

United States Transportation Command
Customer Advisory
October 24, 2024
USTC-CA-00057
Update 1

Subject: NGDS Service to Belarus, Russia, and Ukraine

Purpose: Informational

Be Advised: This advisory takes effect immediately and supersedes all previous customer advisories pertaining to this subject.

General Information:

1. As world events continue to unfold, the Next Generation Delivery Service (NGDS) Program Management Office is informing all shippers that the NGDS carriers have temporarily changed their support to Belarus, Russia and Ukraine as follows:

FedEx has suspended services:

In and out of Russia

In and out of Belarus

FedEx has reinstated service in and out of Ukraine as of 5 October 2024

UPS has suspended services:

In and out of Russia

In and out of Belarus

In and out of Ukraine

Polar/DHL has suspended services:

Into and within Russia

Into Belarus

DHL has limited service in and out of select locations of Ukraine. Please work with your DHL representatives to confirm service availability for your specific shipment.

Carriers are closely monitoring the situation and will update further developments on their respective websites.

POC: USTRANSCOM Commercial Services Branch, TCJ4-LC, DSN (312) 770-5773, CML (618) 220-5773, or e-mail at transcom.scott.tcj5j4.mbx.lc@mail.mil.

Expiration: N/A