



Military Surface Deployment & Distribution Command

REGULAR AND IMMEDIATE SUSPENSION

When and How to Take Action on a Regular/Immediate Suspension

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Quality Assurance

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Agenda



- BLOC Market VS BLOC Actions
- Regular/Immediate Suspension
- How To Issue A Suspension In DPS
- PPSOs Do's and Don'ts
- TSPs Do's and Don'ts
- References/Contacts



BLOC Market verses BLOC



- PPSO may issue two types of action when issuing Regular or Immediate Suspension
 - BLOC Market (dHHG, iHHG, iUB); affects the market from “**which**” the violation occurred
 - Examples include:
 - Refusal of standard shipment
 - Property in the TSP’s origin facility “**on/after**” RDD
 - BLOC: affects “**ALL**” markets from “**where**” the violation occurred
 - Examples include:
 - Turn-backs due to the fault of the TSP
 - Use of disqualified or revoked TSP in any capacity(s)



When to Issue a Regular LOS



- Regular suspensions may be taken when violations are repetitive and multiple LOWs have been issued
 - TSP has 20 days to respond, following notification
 - Effective date is 21 days “**AFTER**” notification
 - Suspension is 30 days

- Examples of violations
 - Missed packing and pickup dates
 - Failure to unpack/remove debris
 - Failure to enter delivery dates in DPS
 - Failure to provide weight tickets to origin PPSO



When to Issue an Immediate LOS



- Immediate LOS are issued “**ONLY**” for specific violations
 - Effective date is immediately “**on**” the day of notification
 - TSP has NLT 15 days following the action to respond
 - Suspension is 30 days

- Examples of violations include:
 - Using abusive language, actions, or immoral conduct
 - Deliberately damaging property, evidence of fraud/theft
 - Under the influence, using alcohol or unlawful drugs

- PPSO should review and evaluate each case individually



Issuing A Suspension



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PPSO QA Que GBLOC

Functional Area
ROUTING
AWARD OFFER
PRE-MOVE SURVEY
PREAPPROVAL
OUTBOUND
ORIGIN SIT
ORIGIN INSPECTION
DESTINATION INSPECTION
PPM CLOSEOUT
TSP REQUEST
CUSTOMER REQUEST
GBL CORRECTION

Pending Market Suspensions
Shipment Refusal Pending Market Suspensions (0)

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TSP Suspension

Enter the TSP SCAC that you wish to place into suspension status and select the type

TSP SCAC:

Suspension Type: **Market-GBLOC** (selected)
Market-GBLOC
Channel-COS
GBLOC

Find TSP

Enter SCAC

Click either Market GBLOC or GBLOC

DO NOT USE Channel-COS

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Issuing A Suspension



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TSP Market-GBLOC Suspension

TSP Name: SCAC

TSP SCAC: SCAC

Select the Market to place the TSP into suspension status and then click Place TSP Into Suspension

Select Market:

Place TSP Into Suspension

Back

Select from Below
Select from Below
dHHG
iHHG
iUB

Be sure correct MARKET is chosen before clicking "Place TSP into Suspension"

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Issuing A Regular Suspension



The screenshot shows a web browser window displaying the Defense Personal Property System (DPS) interface. The page title is "Suspend TSP On Market-GBLOC". The left sidebar contains a navigation menu with categories like "Main", "Outbound Management", "Inbound Management", "SIT Management", "Shipment Requests and Corrections", "QA Management", "Administration", and "Search/Reports". The main content area includes a form for suspending a TSP. The "TSP Name" field is highlighted with a blue box and contains the text "SCAC". The "TSP SCAC" field is empty. The "Suspension for:" dropdown is set to "dHHG market with KQFA origin GBLOC". The "Suspension Begin Date (yyyy-mm-dd):" field is set to "2013-02-28" and is highlighted with a red box. The "Suspension End Date (yyyy-mm-dd):" field is set to "2013-03-29". Below the date fields is a "Note:" section with a dropdown menu showing "Customer Name", "GBL", "Violation(s)", and "References". At the bottom of the form are "Suspend TSP" and "Back" buttons. The browser's address bar shows the URL "https://dpstest.sddc.army.mil/finsechannel_enu/start.swe?SWECmd=Login&SWEPL=1&_sn=aXvRQCy9Blsn2vrqDF1mMFYRELH9HF1pWgXxi.BDTBvllByNQ6prTPuh4GSgjBct&E". The browser's status bar at the bottom indicates "Trusted sites | Protected Mode: Off" and "100%".

Issuing An Immediate Suspension

The screenshot displays the 'Defense Personal Property System (DPS)' web interface. The main heading is 'Suspend TSP On Market-GBLOC'. The form contains the following fields and values:

- TSP Name:** SCAC
- TSP SCAC:** SCAC
- Suspension for:** dHFG market with KKFA origin GBLOC
- Suspension Begin Date (yyyy-mm-dd):** 2013-02-05
- Suspension End Date (yyyy-mm-dd):** 2013-03-07
- Note:** Customer Name, GBL, Violation(s), References

Buttons for 'Suspend TSP' and 'Back' are visible at the bottom of the form. The browser window title is 'DPS - Test - 1.5.3.952 - V3 - Windows Internet Explorer' and the URL is 'https://dpstest.sddc.army.mil/finsechannel_enu/start.swe?SWECmd=Login&SWEPL=1&_sn=aXVrQCy9Blsn2vrqDF1mMFYRELH9HF1pWgXxi.BDTBvllByNQ6prTPuh4GSgJbCT&S'. The page footer includes 'Unclassified/FOUO-Privacy Act Applies' and 'Trusted sites | Protected Mode: Off'.



