

Change 5 to the D-8, effective 1 Nov 03

Page 3-11. Item 321, Customer Satisfaction Surveys. Clarified effective date.

Page 4-43. Item 412, Loading and Unloading Charges – Bulky Articles. Added large screen televisions 48 inches and larger, windsurfers, canoes, dinghies, kayaks, sculls, skiffs, rowboats, and boats 14 foot and under without trailers.

NOTE: The command will be officially renamed to the (Military) Surface Deployment and Distribution Command (SDDC) effective Jan. 1, 2004.

**DOMESTIC PERSONAL PROPERTY RATE SOLICITATION D-8**

(b) Transportation charges shall be based on the actual weight of the shipment subject to minimum weights as follows:

- 300 cu ft or less . . . . . 2,100 pounds
- More than 300 cu ft . . . . . 700 pounds per each 100 cu ft or fraction thereof

**ITEM 320. BOATS, CANOES, SKIFFS, LIGHT ROWBOATS, KAYAKS, OR SAILBOATS**

Boats, canoes, skiffs, light rowboats, kayaks, or sailboats of less than 14 feet in length, and dinghies or sculls of any size, without trailers, shall move as normal household goods.

**NOTE 1:** In determining lengths for the purpose of this item, all fractions of a foot shall be disregarded.

**NOTE 2:** The length of boats, canoes, skiffs, light rowboats, kayaks, or sailboats shall be determined by the straight center line distance between the top center point of the transom and a point perpendicular with the foremost part of the bow. Manufacturer's "length overall" or "center line length" shall apply as the correct length for the purposes of this item in lieu of physical measurement by carrier.

**ITEM 321. CUSTOMER SATISFACTION SURVEYS**

MTMC intends to begin surveying members at the completion of each of their moves. These Customer Satisfaction Surveys will determine members' satisfaction with carrier services at origin, destination, and their overall satisfaction with the carriers performance. MTMC will use the results of these surveys to determine a Performance Score for each carrier. Each carrier's Performance Score will be part of the future personal property program's traffic distribution methodology. MTMC will begin surveying customers during DW03. Carriers are reminded that TQAP requirements will remain in effect.

**ITEM 322. COLLECTION OF CHARGES ON HOUSEHOLD GOODS SHIPMENTS INVOLVING LOSS OR DESTRUCTION IN TRANSIT**

a. Carrier shall not collect, or require a shipper to pay, any published charges (including any charges for accessorial services) when that shipment is totally lost or destroyed in transit. The provisions of this item shall apply only to the transportation of household goods. Notwithstanding any other provisions of this item, a carrier shall collect, and the shipper shall be required to pay, any specified valuation charge that may be due. This item shall not be applicable to the extent that any such loss or destruction is due to the act or omission of the shipper.

b. In the event that any portion, but less than all, of a shipment of household goods is lost or destroyed in transit, a motor common carrier of household goods in interstate or foreign commerce shall, at the time it disposes of claims for loss, damage, or injury to the articles in the shipment as provided in 49 CFR, Part 375, refund that portion of its published freight charges (including any charges for accessorial or terminal services) corresponding to that portion of the shipment which is lost or destroyed in transit. To calculate the charges applicable to the shipment as delivered, the carrier shall multiply the percentage corresponding to the portion of the shipment delivered by the total charges (including accessorial and terminal charges) applicable to the shipment tendered by the shipper. If the

**DOMESTIC PERSONAL PROPERTY RATE SOLICITATION D-8**

ITEM 410. [WRC][WTV] **PARTIAL DELIVERY WEIGHING AND REWEIGH CHARGES**

**(106A) - Partial Delivery - Weighing Fee  
(125A) - Reweigh**

a. Partial Delivery Weighing Fee. A weighing fee shall apply, as provided below. Weight tickets must accompany billing.

b. Reweigh. The carrier, upon request of the PPSO and made prior to delivery of a shipment, shall reweigh the shipment. The lower of the two net scale weights shall be used for determining the applicable charges. The reweigh charge, as provided below, shall be payable for the service only when:

(1) Reweigh net scale weight is greater than initial net scale weight, or

(2) For shipments weighing 5,000 pounds or less; initial net scale weight minus reweigh net scale weight is less than 100 pounds.

(3) For shipments weighing greater than 5,000 pounds; initial net scale weight minus reweigh net scale weight is less than 2% of the lower net scale weight on shipments in excess of 5,000 pounds.

c. **Charge of \$50.00 shall apply.**

ITEM 411. **RESERVED FOR FUTURE USE**

ITEM 412. [BKA] **LOADING AND UNLOADING CHARGES - BULKY ARTICLES**

a. When a shipment includes bulky articles as named below, the following additional loading and unloading charges shall apply.

b. Loading and unloading charges include both loading and unloading service and the blocking of such articles each time loading and unloading service is required, including shipments requiring SIT (except for carrier convenience).

		PER	RATES (In dollars and cents)
<b>Automobiles, Trucks and Vans</b>	<b>(113K)</b>	each	126.34
<b>Motorcycles (250cc and over)</b>	<b>(113I)</b>	each	79.15
<b>Tractors and Riding Mowers (25 horsepower or over)</b>	<b>(113F)</b>	each	94.38
<b>Tractors and Riding Mowers (less than 25 horsepower)</b>	<b>(113H)</b>	each	62.48
<b>Large Screen Televisions 48" and Larger (excluding Plasma TV's)</b>	<b>(113M)</b>	each	62.48
<b>Snowmobiles, Jet Ski's, or Riding Golf Carts, &amp; other similar recreational Vehicles</b>	<b>(113J)</b>	each	62.48
<b>Windsurfers, canoes, dinghies, kayaks, sculls, skiffs, rowboats, and boats 14 ft and under without trailers</b>	<b>(113N)</b>	each	118.03
<b>Playhouses, Tool Sheds, Dog Houses, Utility Sheds (set-up over 100 cu ft)</b>	<b>(113B)</b>	each	118.03