

**MTMC Stevedoring and Terminal Related Services
Performance Requirements Summary**

Required Service	Common (C) / Unique (U)	Performance Goal(s) (Acceptable Quality Level) (Target acceptable level of performance)	Acceptable Quality Level: maximum allowable deviation from requirement before Unsatisfactory	Method of Surveillance	Contractor Corrective Actions	Comments
P.O. #3 - Discharge cargo from vessel	C	100% compliance	No cargo left on vessel per discharge plan	Vessel inspection	The Contractor reimburses Government for actual cost of corrective action	
P.O. #4 - Document cargo during discharge	C	100% compliance	2% of cargo handled per vessel	Visual inspection; feedback from TMD	Contractor corrects documentation at no additional cost to the Government	
P.O. #11 - Load & secure cargo on outbound conveyances	C	100% compliance	0% deviation from requirement	Visual inspection of outbound conveyance	Contractor corrects the defect at no additional charge to the Government; Contractor absorbs any detention or demurrage	
P.O. #18 - Unload conveyance	C	100% compliance	0% deviation from requirement	Visual inspection	Contractor absorbs any detention or demurrage	
P.O. #23 - Load cargo on vessel	C	100% compliance	No CLOP in specified time line by prestow plan	Vessel inspection	The Contractor reimburses Government for actual cost of corrective action	
P.O. #25 - Document cargo during loading	C	100% compliance	2% of cargo during loading per vessel	Visual inspection; feedback from TMD	Contractor corrects documentation at no additional cost to the Government	
P.O. #42 - Comply with applicable Installation and Terminal safety and fire regulations	C	100% compliance	2 violations per operation	Visual inspection	The Contractor corrects violation and provide a written statement of actions to be taken to prevent recurrence	