Issuing A Suspension



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Suspend TSP On Market-GBLOC

Upon suspension, this TSP will no longer receive shipment awards for the Market/Market-GBLOC specified, for the duration of the suspension.

TSP Name: SCAC

TSP SCAC: SCAC

Suspension for: dHHG market with KKFA origin GBLOC

Suspension Begin Date (yyyy-mm-dd): 2013-02-24

Suspension End Date (yyyy-mm-dd): 2013-03-26

Note:

Customer name
GBL
Violation
References

Suspend TSP

Back

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Issuing A Suspension



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Pullback TSP Shipments

TSP Name: AAAA

SCAC

Click the Pullback TSP Shipments button to pullback any/all shipments for TSP SCAC AAAA for the dHHG market with origin KKFA gbloc that have not been delivered yet.

Print DD-1814 Suspension

Pullback TSP Shipments

Go to TSP Suspension Table

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- Main
 - Outbound Management
 - Inbound Management
 - SIT Management
 - Shipment Requests and Corrections
 - QA Management
 - Origin Inspections
 - Destination Inspections
 - Pending Suspensions
 - TSP Suspensions
 - TSP Non-Use
 - QA Actions
 - Rescind
 - Warnings/Suspensions
 - QA Forms Print
 - QA Search
 - Administration
 - Search/Reports



On Line Education Series

http://www.sddc.army.mil/PP/default.aspx

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Who We Are
What We Do
Strategic Business
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No FEAR Act
USTRANSCOM
AMC

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PERSONAL PROPERTY/POV PROGRAMS

Welcome to the SDDC Personal Property Business Website.



SDDC is the executive agent for DoD's Personal Property Program and continues to reengineer the way DoD selects, manages and works with transportation service providers that move household goods and vehicles.

If you are unable to locate any information, please contact us at army.sddc.safb.property@mail.mil.

WHAT'S NEW!

How to Enter Army HHG Accounting Data in DPS	1/22/2013 1:54 PM
FY 13 Army MDC-TAC Crosswalk	1/22/2013 1:53 PM
DPS Army PCS Quick Ref Tool	1/22/2013 1:53 PM
IS-13 DOS Agent Listing	1/22/2013 6:54 AM
IS-12 TOPS SS Volume Report	1/22/2013 6:54 AM

1 - 5

REOCCURRING UPDATES

- SIT Facilities
- TSP Listings

DEFENSE PERSONAL PROPERTY PROGRAM

- Defense Personal Property Program (DP3)
- DoD Approved Warehouses
- Frequently Asked Questions
- Full Replacement Value (FRV)
- Messages
- Non-Temporary Storage (NTS)
- Privately Owned Vehicles (POV)
- Rates-Domestic
- Rates-International
- SDDC Europe-Pacific
- Transportation Service Providers (TSP)

Search this site... [input field]

LINKS

- News "U" Can Use
- How to Use the PP Website
- Customer Satisfaction Survey
- DPS System Response Center (SRC)
- Move.mil
- 400 NG
- SDDC 400NG Rating Tool V3
- 2013 400NG Baseline Rates
- 2012 400NG Baseline Rates
- International
- Access ETA System
- Domestic Approved TSPs
- International Approved TSPs
- Revoked TSPs
- Disqualified TSPs
- Tender of Service NTS Rates
- It's Your Move Pamphlet (Military)
- It's Your Move Pamphlet (Civilian)
- Shipping Your POV
- Storing Your POV
- POV Tracking System
- Moving Your Mobile Home
- Personal Property Consignment Instruction Guide (PPCIG-DL)
- Personal Property Rates (PPROL)
- Defense Table of Official Distances
- Defense Transportation Regulations
- Joint Federal Travel Regulations
- PAM 55-12 Household Goods Approved Containers
- Fuels Surcharge Chart
- Domestic Shipment Information

ON-LINE EDUCATION SERIES

- QA Analytics Video Handout
- QA Analytics Video
- QA Punitive Actions Handout
- QA Punitive Actions Video
- SIT Conversion to Member Expense Handout
- SIT Conversion to Member Expense Video



PPSOs Do's and Don'ts



- Must consider the below, prior to issuing a LOS
 - Severity of violations
 - Impact on DoD customer
 - Quality of TSP's past performance

- Review CSS and contact Customer, PPSO and TSP if necessary

- Must not take more than one action, on the same violation



PPSOs Do's and Don'ts



- QA Personnel should be aware of:
 - Weight tickets not being received
 - Delivery Dates not being entered in DPS
 - Shipments being turned back
- Must not impose an additional suspension on a single TSP for the same type of violation
 - pick up date of the shipment on which the same violation occurs was prior to the date of the original suspension



TSPs Do's and Don'ts



- Weigh Pro-Gear separately and annotate on inventory
- Must turn in weight tickets, within 7 days of pickup
- Must give customer or PPSO a chance to witness reweighs
- Must enter accurate actual weights in DPS



TSPs Do's and Don'ts



- Must enter in delivery dates, within 3 business days of the delivery date
- Remain in contact with customer, prior to shipment arrival
- Must not request SIT prior to first date of shipment being offered
- Must unpack and remove debris on all deliveries



References/Examples



- HQ SDDC Public Website
 - www.sddc.army.mil/PP

- Defense Travel Regulations, Part IV, Chapter 405, Quality Assurance
 - <http://www.transcom.mil/dtr/part-iv/dtr-part-4-405.pdf>

- All questions/concerns and appeals should be sent directly to
 - army.sddc.safb.ppperf@mail.mil



Immediate and Regular Suspension



■ Any Questions?