



Military Surface Deployment & Distribution Command



Peak Season Metrics Summary

Thursday, 19-May-16



Data Source:

DPS Analytics (16-May-16)

IAL Report (17-May-16)

Week Number	Ending Date
1	2-Jan-16
2	9-Jan-16
3	16-Jan-16
4	23-Jan-16
5	30-Jan-16
6	6-Feb-16
7	13-Feb-16
8	20-Feb-16
9	27-Feb-16
10	5-Mar-16
11	12-Mar-16
12	19-Mar-16
13	26-Mar-16
14	2-Apr-16
15	9-Apr-16
16	16-Apr-16
17	23-Apr-16
18	30-Apr-16
19	7-May-16
20	14-May-16
Current	21
	21-May-16
	22
	28-May-16
	23
	4-Jun-16
	24
	11-Jun-16
	25
	18-Jun-16
	26
	25-Jun-16

Week Number	Ending Date
	27
	2-Jul-16
	28
	9-Jul-16
	29
	16-Jul-16
	30
	23-Jul-16
	31
	30-Jul-16
	32
	6-Aug-16
	33
	13-Aug-16
	34
	20-Aug-16
	35
	27-Aug-16
	36
	3-Sep-16
	37
	10-Sep-16
	38
	17-Sep-16
	39
	24-Sep-16
	40
	1-Oct-16
	41
	8-Oct-16
	42
	15-Oct-16
	43
	22-Oct-16
	44
	29-Oct-16
	45
	5-Nov-16
	46
	12-Nov-16
	47
	19-Nov-16
	48
	26-Nov-16
	49
	3-Dec-16
	50
	10-Dec-16
	51
	17-Dec-16
	52
	24-Dec-16

Current Week = 21



Pickup Summary

Pie chart depicts Weeks 21-36

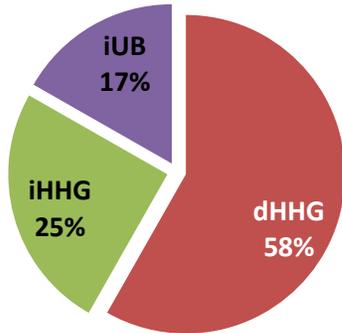


Table depicts Weeks 21-36 pickups

Market	Total	COS	Pickups	Percent
dHHG	31,660	2	1,430	4.5%
		D	30,230	95.5%
iHHG	13,598	4	13,372	98%
		5	1	0%
		6	3	0%
		T	222	2%
iUB	9,109	7	585	6%
		8	820	9%
		J	7,704	85%
Total			54,367	
3-Yr Historical Average			53,277	

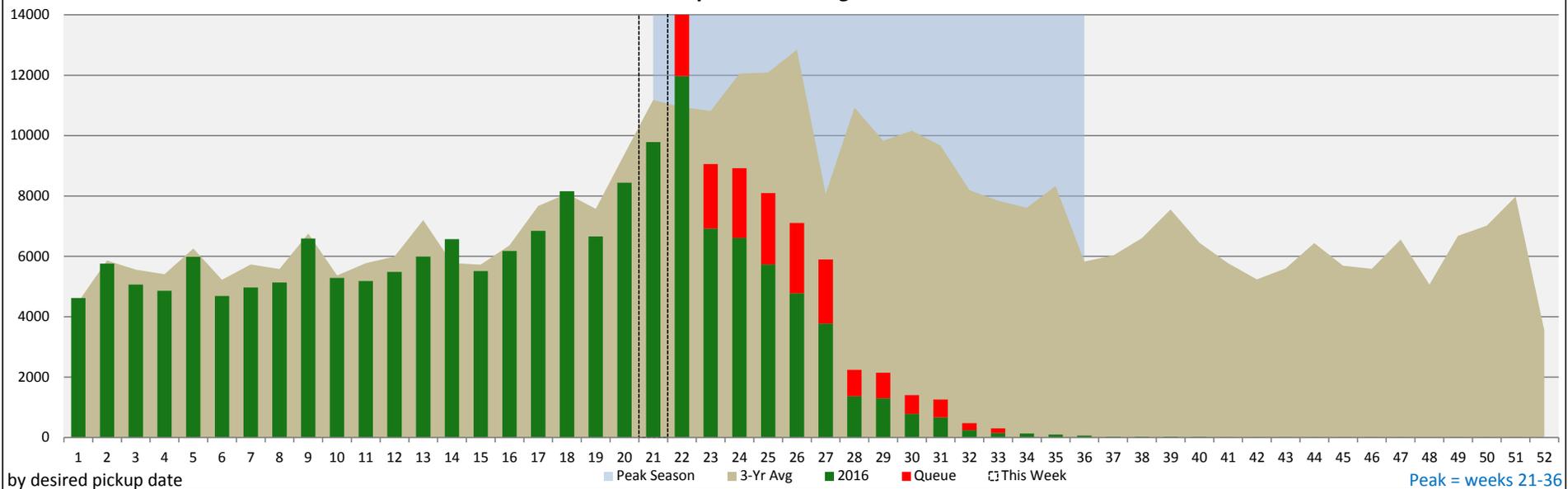
Table depicts Week 20

Process Segment	3-Yr Avg	2016
Members Counseled	12,968	11,581
Shipments Awarded	11,385	9,683
Shipments Picked Up	9,382	8,441

Hist. Avg.	Past Year	DPS Annual Shipments
385,492	371,339	

DPS Peak Season Shipments	Hist. Avg.	This Year
	155,091	54,367

Pickups and Booking Queue



Current Week = 21



Rotating Topics



- Possible rotation of key focus areas
 - **Non DPS shipment types (NTS, DPM, PPM)**
 - QA actions
 - Industry metrics
 - PEO Update



DPS & Non-DPS Shipments



DPS

Pie chart depicts Weeks 21-36

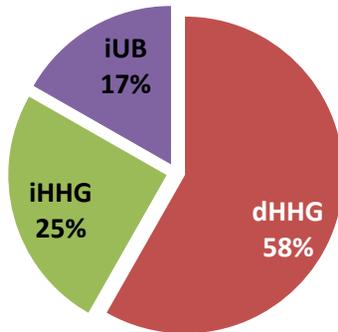


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Non-DPS

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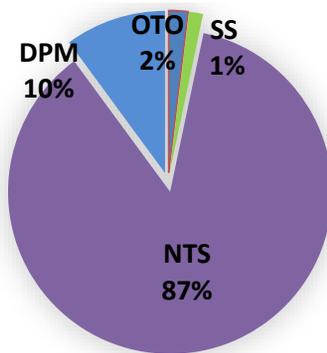


Table depicts Weeks 21-36 pick ups

Market	Total	COS	Pickups	Percent
OTO	110	8	52	47.3%
		J	2	1.8%
		4	38	34.5%
		6	16	14.5%
		T	2	1.8%
SS	79	4		0%
		8	79	100%
NTS	4,943		4,943	100%
DPM	576		576	100%
Total			5,708	

Current Week = 21



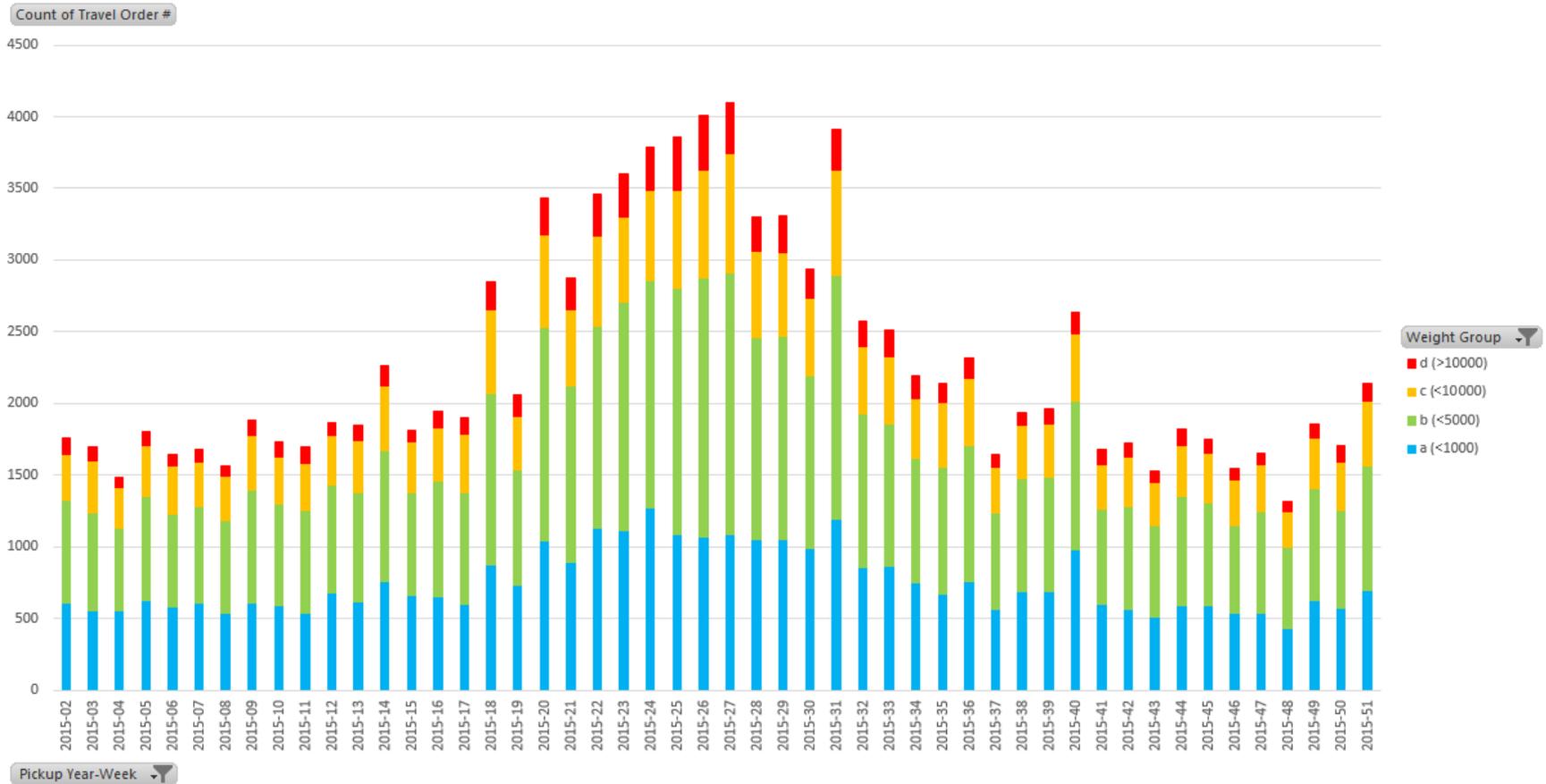
Why do a PPM?



