

United States Transportation Command
Customer Advisory
October 25, 2023
USTC-CA-00072

Subject: Query Tool in IGC to Validate the Proof of Delivery

Purpose: To inform shippers/transportation officers of the tool placed in IGC for shippers to validate the proof of delivery (POD) for commercial air, heavyweight shipments.

Be Advised: While it is not a requirement for the heavyweight air carriers to upload the POD in Syncada, the air carriers are required to provide the POD in their 214A shipment status updates in IGC. A tool to query the bill of lading (BL) and/or the TCN has been placed in IGC for shippers to validate the POD.

The query tool to validate the POD is titled, Current Cargo Status with POD. Once signed into IGC (<https://www.igc.ustranscom.mil/igc/>):

- Click on My IGC at the top of the screen
- Select the Documents tab, next to the Home tab
- On the bottom left of the screen, select the Folders bar
- Select the Publics Folder
- Select the GTN DW Alerts Folder
- Select TRANSCOM J5/4
- Double click on the Current Cargo Status with POD

Once the Current Cargo Status with POD query is opened, enter the date under the Prompts Summary where the red arrow is. Then enter the Bill of Lading in the last value (must scroll down). Once the Bill of Lading is entered, click on >, then click on OK.

If the air carrier sent the POD for a shipment under the bill of lading entered, it will be reflected in the report generated.

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Expiration Date: N/A

Category: U.S. TRANSCOM