

01 04 241908Z MAR 04 RR UUUU AA ZEXW
YES

CDR SDDC ALEXANDRIA VA//SDPP//

AIG 7591

AIG 7593

AIG 7595

AIG 7596

AIG 12481

ESC DI FIELD OFFICE M ALICE SPRINGS NT AS//TO//
CDRUSAREUR DCSLOG HEIDELBERG GE//AEAGD-TC//
CINCUSNAVEUR DET IBERLANT SUPPCMP LISBON PO//
513ACCW RAF MILDENHALL, UK// LGTT//
4722SPTS CFB NORTH BAY ONTRARIO CAN//LGTT//
MCAS BEAUFORT SC//S4TOM//
COMNAVSUPSYCOM MECHANICSBURG PA/442//
COGARD WASHINGTON DC//G-WPM-2/GLCL//
HQDA WASHINGTON DC//DALO-TSP-PP//
CMC WASHINGTON DC//LFT-4//
HQUSAF WASHINGTON DC//ILTT//
CDR599THTRANSOPTML WHEELER AAF HI//
DIRMTMC598THTRANSGP VAIHINGEN GE//

INFO CVSARCS OTJAG FT MEADE MD//JACS//
NAVY JAG WASHINGTON DC//NJAG 14C//
GSA FSS CENTRAL OFFICE ARLINGTON VA//
AFLSA WASHINGTON DC//JACC//
CMC WASHINGTON DC//CODE MHP-40//
DFAS OPLOC NORFOLK VA//FTA//

UNCLAS

PASS TO ALL PERSONAL PROPERTY SHIPPING OFFICES WORLDWIDE

SUBJECT: CARRIER PERFORMANCE ACTION – FERGUSON VAN LINES OF
INDIANA, INCORPORATED (FERV)

1. SDDC CONVENED A CARRIER REVIEW BOARD ON 17 MARCH 04, CONCERNING
FERGUSON VAN LINES OF INDIANA, INCORPORATED. THE RESULTS OF THE
BOARD ARE AS FOLLOWS:

2. EFFECTIVE THE DATE OF THIS MESSAGE FERGUSON VAN LINES OF INDIANA, INCORPORATED (FERV) IS DISQUALIFIED FROM PARTICIPATION IN THE DEPARTMENT OF DEFENSE (DOD) PERSONAL PROPERTY DOMESTIC PROGRAM, FOR ALL CODES OF SERVICE INTO AND OUT OF THE PERSONAL PROPERTY TRANSPORTATION OFFICE, PATXENT RIVER, MARYLAND (US23) AND THE PERSONAL PROPERTY SHIPPING OFFICE, NAS LEMOORE, CALIFORNIA (US87) FOR TWO (2) YEARS. THIS ACTION IS BEING TAKEN BECAUSE OF THE CARRIERS POOR PERFORMANCE INTO AND OUT OF THE SHIPPING OFFICES AOR.

3. THE BOARD ALSO VOTED TO DISQUALIFY FERV FROM PARTICIPATION IN THE DOD PERSONAL PROPERTY PROGRAM NATIONWIDE FOR A SIX (6) MONTH PERIOD. THE BOARD SUSPENDED THE SIX MONTH DISQUALIFICATION CONTINGENT ON FERV CORRECTING THEIR LOIS TO INCLUDE THEIR INTERLINE AGREEMENTS AND PROVIDING A CORRECTIVE ACTION PLAN THAT WILL BE APPROVED BY THE BOARD MEMBERS. WHEN OR IF THE NATIONWIDE DISQUALIFICATION IS LIFTED, SDDC WILL ADVISE ALL ITOS BY MESSAGE.

4. ALL ITOS WILL FOLLOW PROCEDURES OUTLINED IN CHAPTER 410.F.2 OF THE DEFENSE TRANSPORTATION REGULATION (DTR) PART IV.

5. NO NEW TONNAGE WILL BE OFFERED TO FERV INTO AND OUT OF US23 AND US87 "ONLY".

6. ITOS WILL PROVIDE SDDC (CONUS), SDDC EUROPE, AND SDDC PACIFIC (OCONUS) A LIST OF ANY SHIPMENTS THAT HAVE NOT ARRIVED AT DESTINATION BY THE RDD WITHIN THREE (3) WORKING DAYS FROM THE DATE THIS MSG IS RECEIVED.

7. SHIPMENTS ALREADY BOOKED BUT HAVE NOT BEEN PICKED UP FOR US23, AND US87, "ONLY" MUST BE PULLED BACK AND RETENDERED TO OTHER CARRIERS WITH THE SAME AGENT IF POSSIBLE.

8. SHIPMENTS IN THE PIPELINE (I.E., SHIPMENTS THAT HAVE MOVED BEYOND THE ORIGIN AGENTS WAREHOUSE) WILL BE THE CARRIERS RESPONSIBILITY TO COMPLETE MOVEMENT.

9. IAW THE ABOVE MENTIONED DTR REFERENCE ITOS ARE ASKED TO KEEP COPIES OF THE ORIGINAL CBL/GBLS, RETENDERED CBL/GBL CORRECTION NOTICE'S, PURCHASE ORDERS OR FREIGHT WARRANT, AND COPIES OF ANY BILLS PAID FOR SHIPMENTS THAT WERE RETENDERED. PROVIDE COPIES OF THE ORIGINAL AND RETENDERED CBL/GBLS TO THIS HQ ATTN: SDPP-PO, DSN: 328-3018, COML: (703) 428-3018, ONCE THE SHIPMENTS HAVE ARRIVED AT DESTINATION.

10. POINT OF CONTACT ARE AS FOLLOWS:

SDDC EUROPE – DSN: 430-5313, COML: 011-49-711-680-5313, FAX: 430-5203, COML: 011-49-711-680-5203.

SDDC PACIFIC – DSN: 456-3741/3331, COML: (808) 656-3741/3331, FAX: (808) 656-3221.

11. FOR QUESTIONS CONTACT HQMTMC CARRIER QUALIFICATION AND PERFORMANCE TEAM AT PPPERF@SDDC.ARMY.MIL