- Is this a Partial PPM?
 - Items that you do not want moved by the TSP.
 - Items that you must have.
- Are you doing this for Personal Financial Reasons?
- Is there an issue with the Availability of the Mover?
- Other issues?
 - Not enough stuff to need a Mover???
 - Basic Training to First Assignment.
 - All belongings fit in POV.

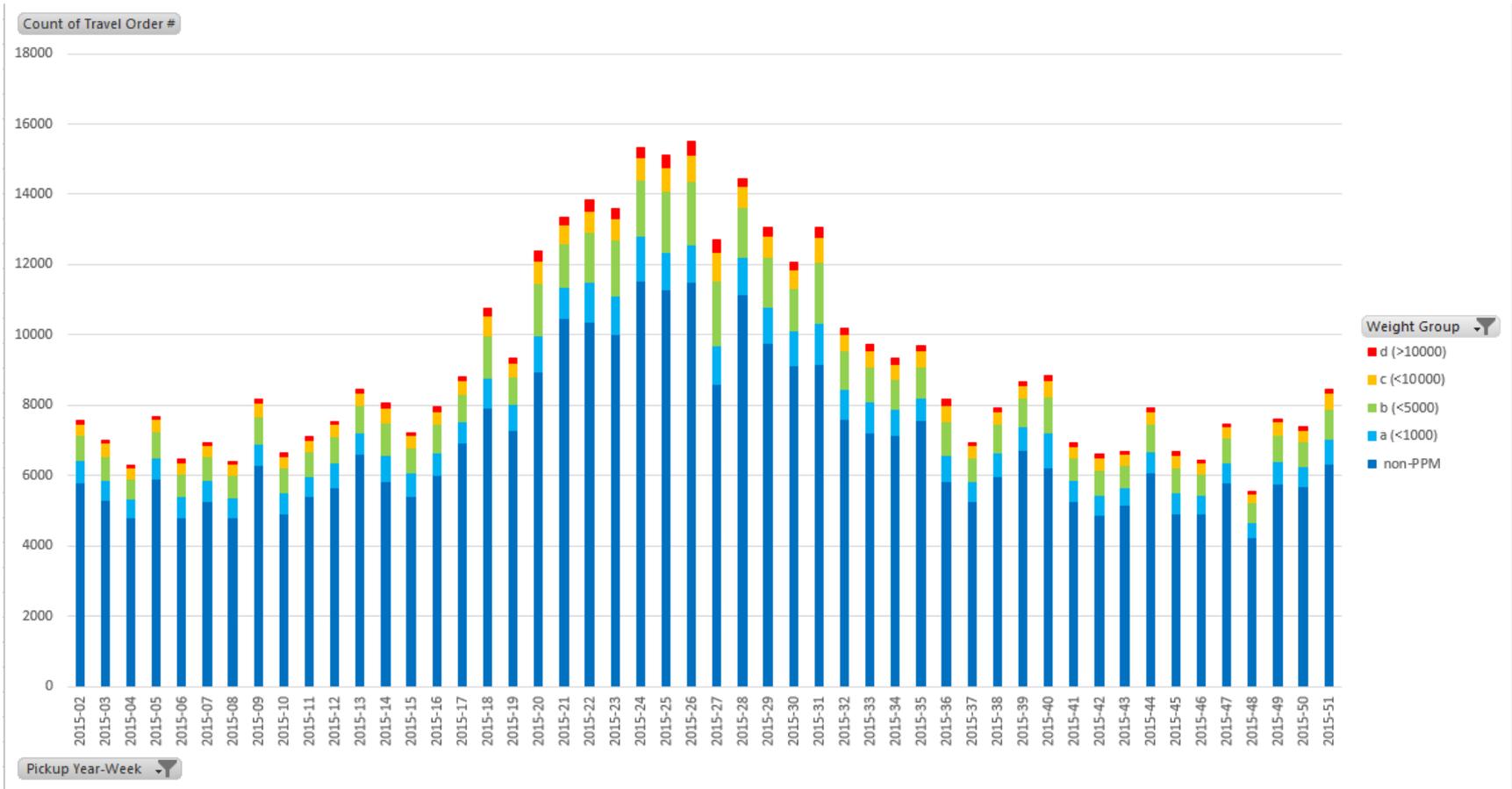


All PPM Counts by Weight





PPM - On top of all Shipments





Services Discussion



■ Air Force

- Suggest scheduled DPS updates/outages be accomplished outside of the normal workweek (M-F)
- Request TSP's to attentively manage their accessional service process, decipher between wants and needs; ensure there are applicable accessorial charges associated with accessorial requested in accordance with 400NG and International Tender
- NTS Refusal Rock Island, pickup
2 June 2016 (AMMG)

TAKIN BROS TRANSF	TAKN	1
BILLS MOVING AND	BMDQ	12
AMERICAN MOVING S	AMMG	
BEKINS A1 MOV INC	PNNW	12
SHUR-WAY MOVING C	SHUW	

■ Marine Corps

- Open Discussion

■ Coast Guard

- Open Discussion

■ Navy

- MLNQ:
 - 30 GBD lead time to Route/Award
 - C/J-First "Allocation Error" received
 - Short fuse orders
 - Army deployment/redeployment
 - Local construction jobs competing for labor
- QENQ
 - MCB Camp Butler-Earliest: 1 Jun
 - Misconsigned DPMs for MCAS, Iwakuni & Okinawa
- NTS:
 - No available pickup dates for NTS in Jacksonville and all of NC
 - Redstone Arsenal, AL limited dates in May

■ Army

- Hawaii experiencing 30 GBD blackout for pack out HHG. No unaccompanied baggage pack up, only total HHG moves/
- Fort Bliss experiencing high volume deployment, capacity not an issue, however carrier calendars filled to capacity
- Moving crew members denied Joint Base Henderson Hall/Fort Myer gate access due to background issue for GO move.



