

Military Surface Deployment and Distribution Command

Customer Advisory

August 5, 2021

CA-21-08-05/0078

Subject: GFM Production System Outage – Unidata Migration to Oracle

Purpose: Inform GFM user of system outage during migration to Oracle.

Be Advised: This is to notify users that the GFM Production System will be unavailable from 13 Aug 2021 (Friday) at midnight until 15 Aug 2021 (Sunday) at 1700 hours CDT, as GFM will be migrating database processing from Unidata to Oracle. During this downtime, the GFM system will be inaccessible to all users. GFM users are encouraged to plan ahead as GFM will not be available to process freight during this period. Trading Partner EDI transactions (i.e. 858R/D, 601, 404, etc.) will not be processed (held in queue) and Web Service capability will be unavailable. Trading Partners are highly encouraged to monitor data exchange activity once the system becomes available. Any encountered issues should be reported to the System Response Center as soon as possible. There will be no workaround as this will apply to all GFM mission partners.

We apologize for the inconvenience. Your cooperation and patience is greatly appreciated!

Point of Contact: System Response Center (SRC);

1-800-462-2176 Option 3 or sddc.safb.gfmhd@us.army.mil

Expiration Date: 16 Aug 2021