

Military Surface Deployment and Distribution Command

Customer and Carrier Advisory

December 17, 2024

CA-24-12-17/0073

Subject: Procedures for Timely Award of Freight

Purpose: To remind shippers of the need for timely shipment award notification for movements under the Domestic Tender Program.

Be Advised: All domestic shipments processed via the Automation of/Automated Transportation Request (ATR), electronic Spot-Bid or HQ SDDC negotiations require timely email and/or telephone notification of award to carriers.

Please use the following timeline outlined in the Defense Transportation Regulation (DTR) Part II, Ch. 207 Carrier Performance and Evaluation Program (CPEP) as a guide for timely award:

ATR offers: One hour. Shippers cannot charge a TSP with Commitment Withdrawal if they fail to contact/award the TSP **within 1 hour of ATR offer closing**, or if systems using the auto-award process fail to show the offer status as "Awarded" in ATR (Paragraph G.4.s.)

Spot Bids: Four hours. Shippers cannot charge a TSP with Shipment Refusal if they fail to contact the TSP **within 4 hours of the bid closing** (Paragraph G.4.u.)

HQ SDDC Negotiated Shipments: Twenty-four hours. Shippers cannot charge a TSP with Shipment Refusal if they fail to contact the TSP **within 24 hours after receiving rates** from the SDDC Negotiations team (Paragraph G.4.v.)

NOTE: All negotiated shipments require positive and timely award notification, even when there is only one (1) servicing carrier at origin.

Failure to make timely award notifications can have adverse effects on mission/shipment execution, to include:

- Carriers may no longer have assets available to support movement
- Cost will likely increase if required to work further down a carrier list to find available carriers
- Delays in coordination and movement of railcars to support requirements
- Prevents/reduces rail carriers' time to plan for routing, manpower, and locomotive assignments

Reference: DTR Part II, Chapter 207, Carrier Performance and Evaluation Program

POC:

SDDC G3 Special Requirements Branch:
usarmy.scott.sddc.mbx.negotiations-team@army.mil

SDDC G3 Freight Management Team: usarmy.scott.sddc.mbx.g3-domestic-freight-services-branch@army.mil

Expiration: N/A

Category: General Information