

**Military Surface Deployment and Distribution Customer Advisory CA-17-03/06-0133,
Subject: Implementation of GATES Continuous Learning Environment, Attachments 1 GUM
Continuous Learning Environment 5.05v2 manual**

Guidance for GATES Continuous Learning Environment (CLE)

The purpose of this message is to communicate requirements and expectations of the Global Air Transportation Execution System (GATES) Water Port community (Trainers/Trainees) regarding the implementation and use of the CLE

THE CLE supports the formal and informal learning environment. The formal learning environment is designated for The US Army Transportation School, FT. Lee, VA Four (4) Deployment Support Centers and US Air force training locations.

The informal learning environment GATES CLE (<https://gtsclwtr.cre.sddc.ustranscom.mil>) is designated for those not at one of the aforementioned formal learning institutions.

The following business rules will be adhered to by all users:

- 1) Water ports users will operate under the water port code (WPC) of their assigned station. Do not change other unit's/ ports data. Exceptions can be made if coordinated with another location or HQ SDDC G35. This rule is meant to preclude loss of data integrity.
- 2) Water port users are expected to create data in their assigned water port (WPC) that will support their learning scenario. If data is needed for the informal learning environment, the water port user can request random data to be populated, so the water port user/units can utilize as an example to populate their own data base. The formal environment has been populated by those learning institutions.
- 3) Never enter live data, or actual PII data into the CLE (formal or informal).**
- 4) The formal CLE will be reset after each requested course.

CLE user Technical support procedures:

GATES 24x7 Level 2 Helpdesk will handle all user support requests in relation to the CLE. Users requiring support should contact the 24x7 Level 2 Helpdesk at 618-256-2091 (DSN 576-2091). They may also request support via email at amca.a6ib.Level2RGATES@us.af.mil

CLE user Functional support procedures GATES 24x7 Level 2 Helpdesk will handle all user support requests in relation to the CLE. Users requiring support should contact the 24x7 Level I / II Helpdesk at (800) 462-2176. They may also request support via email at usarmy.scott.sddc.mbx.g6-src-gates-wp-hd@mail.mil or usarmy.scott.sddc.mbx.g3-gates-hd@mail.mil