



UNITED STATES ARMY MILITARY SURFACE DEPLOYMENT & DISTRIBUTION COMMAND

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Transportation Community Newsletter

The summer is beginning and we know your operations tempo as well as ours at SDDC is picking up. In spite of this increase we are truly committed everyday to improve our service to you. We have many projects currently in the works to help us get the right tools and support in to your hands. We hope the topics covered in this newsletter are relevant to you and will enhance your knowledge and skills. Thank you for all your on-going support & feedback!



Shippers did you know...?

Did you know that GFM displays a Message of the Day on the front page? The Message of the Day is a good information sharing tool. The messages are used to share GFM outages, scheduled maintenance, new applications, and other important information with the shipping community.

SDDC recommends you take the time to read the Message of the Day!

We'd like to hear from you....

Tell us what you think and would like us to showcase in our newsletter.

Freight Carrier Registration Program (FCRP) Open Season

SDDC held their first Open Season since 2013. The intent of this Open Season was to add new, qualified Transportation Service Providers (TSPs) to our database. New TSPs mean that there will be a larger pool of TSPs, which may provide you additional capacity and an increase in TSP availability to fulfill your mission.

The FCRP team registered TSPs from Jan – Feb 2017. We were able to register 202 new TSPs of which 77 were Small Businesses. It was a very successful Open Season!

Currently there is no future Open Season scheduled. Should a TSP approach you about getting registered in FCRP – please point them to our website to answer any questions they might have in regards to this. <https://www.sddc.army.mil/domTrans/Pages/default.aspx>

Cost Questions and Syncada Audit Program

Have you heard of the SDDC Cost Questions and Syncada Audit Program? The program provides Transportation Officers (TO) and TSPs with assistance regarding freight cost discrepancies. In FY16 US Bank Syncada/US Bank Freight Payment dispute resolutions and/or audits were performed on approximately 190 plus cost question inquiries. Resolutions are based on research of regulations, Syncada Reports, various government entities, and negotiations between SDDC, TOs, and TSPs. Because of this program SDDC reduced Government expenditures by approximately \$1.66M in FY16.

If you need assistance or would like more information, please send an email to usarmy.scott.sddc.mbx.cost-questions@mail.mil



In the Spotlight...

Carrier Performance Module

Our main goal of the Open Season was to add to our pool of qualified TSPs. However our efforts to provide you with highly qualified TSPs depends on your constant feedback in the Carrier Performance Module in GFM.

The feedback (good and bad) on the performance of the TSPs allows us to properly address systemic performance problems. Addressing performance issues means that you will have the best qualified and most reliable TSPs ready to assist you in fulfilling your mission.

Your feedback is very important to us.

Please e-mail us at:

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SDDC Mailbox G3 Domestic Freight Services Branch](mailto:USARMY_Scott_AFB_SDDC_Mailbox_G3_Domestic_Freight_Services_Branch)