

Military Surface Deployment and Distribution Command

Customer and Carrier Advisory

June 11, 2024

CA-24-06-11/0037

Subject: Transportation Service Provider (TSP) Non-Selections in Automation of Transportation Request (ATR)

Purpose: When using ATR, non-selection ("N" code) incidents are used to document reasons why a TSP was not selected for a move and do not count against a TSP's overall performance rating. "N" code incidents must have remarks entered by the reporter to explain and justify the reason for the non-selection (e.g., date and time TSP was contacted or attempted contact was made, name of TSP representative).

SDDC regularly sees the use of the following N-codes **without** the mandatory explanation in the "remarks" block:

- *N3* – Low Cost Not Used in Order to Use Carrier Onsite:
- *N4* – Traffic Distribution
- *ND* – Low Cost Carrier Not Used Due To Mission Requirements or Convenience of the Government

Shippers should comply with the requirements of DTR Chapter 207 to provide a valid-explanation when using N-codes to award freight. The proper use of N-codes increases transparency and provides TSPs with information that may be used to make business decisions regarding voluntary rates and tenders.

TSPs may protest an award decision with the Transportation Officer (TO) who made the award before the awarded carrier begins to provide any transportation or related services for the shipment. The TO will issue a decision on the protest. Untimely filing by the TSP will result in the denial of the protest. SDDC may be copied on the protest for awareness.

If trends are detected, SDDC may investigate to determine whether a problem exists with the TSP or the shipping activity.

Please note, the Shipper Process Metrics Program, newly developed by the SDDC G33S Freight Management Team, provides Service Transportation Personnel with information that can be used to help ensure responsible Transportation Officers/Transportation Offices meet DoD requirements when awarding and paying for DoD freight shipments.

Metrics include:

- **High incidents of bypassing the lowest cost carrier**
- High incidents of using GFM override features
- High incidents of delayed carrier freight payments
- High rejection rates of Transportation Protective Services shipments

Reference: DTR Part II, Chapter 201, and Chapter 207

POC:

For general freight questions contact SDDC G3 Freight Management Team,
usarmy.scott.sddc.mbx.g3-domestic-freight-services-branch@army.mil

For carrier performance questions contact SDDC G3 Carrier Performance Program
Manager, usarmy.scott.sddc.mbx.carrier-performance@army.mil

For access to SDDC G3 Shipper Process Metrics contact usarmy.scott.sddc.mbx.g3-shipper-performance@army.mil

Expiration: N/A

Category: Motor