

01 04 201719Z APR 04 RR UUUU AA ZEXW
YES

CDR SDDC ALEXANDRIA VA//SDPP//

AIG 7591

AIG 7593

AIG 7595

AIG 7596

AIG 12481

ESC DI FIELD OFFICE M ALICE SPRINGS NT AS//TO//
CDRUSAREUR DCSLOG HEIDELBERG GE//AEAGD-TC//
CINCUSNAVEUR DET IBERLANT SUPPCMP LISBON PO//
513ACCW RAF MILDENHALL, UK// LGTT//
4722SPTS CFB NORTH BAY ONTRARIO CAN//LGTT//
MCAS BEAUFORT SC//S4TOM//
COMNAVSUPSYCOM MECHANICSBURG PA/442//
COGARD WASHINGTON DC//G-WPM-2/GLCL//
HQDA WASHINGTON DC//DALO-TSP-PP//
CMC WASHINGTON DC//LFT-4//
HQUSAF WASHINGTON DC//ILTT//
CDR599THTRANSPTML WHEELER AAF HI//
DIRMTMC598THTRANSGP VAIHINGEN GE//

INFO CVSARCS OTJAG FT MEADE MD//JACS//
NAVY JAG WASHINGTON DC//NJAG 14C//
GSA FSS CENTRAL OFFICE ARLINGTON VA//
AFLSA WASHINGTON DC//JACC//
CMC WASHINGTON DC//CODE MHP-40//
DFAS OPLOC NORFOLK VA//FTA//

UNCLAS

PASS TO ALL PERSONAL PROPERTY SHIPPING OFFICES WORLDWIDE

SUBJECT: CARRIER PERFORMANCE ACTION–GREAT AMERICAN FORWARDERS,
INCORPORATED (GRAF)

1. SDDC CONVENED A CARRIER REVIEW BOARD ON 14 APRIL 04, CONCERNING GREAT AMERICAN FORWARDERS, INCORPORATED. THE RESULTS OF THE BOARD ARE AS FOLLOWS:
2. EFFECTIVE THE DATE OF THIS MESSAGE GREAT AMERICAN FORWARDERS,

INCORPORATED (GRAF) IS DISQUALIFIED FROM PARTICIPATION IN THE DEPARTMENT OF DEFENSE (DOD) PERSONAL PROPERTY DOMESTIC, INTERNATIONAL, AND ONE-TIME-ONLY (OTO) PROGRAM, FOR ALL CODES OF SERVICE INTO AND OUT OF THE JOINT PERSONAL PROPERTY SHIPPING OFFICE (JPPSO) FT. LEWIS, WASHINGTON (US84) AOR FOR A PERIOD OF TWO (2) YEARS. THE DISQUALIFICATION PERIOD WILL BEGIN FROM 26 MARCH 04 THE DATE GRAF WAS SUSPENDED AT JPPSO-FT. LEWIS, WA. THIS ACTION IS BEING TAKEN BECAUSE OF THE CARRIERS POOR PERFORMANCE INTO AND OUT OF THE SHIPPING OFFICE AOR.

3. ALL ITO WILL FOLLOW PROCEDURES OUTLINED IN CHAPTER 410.F.2 OF THE DEFENSE TRANSPORTATION REGULATION (DTR) PART IV.

4. NO NEW TONNAGE WILL BE OFFERED TO GRAF INTO AND OUT OF US84.

5. ITOS WILL PROVIDE SDDC (CONUS), SDDC EUROPE, AND SDDC PACIFIC (OCONUS) A LIST OF ANY SHIPMENTS THAT HAVE NOT ARRIVED AT DESTINATION BY THE RDD WITHIN THREE (3) WORKING DAYS FROM THE DATE MSG IS RECEIVED.

6. SHIPMENTS ALREADY BOOKED WITH THE CARRIER AND STILL AT ORIGIN OR SHIPMENTS THAT ARE BOOKED AND HAVE NOT BEEN PICKED UP FOR US84 MUST BE PULLED BACK AND RETENDERED TO OTHER CARRIERS WITH THE SAME AGENT IF POSSIBLE.

7. SHIPMENTS IN THE PIPELINE (I.E., SHIPMENTS THAT HAVE MOVED BEYOND THE ORIGIN AGENTS WAREHOUSE) WILL BE THE RESPONSIBILITY OF THE CARRIER TO COMPLETE MOVEMENT.

8. IN ACCORDANCE WITH THE ABOVE MENTIONED DTR REFERENCE ITOS ARE ASKED TO KEEP COPIES OF THE ORIGINAL GBLs, RETENDERED GBL CORRECTION NOTICES, PURCHASE ORDERS OR FREIGHT WARRANT, AND COPIES OF ANY BILLS PAID FOR SHIPMENTS THAT WERE RETENDERED. PROVIDE COPIES OF THE ORIGINAL AND RETENDERED GBLs TO THIS HQ ATTN: MTPP-PP-Q, DSN: 328-3018, COML: (703) 428-3218, ONCE THE SHIPMENTS HAVE ARRIVED AT DESTINATION.

9. POINTS OF CONTACT ARE AS FOLLOWS:

SDDC EUROPE—DSN: 430-5313, COML: 011-49-711-680-5313, FAX: 430-5203, COML: 011-49-711-680-5203.

SDDC PACIFIC—DSN: 456-3741/3331, COML: (808) 656-3741/3331, FAX: (808) 656-6530.

10. US84 MAY RETURN THE CARRIERS LETTER OF INTENT TO THEIR HOME OFFICE.

11. FOR QUESTIONS, PLEASE CONTACT, SDDC CARRIER QUALIFICATION AND PERFORMANCE TEAM AT PPPERF@MTMC.ARMY.MIL.

UNCLASSIFIED 201719ZAPR04