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## **SDDC / Personal Property / DP3 Frequently Asked Questions (FAQs) > Website <**

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**Submit your Personal Property and Household Goods questions to SDDC:**  
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#### **Website Information**

Here are Web Sites where you can obtain information regarding the Defense Personal Property System (DPS) and other systems. The contact information on these sites is current.

<http://www.move.mil>

You may select from one of three buttons at the top of the page. The choices are What Is DPS?, DPS Registration, or DPS Logon.

<http://www.sddc.army.mil>

Select HELP DESK under General Information on left side of screen.

<http://www.sddc.army.mil/public/Personal+Property/>

Select TOPS-PPPSB on the left side of the screen for TOPS" Help Desk. Click on More... Help Desk information is in the center of the page.

#### **Website Verification: Customer Satisfaction Survey-Social Security Number Requirement**

An email requesting online completion of the Customer Satisfaction Survey (CSS), including the user's social security number (SSN) and a password, is a valid request for a Service Member's recent household goods shipment. SDDC uses the survey to continuously improve the DP3 program and to determine how to award future household goods shipments to transportation service providers using a best value scoring system. You can find out more about the program at [www.move.mil](http://www.move.mil). The Service Member will receive additional email reminders at 7, 14 and 21 days once a shipment is delivered. The reminder emails will contain an encrypted link with a direct link to the Service Member's survey in addition to a survey password that the Member can enter with a SSN to access the survey.