

# Military Surface Deployment and Distribution Command

## Customer and Carrier Advisory

January 26, 2024

CA-19-12-20/0094

### Update 1

**Subject:** Secure Hold Denials for Shipments of Arms, Ammunition and Explosives (AA&E)

**Purpose:** To inform Transportation Service Providers (TSPs) transporting AA&E of reporting processes for incidents of secure hold denial.

**Guidance update 1:** SDDC requests all Transportation Protective Service (TPS) Motor Carriers transporting AA&E to immediately, **before leaving the installation entry point**, call the Defense Transportation Tracking System (DTTS) Program Management Office at 800-826-0794 anytime a truck is denied secure hold at a DoD installation and provide DTTS with the name and telephone number of the individual denying access.

**Be Advised:** SDDC is tracking secure hold denials of TPS Motor Carriers transporting AA&E shipments. Denial of secure hold entry at Department of Defense (DoD) installations is in direct violation of DOD Instruction (DODI)5100.76, Safeguarding Sensitive Conventional Arms, Ammunition, and Explosives (AA&E), which requires DoD installations to accept AA&E shipments for safe haven or secure hold regardless of arrival time or cargo final destination. Installations that cannot provide secure hold should provide, in coordination with civil law enforcement authorities, assistance and escort to a suitable location.

**Guidance:** SDDC requests all TPS Motor Carriers transporting AA&E to immediately call the Defense Transportation Tracking System (DTTS) Program Management Office at 800-826-0794 anytime a truck is denied secure hold at a DoD installation and provide DTTS with the name and telephone number of the individual denying access.

DTTS personnel will attempt to obtain access to the installation on behalf of the motor carrier and its drivers based on DODI 5100.76 requirement to allow access for secure hold.

SDDC is dependent on the motor carrier to inform DTTS of every occurrence so information may be logged and passed to the appropriate Military Service for awareness and action. TSPs are reminded to check the Transportation Facilities Guide for installation hours, entry requirements, secure hold information, etc.

**POC:** SDDC DTTS; (618) 220-5060 or 1-800-826-0794;  
[usarmy.scott.sddc.mbx.dtts@mail.mil](mailto:usarmy.scott.sddc.mbx.dtts@mail.mil)

**Expiration:** N/A

**Category:** General Information, Motor