No Capacity Report



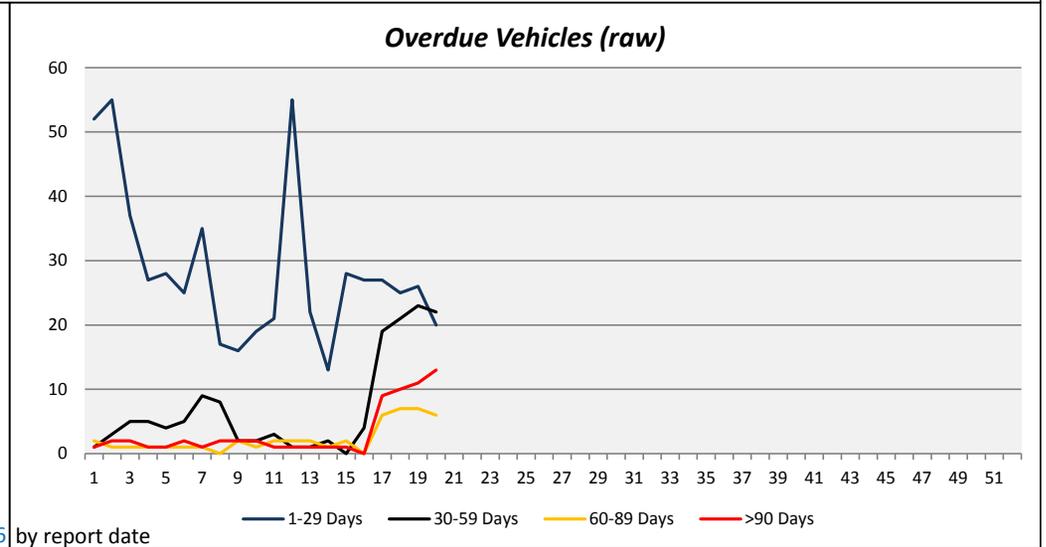
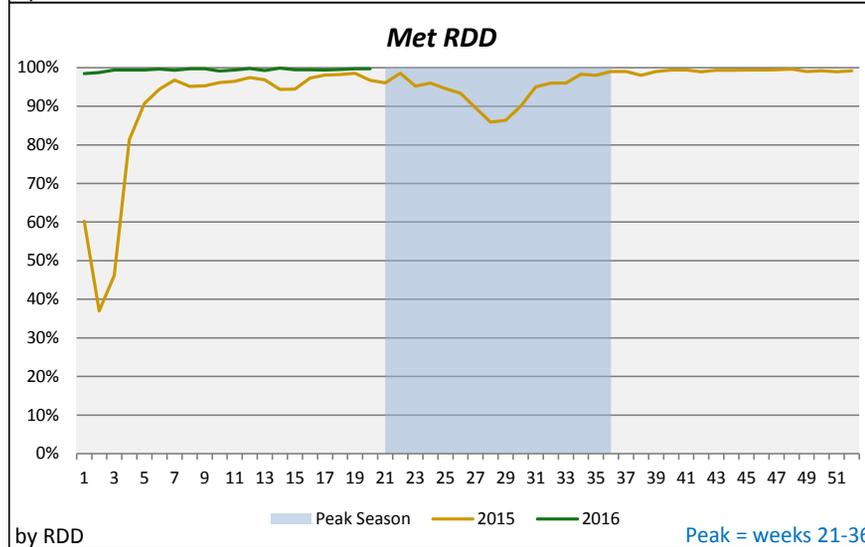
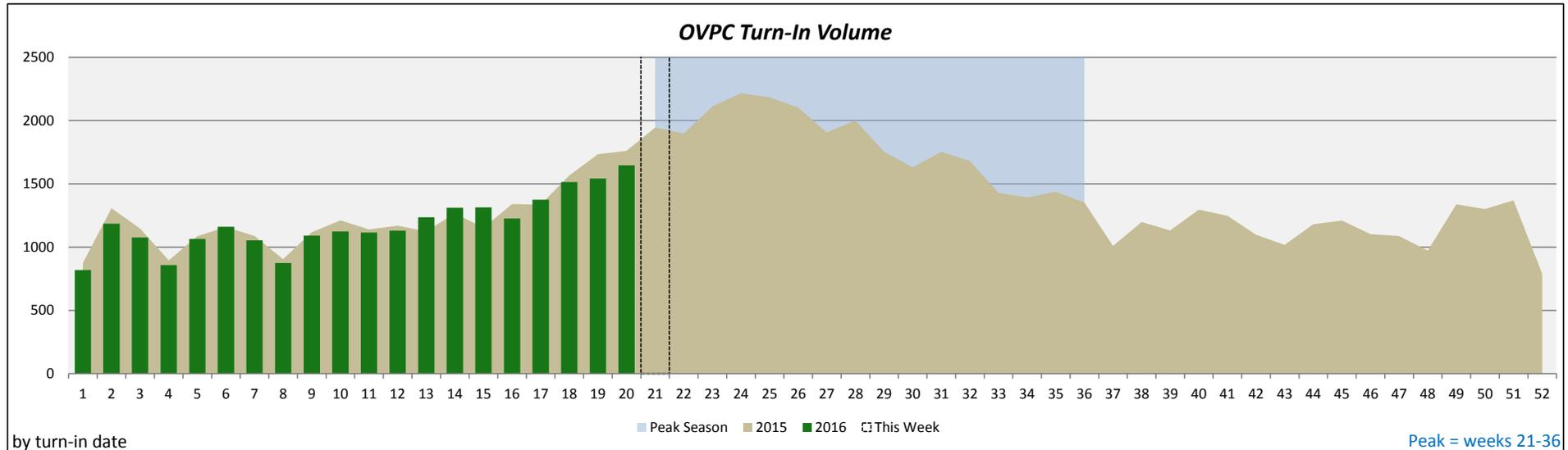
1. Provide NLT Wednesday 1530CDT to SDDC HQ at usarmy.scott.sddc.mbx.pp-ops@mail.mil
2. Only provide when PPSO can verify they received "Allocations Error" screen example

Number	GBLOC	Origin Rate Area	Destination Rate Area	Code of Service	Date Allocation Screen appears	Requested Pickup Date	Estimated Weight	# times attempted to offer	How was shipment	Notes
1	LKNQ	US86	REGION 15	D	5/2/2016	NA	N/A			
2	KKFA	US32	Region 15	D	5/4/2016	NA	N/A	1	DPM	Wisconsin Intra
3	KKFA	US30	Region 15	D	5/4/2016	NA	N/A	1	Not Booked	Michigan Intra
4	KKFA	US74, US72, US77	NTS	NTS	5/4/2016	NA	N/A	-	-	NTS issues. Colorado Springs are not able to book NTS within 45 days. Albuquerque, NM is booked out 21 days, and Cheyenne, WY is booked
5	JEAT	US85	US89	J	5/4/2016	NA	N/A	1	not booked yet	attempting to change pickup date with mbr
6	JEAT	US58	US89	J	5/9/2016	NA	N/A	1	not yet	attempting to change pu date with mbr
7	JEAT	US58	KS	J	5/10/2016	NA	N/A	1	not yet	attempting to change pu date with mbr
8	DBAT	US17	Region 2	2	5/10/2016	6/19/2016	N/A			Changed COS to D
9	CNNQ	US40	US89	J	5/18/2016	6/15/2016	N/A			Shipment Allocation Error:
10	CNNQ	US40	JA96	J	5/18/2016	6/15/2016	N/A			Shipment Allocation Error:
11	CNNQ	US40	JA96	J	5/18/2016	6/15/2016	N/A			Shipment Allocation Error:
12	KKFA	US51	Region 5	D	16/5/2016	5/9/2016	N/A			moved from 9/5 to 2/5
13	KKFA	US51	Region 4	D	12/5/2016	5/31/2016	N/A			moved from 31/5 to 6/8
14	KKFA	US51	Region 4	D	12/5/2016	5/31/2016	N/A			moved from 31/5 to 6/6
15	KKFA	US51	Region 7	D	12/5/2016	5/31/2016	N/A			PU 31 May not booked yet
16	KKFA	US51	Region 6	D	12/5/2016	5/31/2016	N/A			PU 31 May not booked yet

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26	25-Jun-16
27	2-Jul-16
28	9-Jul-16
29	16-Jul-16
30	23-Jul-16
31	30-Jul-16



