

United States Transportation Command
Customer Advisory
8 October 2021
USTC-CA-00052

Subject: Monthly NGDS Best Value Information Advisory

Purpose: Informational

Be Advised: This advisory takes effect immediately and supersedes all previous customer advisories pertaining to this subject.

General Information:

1. As a reminder, while the Next Generation Delivery Service (NGDS) is centrally managed by USTRANSCOM, execution is a decentralized function of each federal agency. All NGDS users are responsible to use “Best Value” in determining carrier award of eligible shipments. The best value approach is based on determining factors, such as quality of service, past performance, cost/price, claims experience, ability to perform service within stated requirements, and carrier commitment of transportation assets. Under the best value approach, cost is not the only factor in carrier selection. Past performance factors include, but are not limited to, on-time pickup and delivery percentage, lost or damaged cargo percentage, number of claims, and provider availability. Service factors include, but are not limited to, the carrier’s ability to respond, the routing, their ability to provide in-transit visibility, and the carrier’s commitment of service to support your requirement.
2. To assist program users in their best value process, the NGDS PMO has prepared, and is distributing NGDS contractor performance information, which is located on the GSA Acquisition Gateway and the USTRANSCOM Commercial Services web page.
 - a. The GSA Acquisition Gateway is located at URL <https://hallways.cap.gsa.gov/login-information>. Approved access to the gateway is required (register an account with OMB MAX, PIV or CAC Card enabled) to view NGDS program documentation. Once in the site, select the tile titled “Transportation & Logistics Services”, then select the “Package Delivery & Packaging” radio button. Once filtered, users will be presented with all NGDS information and will see a tile titled “NGDS Monthly Best Value Data”, where the documents will be posted.
 - b. The USTRANSCOM Commercial Services web page located at URL <https://ww2.ustranscom.mil/commmair/index.cfm>. Once in the site, select the “Continue to NGDS Webpage” link, then select the “Monthly Best Value Performance Metrics” link to access the page where the documents will be posted. Approved access to this page is required (registration instructions available on the screen).

POC: USTRANSCOM Commercial Services Branch, TCJ4-LC, DSN (312) 770-5773, CML (618) 220-5773, or e-mail at transcom.scott.tcj5j4.mbx.lc@mail.mil.

Expiration: 31 October 2021