

SUBJECT: TRANSPORTATION SERVICE PROVIDER (TSP) DISQUALIFICATION ACTION FOR KATY VAN LINES, INC. (KVNL)

1. AS OF 1 FEB 2012, KVNL WAS DISQUALIFIED FROM PARTICIPATING IN THE DOD PERSONAL PROPERTY PROGRAM.
2. ALL PPSOS SHOULD FOLLOW PROCEDURES OUTLINED IN THE DEFENSE TRANSPORTATION REGULATION (DTR) PART IV, CHAPTER 410, PARAGRAPH F.2.
3. NO NEW SHIPMENTS SHALL BE OFFERED TO KVNL.
4. WITHIN THREE (3) WORKING DAYS FROM THE DATE THIS MESSAGE IS RECEIVED, PPSOS SHALL PROVIDE THE HQ SDDC OPERATIONS TEAM A LIST OF ANY SHIPMENTS THAT HAVE NOT ARRIVED AT DESTINATION BY THE REQUIRED DELIVERY DATE (RDD).

5. SHIPMENTS STILL AT ORIGIN:

A. THAT HAVE BEEN AWARDED BUT TSP HAVE NOT PERFORMED ANY SERVICES MUST BE PULLED BACK AND REAWARDED PER THE DTR PART IV, CH. 410, PARA F.2.f(1)(b).

B. THAT HAVE BEEN PACKED/PICKED UP AND STILL AT ORIGIN MUST BE PULLED BACK AND REAWARDED PER DTR PART IV, CH. 410, PARA F.2.f(1)(c).

6. SHIPMENTS AT DESTINATION OR INTRANSIT TO DESTINATION:

PPSO SHALL TERMINATE SHIPMENT(S) AT DESTINATION BY ISSUING AN SF 1200, GOVERNMENT BILL OF LADING CORRECTION NOTICE, PAYMENTS SHALL BE MADE FOR DESTINATION SERVICES AS DESCRIBED IN THE DTR PART IV, CH. 410, PARA F.2.f(2)(a).

7. KVNL IS RESPONSIBLE TO CONTINUE THE MOVEMENT OF ANY SHIPMENTS STILL INTRANSIT.

8. IAW PARAGRAPH 2 ABOVE, PPSOS MUST KEEP COPIES OF THE ORIGINAL BLS, RETENDERED BLS, CORRECTION NOTICES, LOCAL PURCHASE ORDERS, DPM INVOICES, AND

ANY BILLS PAID FOR SHIPMENTS THAT WERE RETENDERED. BOTH ORIGIN AND DESTINATION

PPSOS MUST PROVIDE COPIES OF THE ORIGINAL AND REAWARDED BL TO HQ SDDC AFTER SHIPMENTS HAVE ARRIVED AT DESTINATION. THIS CAN BE DONE BY E-MAIL, MAIL, OR

FAX AS FOLLOWS:

HQ SDDC - MILITARY SURFACE DEPLOYMENT AND DISTRIBUTION COMMAND ATTN:
AMSSD-PPP-PO
1 SOLDIER WAY
SCOTT AFB, IL 62225
FAX - DSN 770-6055, COMM (618) 220-6055

E-MAIL: usarmy.scott.sddc.mbx.omb-for-pp-ops@mail.mil or
sddc.safb.pops@us.army.mil

9. THE APPROPRIATE REGIONAL STORAGE MANAGEMENT OFFICE(S) (RSMO) HAS BEEN NOTIFIED TO TAKE ANY NECESSARY ACTIONS.

10. DESTINATION PPSOS SHALL ADVISE MEMBERS THAT THEIR PERSONAL PROPERTY SHIPMENT MAYBE DELAYED AS A RESULT OF THIS ACTION.

11. IF MEMBER'S SHIPMENT HAS TO BE REAWARDED TO ANOTHER TSP, PPSO SHALL PROVIDE THAT INFORMATION TO THE MEMBER.

12. SHIPMENTS THAT BECOME FRUSTRATED MUST BE REPORTED TO HQ SDDC OPERATIONS TEAM FOR ADDITIONAL GUIDANCE AND INSTRUCTIONS. ANY QUESTIONS/CONCERNS, PLEASE SEND AN EMAIL TO THE OPERATIONS TEAM AT usarmy.scott.sddc.mbx.omb-for-pp-ops@mail.mil