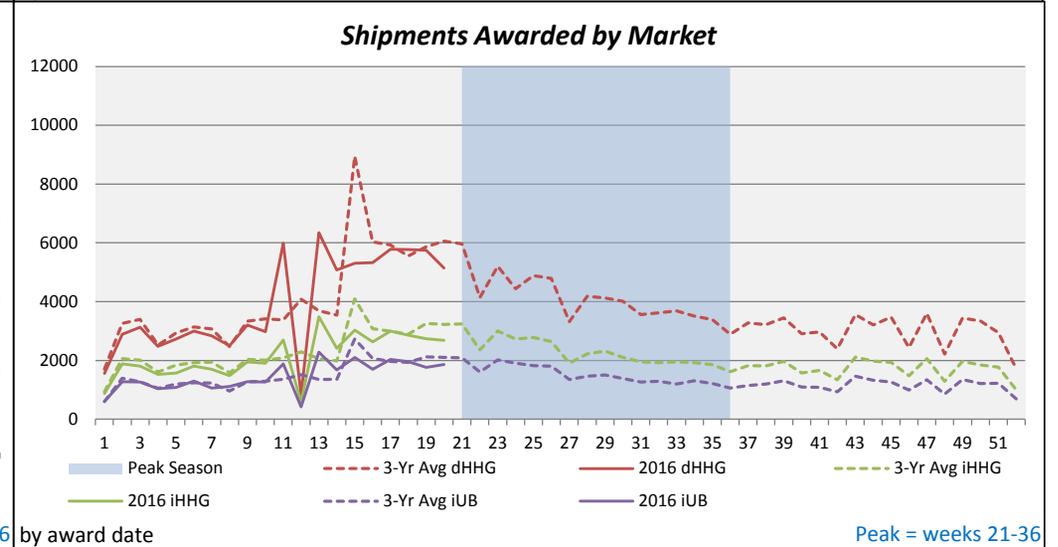
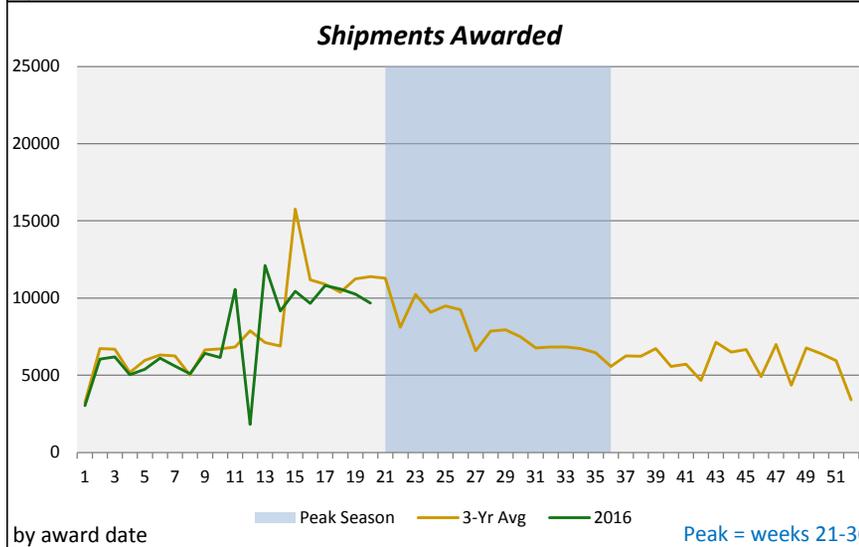
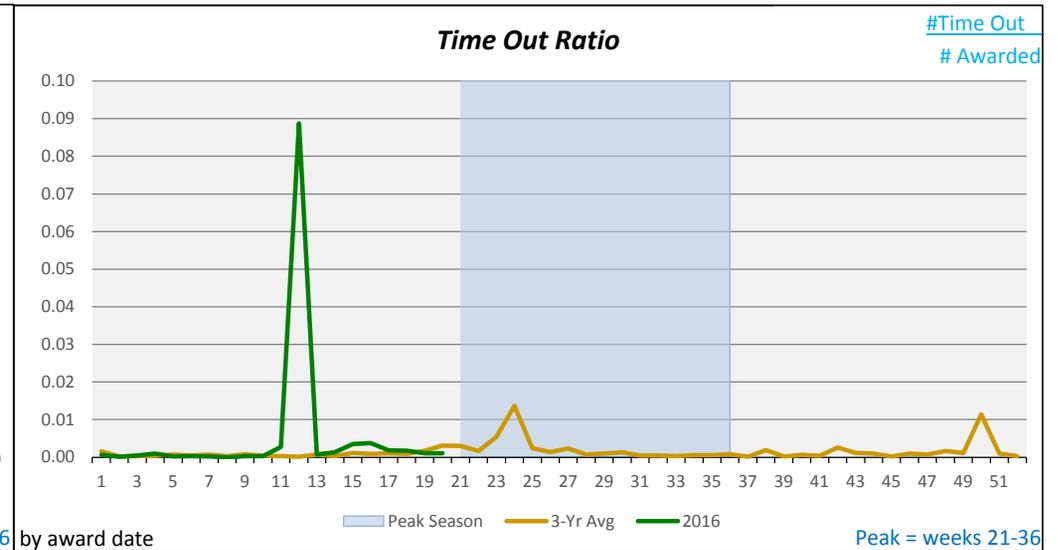
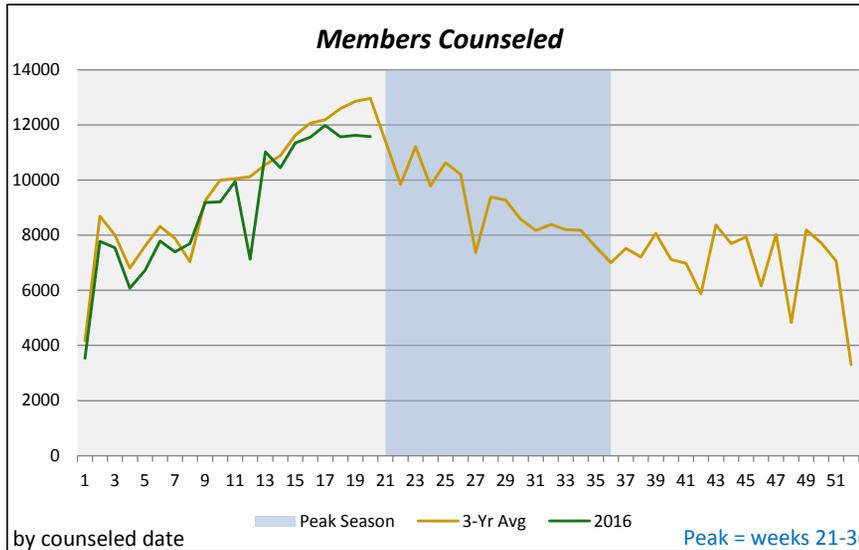
Global POV Contract



Report Week = 21



Pre-Pickup

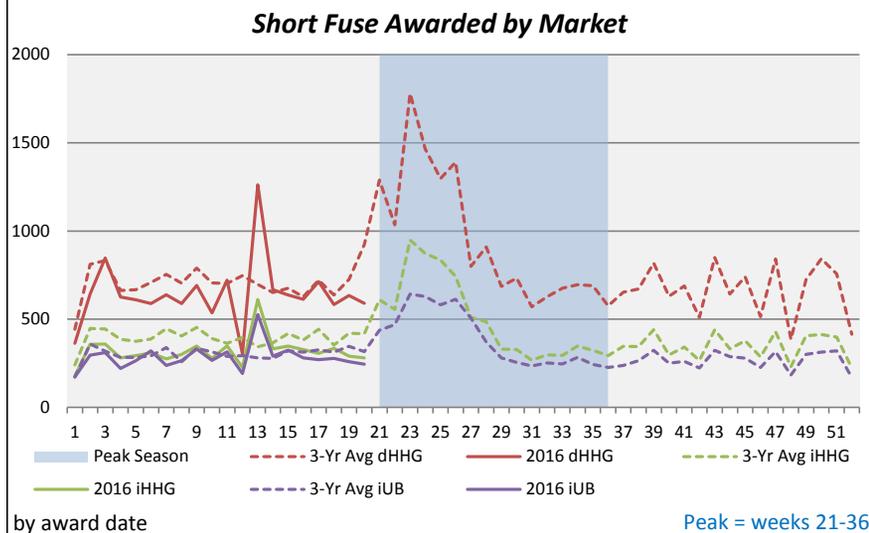
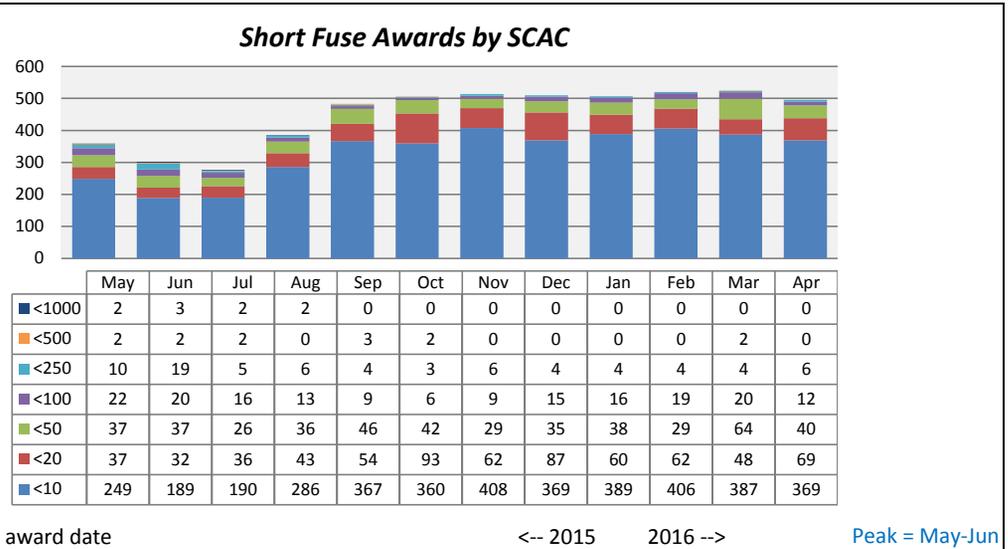
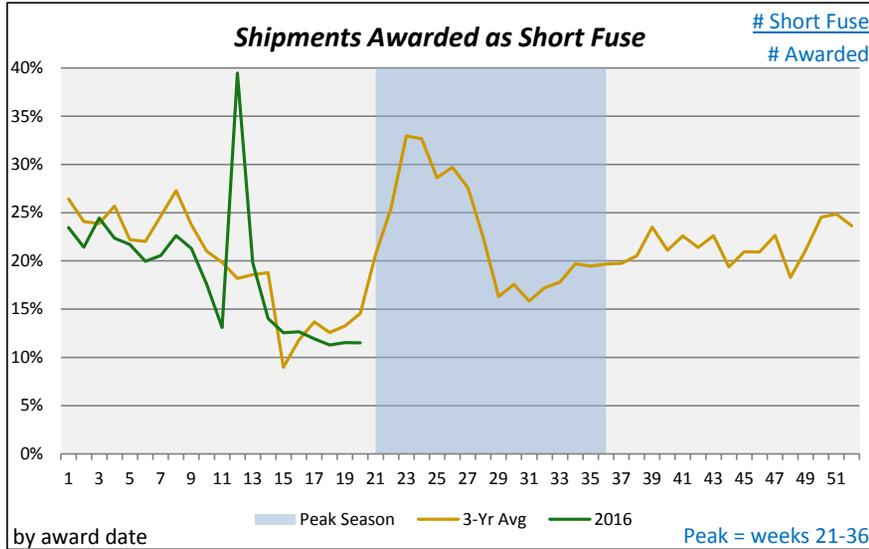


Current Week = 21

Note: In Week 12 there was a multi-day DPS Outage.



