

**Military Surface Deployment and Distribution Command**

**Customer and Carrier Advisory**

**January 22, 2024**

**CA-24-01-22/0011**

**Subject:** Acceptance of Damaged Department of Defense (DoD) Freight at Receiving Activities

**Purpose:** To highlight the requirement in Chapter 209 of the Defense Transportation Regulation (DTR) for receiving activities not to refuse the delivery of DOD freight because of damage.

**Be Advised:** The Military Surface Deployment and Distribution Command (SDDC) has been informed of multiple instances of receiving activities rejecting freight destined to their location because of damage.

As a reminder, all DoD receiving activities are to adhere to the following guidance IAW the DTR Part II, Chapter 209, Paragraph D.1.a and D.1.n., "The TO will not refuse delivery of DoD freight at their facility. Accept the load and place the freight in a designated area until a determination can be made as to how to handle the disposition of the freight. Freight damaged during transportation regardless of who has damage risk responsibility should be annotated on the carrier delivery receipt."

Compliance with these requirements is mandated to prevent DoD cargo from becoming frustrated at the TSP terminal/warehouse.

**SDDC POCs:** Questions pertaining to this Advisory can be addressed to: [usarmy.scott.sddc.mbx.go-carriers@army.mil](mailto:usarmy.scott.sddc.mbx.go-carriers@army.mil).

**Expiration:** N/A

**Category:** DTR/MFTURP-1/Policy