and Permanent Change of Station locations. A local Transportation Office should be contacted when a Service Member is not authorized to ship all of his Household Goods (HHG) at government expense and would like to know the amount it would cost the government to store a portion of their HHG in NTS.

6. What defines long delivery in/out of Storage-in-Transit (SIT)?

If a new delivery site is within the same Area of Responsibility as the original delivery site, then it is appropriate to place a shipment in SIT and do a Delivery Transportation Charge from SIT (formerly, known as Long Delivery out of SIT) to the new delivery address. If the new delivery site is not within the same area of responsibility as the original delivery site, then the shipment should be diverted to a new delivery address.

7. How does a member who is retiring get Non-Temporary Storage (NTS)?

If a Service Member is retiring and will need to send a shipment to NTS for approximately six months, he/she should take his/her retirement documents to the nearest Department of Defense Transportation Office/Personal Property Shipping Office for entitlement advice and counsel.

8. Do pickup and delivery services (ITEM 225A) require pre-approval?

Pickup and delivery services applicable at third party and self-storage warehouse (Item 225) must be pre-approved by the Personal Property Shipping Office. This can be found in the 400NG Business Rules on pg. 53 at:

[http://www.sddc.army.mil/PP/Defense%20Personal%20Property%20Program%20DP3/Defense%20Personal%20Property%20Program%20\(DP3\)/Phase%20II%20Business%20Rule%20Attachments/L%20400NG/2012%20400NG%20Change%202.pdf](http://www.sddc.army.mil/PP/Defense%20Personal%20Property%20Program%20DP3/Defense%20Personal%20Property%20Program%20(DP3)/Phase%20II%20Business%20Rule%20Attachments/L%20400NG/2012%20400NG%20Change%202.pdf) .

9. What are the Non-Temporary Storage (NTS) average weights?

Average weight of a NTS lot:

- Small shipments – deployments: average 500 pounds
- Mid-sized shipments – overseas Permanent Change of Station (PCS) (portion): average 4, 000 pounds
- Large shipments – retirements or members leaving the Service (depending on the rank of the Service Member): average 8, 000 to 14, 000 pounds

10. Where can I find a list of approved Storage-in-Transit (SIT) warehouses?

<http://www.sddc.army.mil/PP/Defense%20Personal%20Property%20Program%20DP3/Forms/AllItems.aspx?RootFolder=%2fPP%2fDefense%20Personal%20Property%20Program%20DP3%2fDefense%20Personal%20Property%20Program%20%28DP3%29%2fDefense%20Personal%20%20Property%20System%20%28DPS%29%2fDPS%20SIT%20Facilities&FolderCTID=0x012000EB692AED156D7646BAE4843B44C9177E>

11. How long does it take to add approved warehouses in Defense Personal Property System (DPS)?

It can take up to three weeks from the date the Regional Storage Management Office inputs the data for it to appear in DPS.

12. Can I release Household Goods from Non-Temporary Storage online?

It is recommended to contact your local Transportation Office/Personal Property Shipping Office.