Short Fuse



Current Week = 21

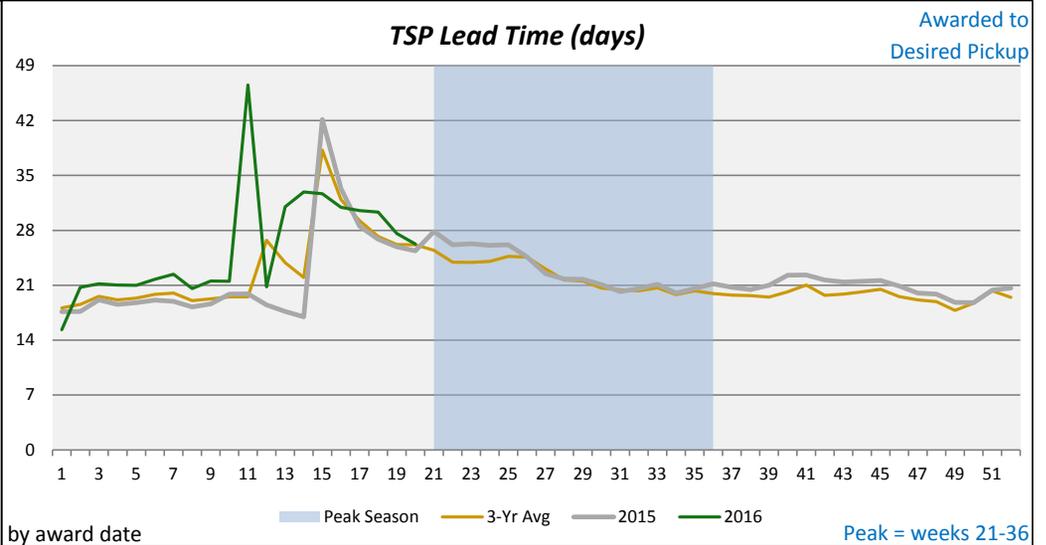
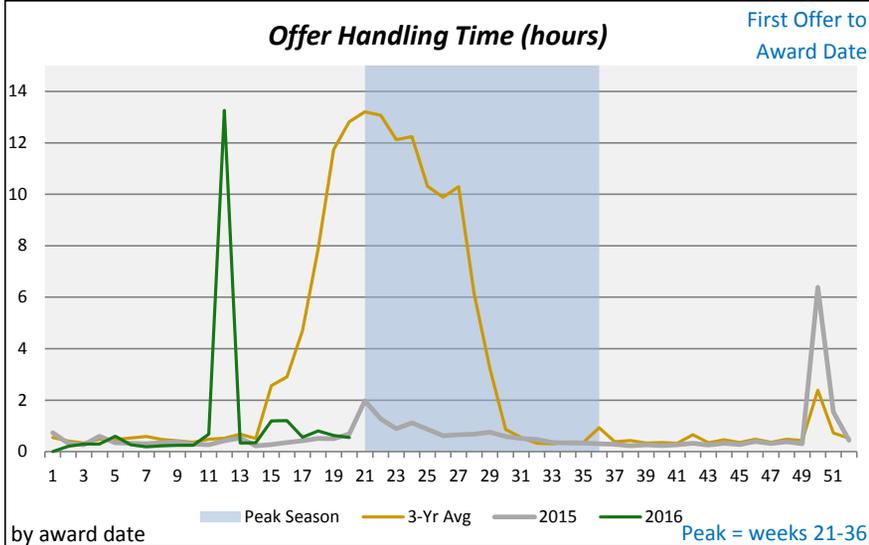
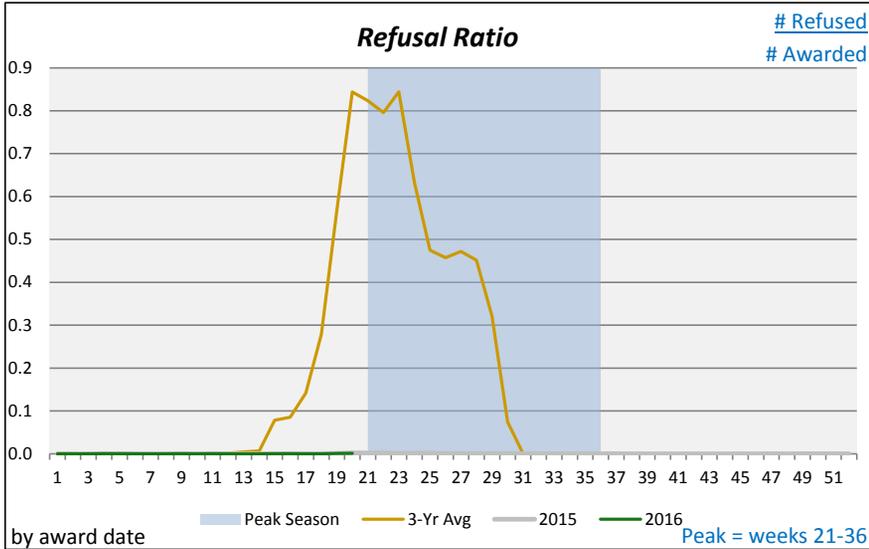
SF Expansion: 18 May - 10 July 2015;
23 May - 18 July 2014;
3 June - 8 July 2013;

Total Short Fuse Awards

	Total Awards	SF Awards	% SF	SF SCACs	SF Ship'ts per SCAC
May-15	43,962	7,351	16.7%	359	20.48
Jun-15	40,188	9,664	24.0%	302	32.00
Jul-15	31,603	5,830	18.4%	277	21.05
Aug-15	27,842	5,491	19.7%	386	14.23
Sep-15	26,885	6,011	22.4%	483	12.45
Oct-15	26,284	5,668	21.6%	506	11.20
Nov-15	22,630	5,066	22.4%	514	9.86
Dec-15	23,262	5,668	24.4%	510	11.11
Jan-16	22,720	5,124	22.6%	507	10.11
Feb-16	24,580	5,171	21.0%	520	9.94
Mar-16	36,891	6,336	17.2%	525	12.07
Apr-16	43,044	5,261	12.2%	496	10.61
Average	30,824	6,053	20.2%	449	13.49



