

Military Surface Deployment and Distribution Command

Customer Advisory

20 February 2020

CA-20-02-13/0020

Update 2

Subject: Government Freight Management (GFM) System Migrating to Transportation Enhance Access Management Services (TEAMS) on 17 March 2020

Purpose: To inform shippers that the Military Surface Deployment and Distribution Command (SDDC) will roll out a new single sign-on screen when accessing the GFM application. Application TEAMS will replace Electronic Transportation Acquisition (ETA) to take advantage of its state-of-the-art security infrastructure, practices and technology to provide a cleaner, modern, more robust and more secure interface. The rollout is scheduled for **17 March 2020 @ 1900 CDT**.

Log in to: <https://eta.sddc.army.mil/ETASSOPortal/SSO/PortalLogout.aspx>
Select GFM and you are redirected to TEAMS in the Cloud. Login and select GFM and directed to GFM.

Be Advised: External Certificate Authority (ECA) users – 1st time use of TEAMS will require you to perform the following actions prior to use of GFM.

Go To: <https://eta-teams.transport.mil/teams/login>

Review the USG-AUTHORIZED USE ONLY and PII Disclaimer, click on "Accept"

Select: **"LOGIN WITH USER ID"**

Select: **"Forgot Password"**

Type in ETA User ID: **XXXX####** (normally first four of last name and four digits)

Select Recovery with Mail, (Security Question option not yet enabled), select "Submit".
Close Information window. If email is not received within 60 min, then no User ID exists.
Go back to step 1, Select "Register as a New User" (follow on screen instructions) when email is received, use instructions to create a Password.

Close the information window that confirms Updated the Password Successfully. At the SIGN IN form enter User Name/User ID and newly created password, select "SIGN IN". Read the Two-Factor Authentication Required statement, select "ACCEPT".

On the TEAMS Home page find the circular icon at the top right corner and left click with the mouse, select "Edit Profile". On the Edit Profile page scroll down and find the "Security" section with the Certificate Data; **Select "RENEW A CERTIFICATE"**. When the Select a Certificate window opens, select the correct certificate—Select OK. Your account is now setup to allow login with your ECA. You can select "Home" link to begin accessing your approved applications.

***Bookmark the TEAMS home page**

****27 MARCH the ETA link will no longer work. Must use TEAMS to access GFM****

POC: TEAMS Helpdesk: (800) 462-2196 Option 1 / GFM Helpdesk: (800) 462-2196 Option 3

Expiration: N/A