

FROM

:CDRMTMC ALEXANDRIA VA//MTPP-HQ//

TO

:AIG 7591

:AIG 7593

:AIG 7595

:AIG 7596

:AIG 12481

:ESDI FIEDL OFFICE M ALICE SPRINGS NT AS//TO//

:CDRUSAEUR DSCLOG HEILDELBERG GE//AEAGD-TC//

:CINCUSNAVEUR DET IBERTLANT SUPPCMP LISBON PO//

:513CCW RAF MILDENHALL UK//LGTT//

:4722 SPTS CFB NORTH BAY ONTARIO CAN//LGTT//

:COGARD WASHINGTON DC//G-WPM-2/GLCL//

:HQDA WASHINGTON DC//DALO-TSP-PP//

:COMNAVSUPSYSCOM MECHANICSBERG PA/442//

:COMDT COGARD WASHINGTON DC//G-WPM-2//

:CMC WASHINGTON DC//ILTT//

:CMDRMTMC ALEXANDRIA VA//MTIM-TP

:CDR599THTRANSPTML WHEELER AAF HI//

:DIRMTMC598THTRANSGP VAIHINGEN GE//

INFO

:CVSARCS OTJAG FT MEAD ME//JACS//

:NAVY JAG WASHINGTON DC//NJAG 14C//

:CMC WASHINGTON DC//CODE MHP-40//

:GSA FSS CENTRAL OFFICE ARLINGTON VA//

:AFLSA WASHINGTON DC//JACC//

:DFAS OPLAC NORFOLK VA//FTA//

XMT
:
ACCT
:
TEXT

:UNCLAS

PASS TO ALL PERSONAL PROPERTY SHIPPING OFFICES WORLDWIDE

SUBJECT: CARRIER PAYMENT GUIDANCE FOR ATTEMPTED PICK UPS

AND DELIVERIES/EXTENSION OF RDDS/TQAP SCORING.

1. THE FOLLOWING IS GUIDANCE FOR ATTEMPTED DELIVERIES OR PICK-UP OF HOUSEHOLD GOODS UNTIL SUCH TIME THAT SECURITY LEVELS ARE BACK TO NORMAL.

A. THE FOLLOWING GUIDANCE IS BROKEN INTO EACH MILITARY SERVICE:

ARMY AND MARINE CORPS

1. CARRIERS WILL BE ALLOWED CHARGES/COSTS FOR ATTEMPTED PICK-UPS AND DELIVERIES DUE TO ELEVATED THREATCON LEVELS ARISING FROM 11 SEPT 01.

NAVY

2. QUESTIONS REGARDING ATTEMPTED PICK-UP OR DELIVERY CHARGES DURING ELEVATED THREATCON LEVELS SHALL BE DIRECTED TO THE NAVY HELP LINE AT 1-800-444-7789.

AIR FORCE

3. QUESTIONS REGARDING ATTEMPTED PICK-UP OR DELIVERY CHARGES DURING ELEVATED THREATCON LEVELS SHALL BE DIRECTED TO HQ-USAF AT (703)697-1078.

COAST GUARD

4. QUESTIONS REGARDING ATTEMPTED PICK-UP OR DELIVERY CHARGES DURING ELEVATED THREATCON LEVELS SHALL BE DIRECTED TO HQCG AT (202)267-2209/0573/2247.

2. REQUEST THE PERSONAL PROPERTY SHIPPING OFFICES EXTEND ALL REQUIRED

DELIVERY DATES BY 7 WORKING DAYS ON ALL SHIPMENTS IN THE PIPELINE DURING THE PERIOD OF 11-14 SEP 01.

3. FOR SHIPMENTS IN THE PIPELINE 11 THROUGH 14 SEPT 01, REQUEST PPSO(S) TAKE INTO CONSIDERATION ON TQAP SHIPMENT SCORING (I.E. MISSED RDDS) ELEVATED SECURITY AT MILITARY INSTALLATIONS, CLOSURES OF AIRPORTS AND ROADS.

4. IF YOU HAVE ANY QUESTIONS REGARDING THE ABOVE GUIDANCES, PLEASE CALL MS. MARY DECARPENTRY, (703) 428-3002, DSN 328-3002.