Shipment Award

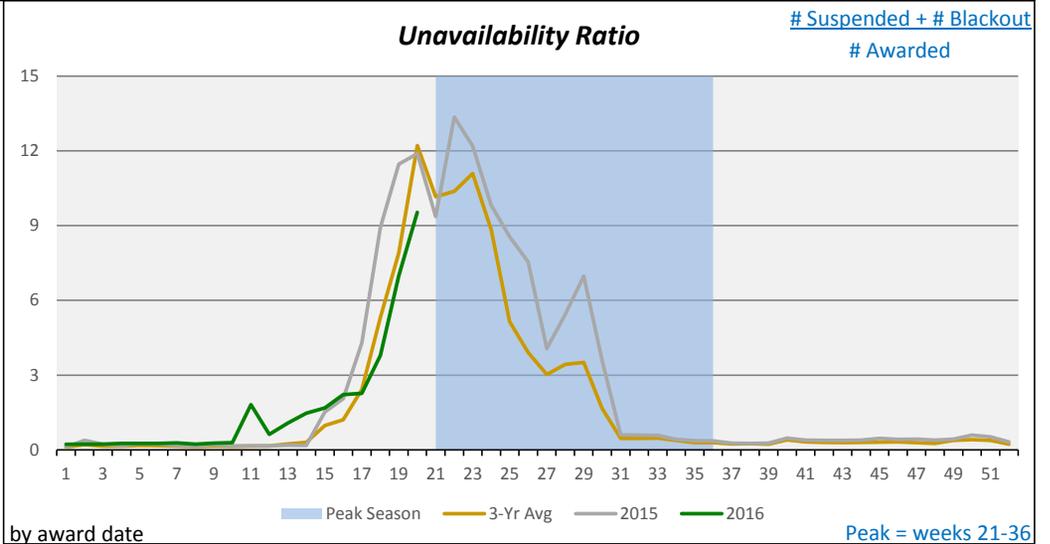
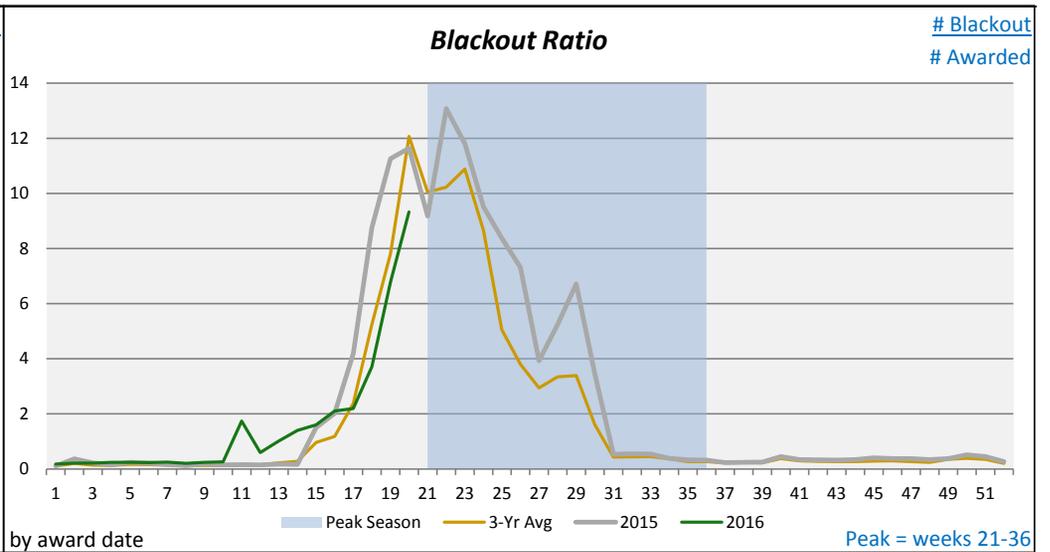
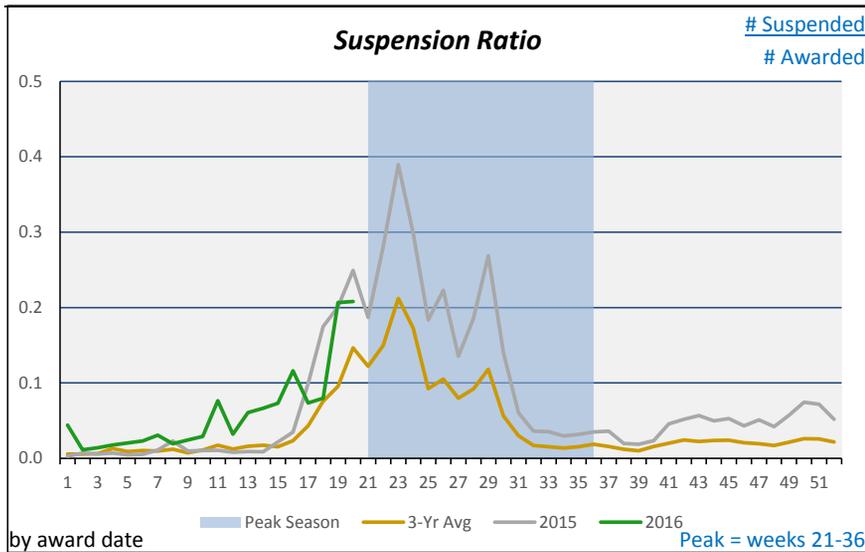


Current Week = 21

Note: In Week 12 there was a multi-day DPS Outage.



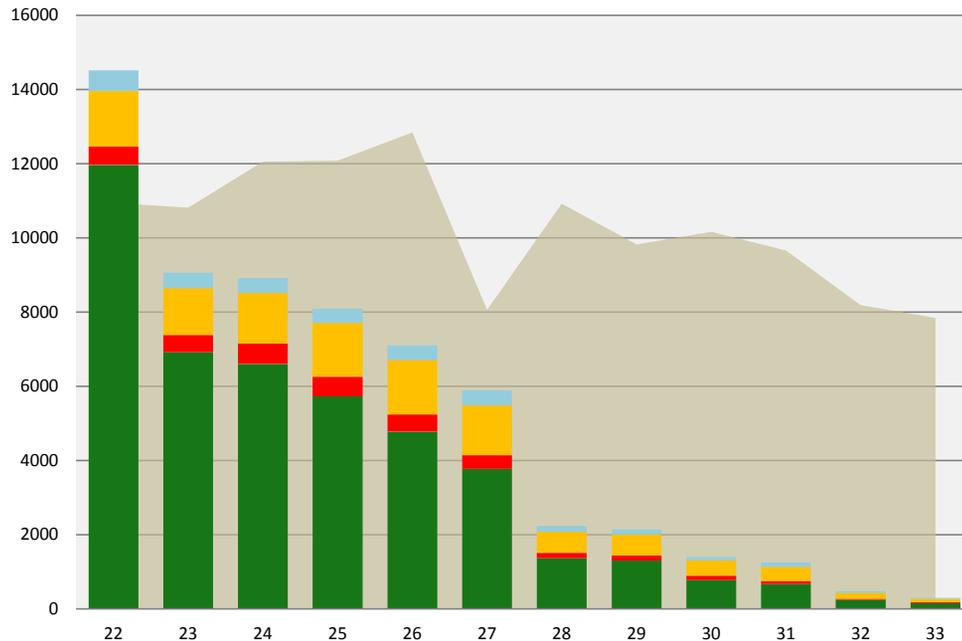
Availability Measures



Current Week = 21



12-Week Shipment Outlook



by desired pickup date

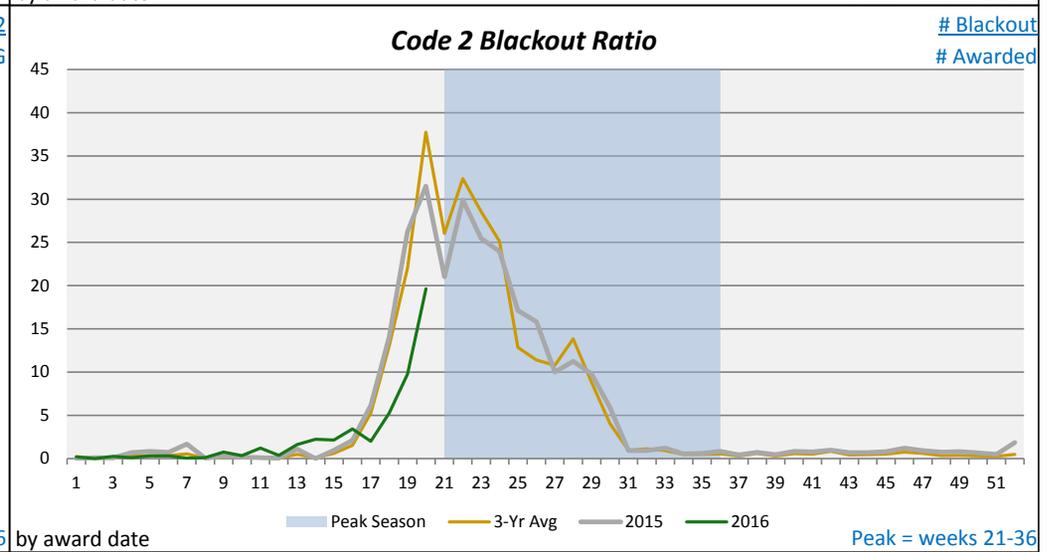
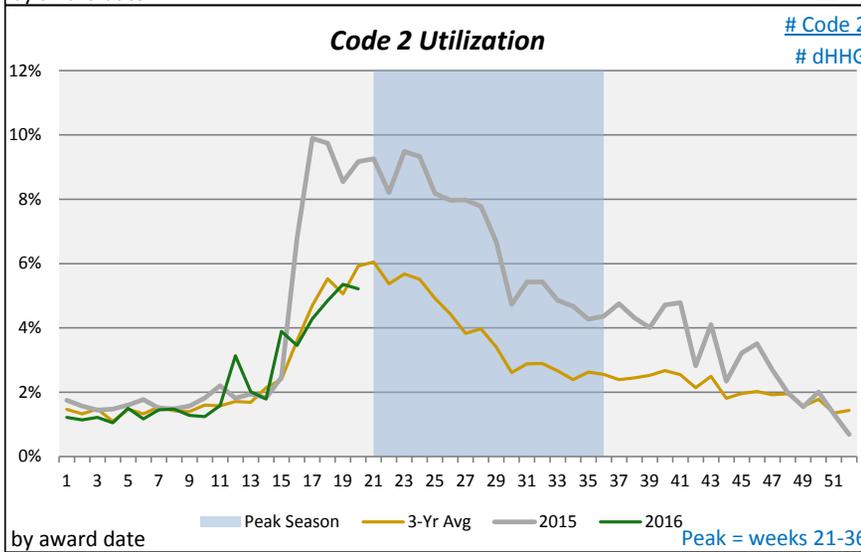
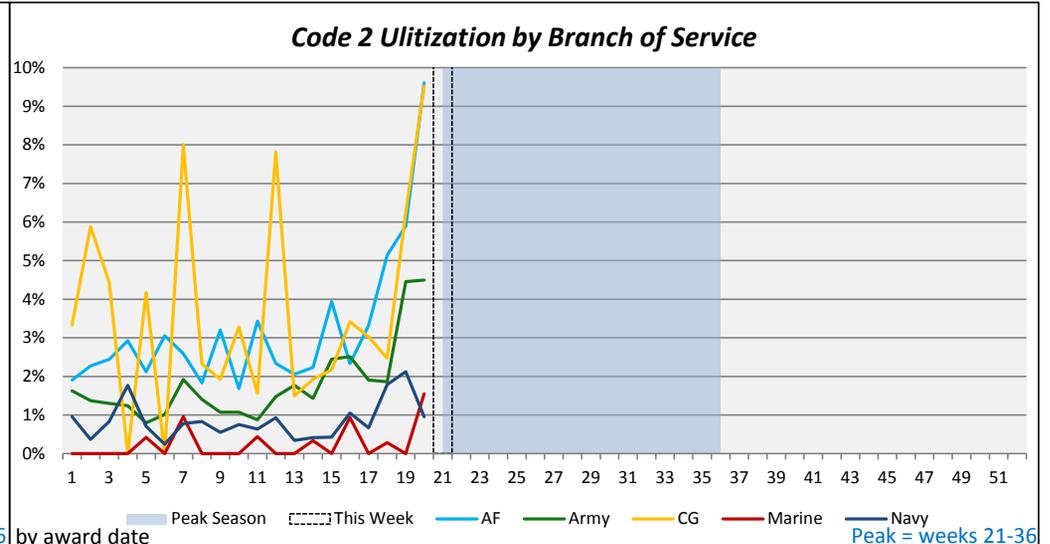
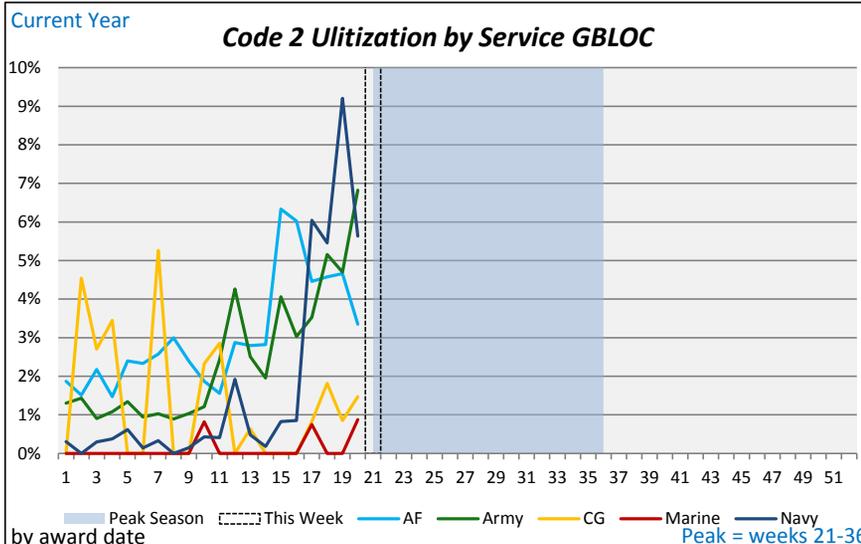
Position	DPS Status
In Self-Counseling	In Counseling, Not Submitted
In Counseling	In Counseling, Review
	In Counseling, Submitted
In PPSO Queue	Reviewed by Counselor and Approved to go to Route/Book
	TSP Selection
Offered (Not Accepted)	Offered
	Offer Timeout
	Offer Rejected
Awarded	Accepted
3-Year Average	Accepted

	22	23	24	25	26	27	28	29	30	31	32	33	TOTAL
In Self-Counseling	551	409	402	385	401	406	158	139	96	121	45	27	3,140
In Counseling	1,505	1,265	1,361	1,456	1,462	1,346	571	561	411	379	160	100	10,577
In PPSO Queue	484	457	543	524	464	362	140	141	114	87	28	25	3,369
Offered (Not Accepted)	6	5	5	4	1	4	1	0	0	0	1	0	27
Awarded Shipments	11,970	6,921	6,607	5,728	4,776	3,776	1,370	1,302	782	668	244	149	44,293
Awarded + Queue	14,516	9,057	8,918	8,097	7,104	5,894	2,240	2,143	1,403	1,255	478	301	61,406
3-year Average	10,942	10,814	12,054	12,084	12,843	8,064	10,922	9,824	10,164	9,660	8,190	7,843	123,403
Percentage	133%	84%	74%	67%	55%	73%	21%	22%	14%	13%	6%	4%	50%

Current Week = 21



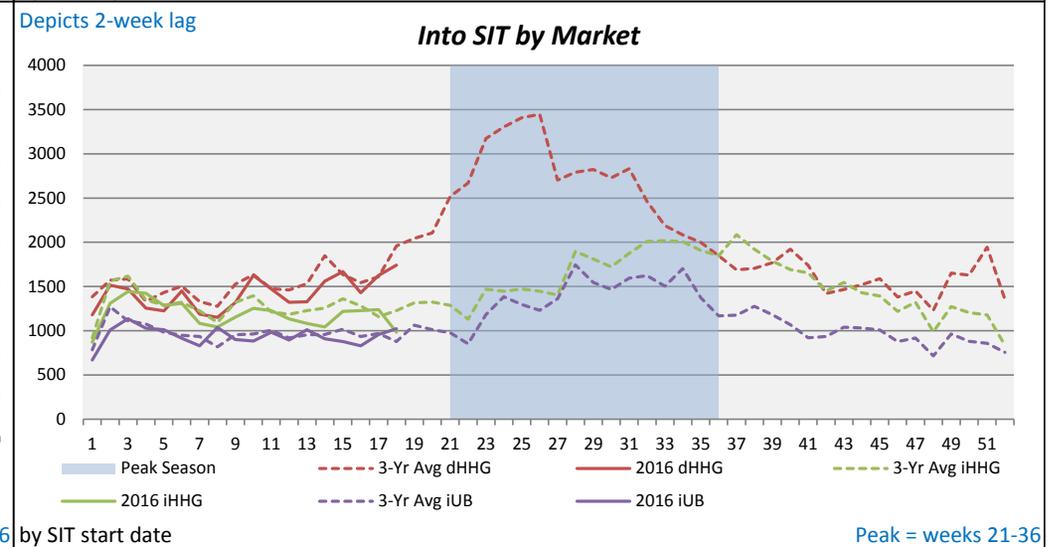
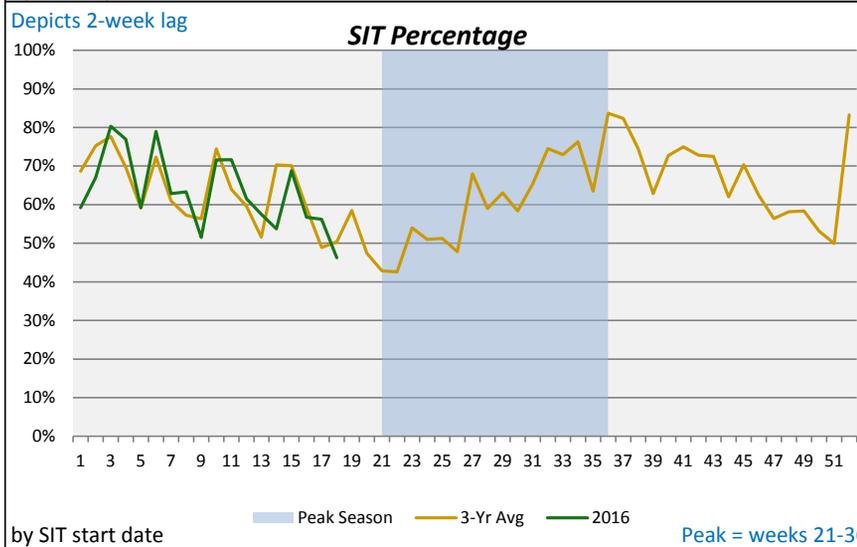
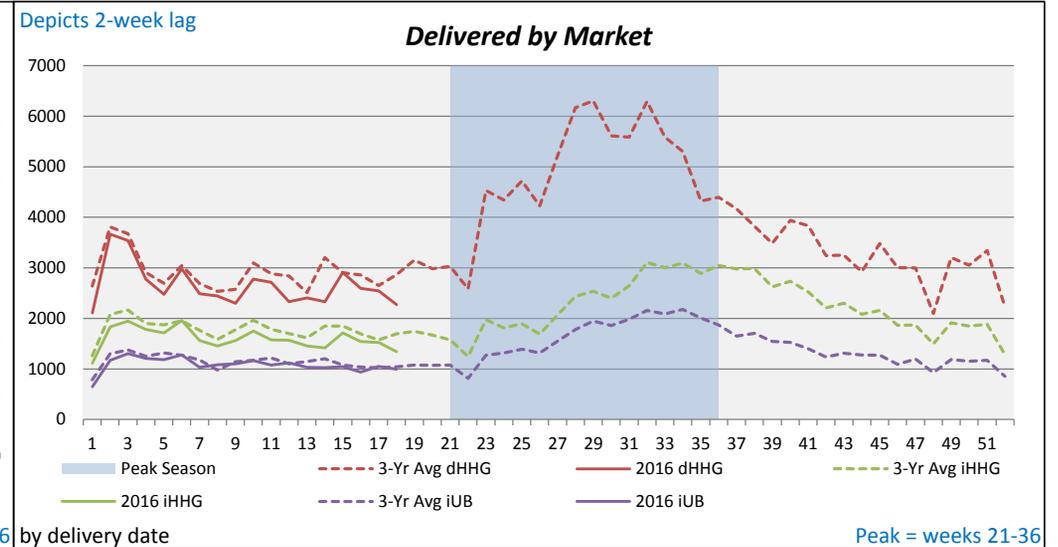
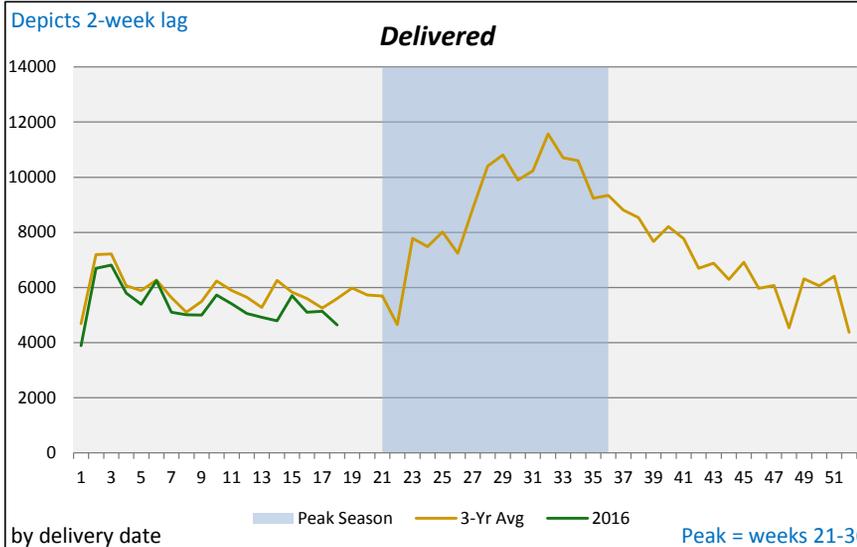
Code 2



Current Week = 21



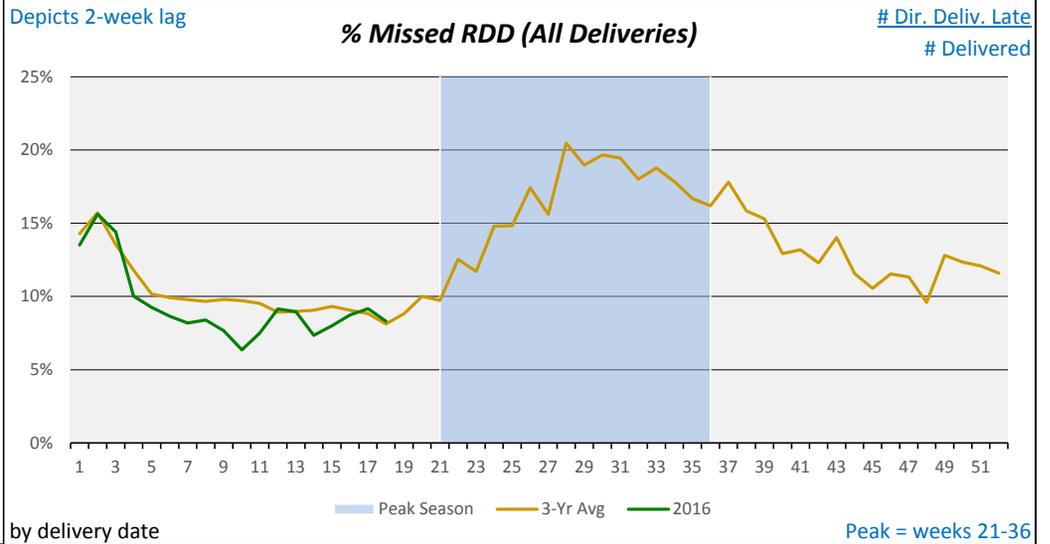
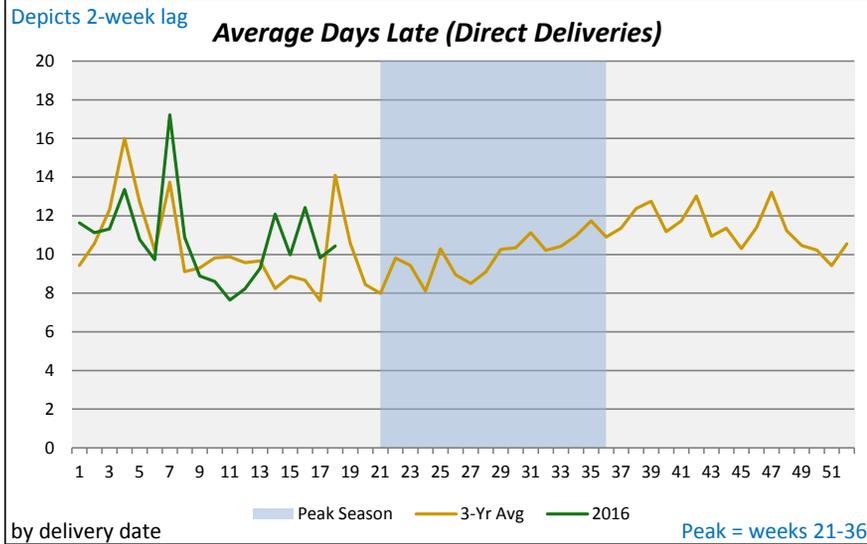
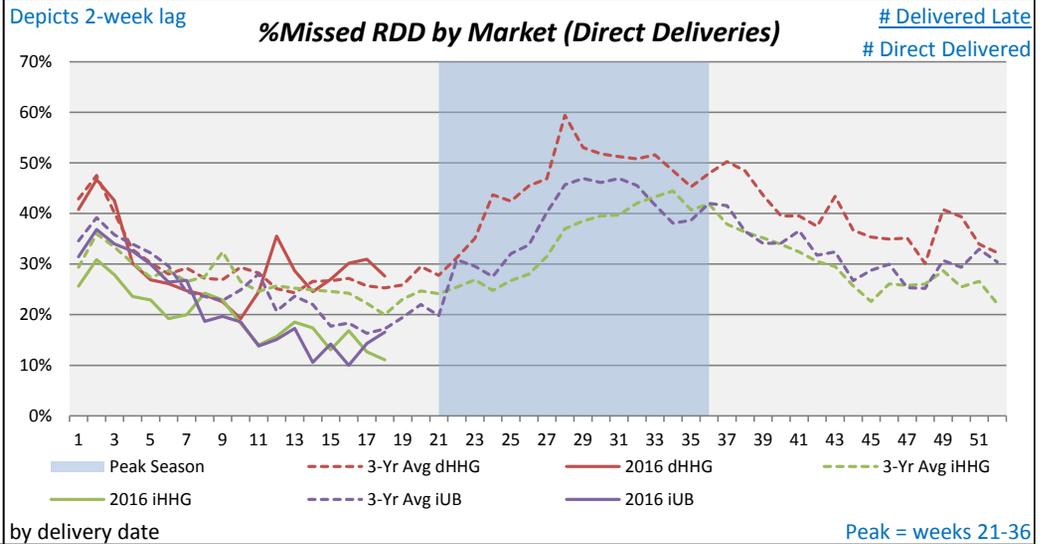
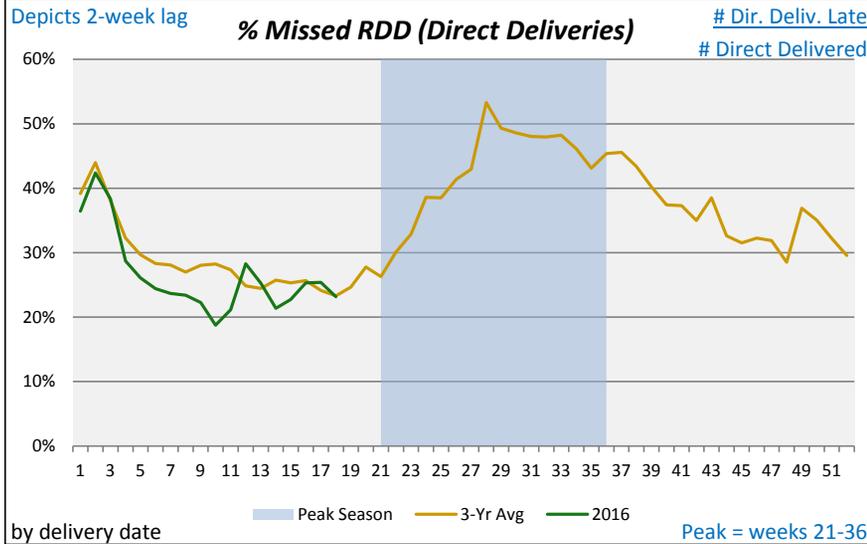
Delivered Shipments



Current Week = 21



Deliveries



Current Week = 21



Comments / Discussion



Services

- Air Force
- Army
- Coast Guard
- Marine Corps
- Navy

Industry

- AMSA
- IAM
- NCMA
- NDTA

Other

- JS-J4
- PEO-T
- TCJ5/4-P
- SDDC