



Military Surface Deployment & Distribution Command

Peak Season Metrics Summary

Thursday, 12-May-16



Data Source:

DPS Analytics (09-May-16)

IAL Report (10-May-16)

Week Number	Ending Date
1	2-Jan-16
2	9-Jan-16
3	16-Jan-16
4	23-Jan-16
5	30-Jan-16
6	6-Feb-16
7	13-Feb-16
8	20-Feb-16
9	27-Feb-16
10	5-Mar-16
11	12-Mar-16
12	19-Mar-16
13	26-Mar-16
14	2-Apr-16
15	9-Apr-16
16	16-Apr-16
17	23-Apr-16
18	30-Apr-16
19	7-May-16
Current	20
	14-May-16
	21-May-16
	28-May-16
	4-Jun-16
	11-Jun-16
	18-Jun-16
	25-Jun-16

Week Number	Ending Date
27	2-Jul-16
28	9-Jul-16
29	16-Jul-16
30	23-Jul-16
31	30-Jul-16
32	6-Aug-16
33	13-Aug-16
34	20-Aug-16
35	27-Aug-16
36	3-Sep-16
37	10-Sep-16
38	17-Sep-16
39	24-Sep-16
40	1-Oct-16
41	8-Oct-16
42	15-Oct-16
43	22-Oct-16
44	29-Oct-16
45	5-Nov-16
46	12-Nov-16
47	19-Nov-16
48	26-Nov-16
49	3-Dec-16
50	10-Dec-16
51	17-Dec-16
52	24-Dec-16



Pickup Summary

Pie chart depicts Weeks 21-36

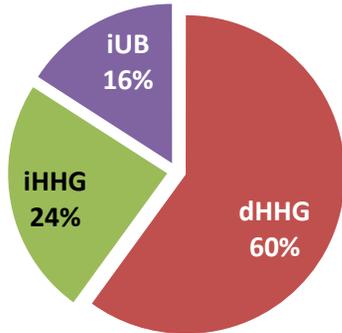


Table depicts Weeks 21-36 pick ups

Market	Total	COS	Pickups	Percent
dHHG	23,855	2	996	4.2%
		D	22,859	95.8%
iHHG	9,571	4	9,435	99%
		5	1	0%
		T	135	1%
iUB	6,322	7	465	7%
		8	534	8%
		J	5,323	84%
Total			39,748	
3-Yr Historical Average			41,198	

Table depicts Week 19

Process Segment	3-Yr Avg	2016
Members Counseled	12,856	11,627
Shipments Awarded	11,254	10,258
Shipments Picked Up	7,575	6,669

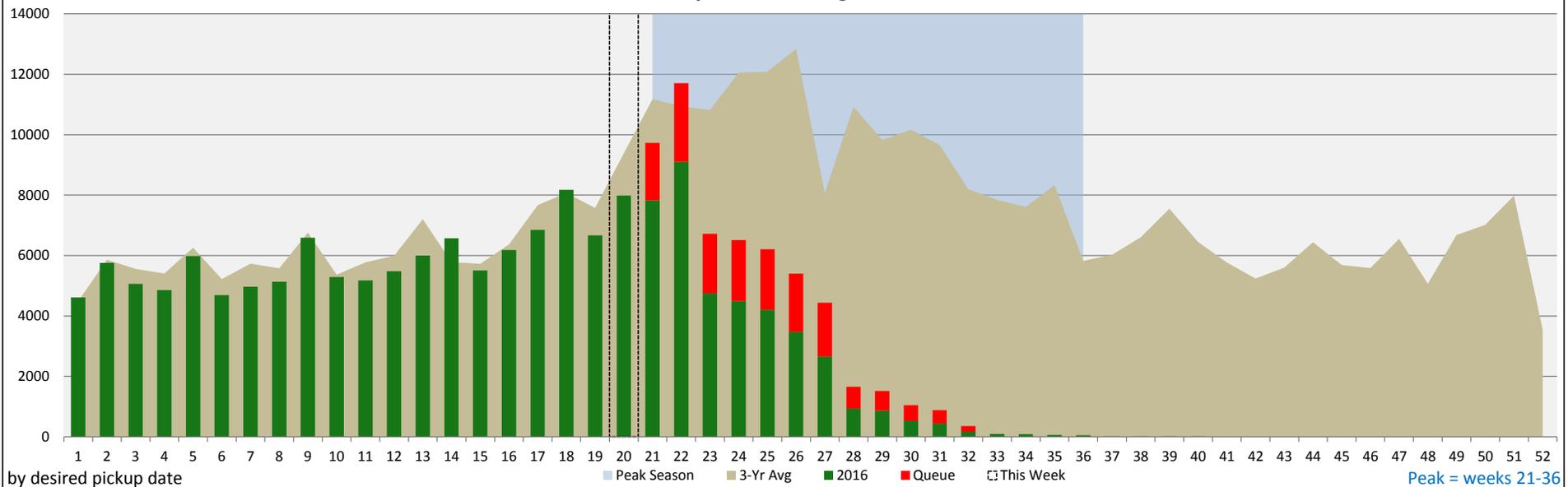
Hist. Avg. | Past Year

385,314 | 372,150 DPS Annual Shipments

Hist. Avg. | Past Year

DPS Peak Season Shipments | 156,888 | 154,259

Pickups and Booking Queue



Current Week = 20



Rotating Topics



- Possible rotation of key focus areas
 - **PEO Update**
 - QA actions
 - Non DPS shipment types (NTS, DPM, PPM)
 - Industry metrics



DPS Release Deployment – 3.3.0 and 3.3.0a



- Releases to be deployed 12 May 2016. DPS will be unavailable during the outage from 2100 hrs CDT, 12 May, through 0300 hrs CDT, 13 May.
- Release 3.3.0, User Management and Access Control
 - Back-end architecture improvement provides active user session management in new webMethods environment
- Release 3.3.0a, Emergency Fix
 - During Mar-Apr system performance issues, developer identified a custom Siebel adapter file that wasn't performing well and repeatedly crashed
 - The Siebel file was redesigned and load tested in the government test environment; the file performed well with no crashes



Services Discussion 12 May



■ Army

- Open Discussion

■ Air Force

- Open Discussion

■ Coast Guard

- Open Discussion

■ Marine Corps

- JPPSO-SE reported 15 NTS records that they had no visibility in eTOPS even though the PPO submitted properly.
- Code 2 NOT being utilized for over 700 shipments per USA/USMC eligibility requirements

■ Navy

- Short fused Navy orders-
 - BUPERS said month to month issue
- CNNQ- No NTS availability for rest of May in following areas:
 - Pensacola
 - Jacksonville
 - Camp Lejeune
 - Cherry Point

(First week of June challenging)

- BGNC
 - NTS challenges in Hampton Rds
 - 27 Jun-07 July
 - NTS Agents waiting for new rates before agreeing to take new bookings



No Capacity Report



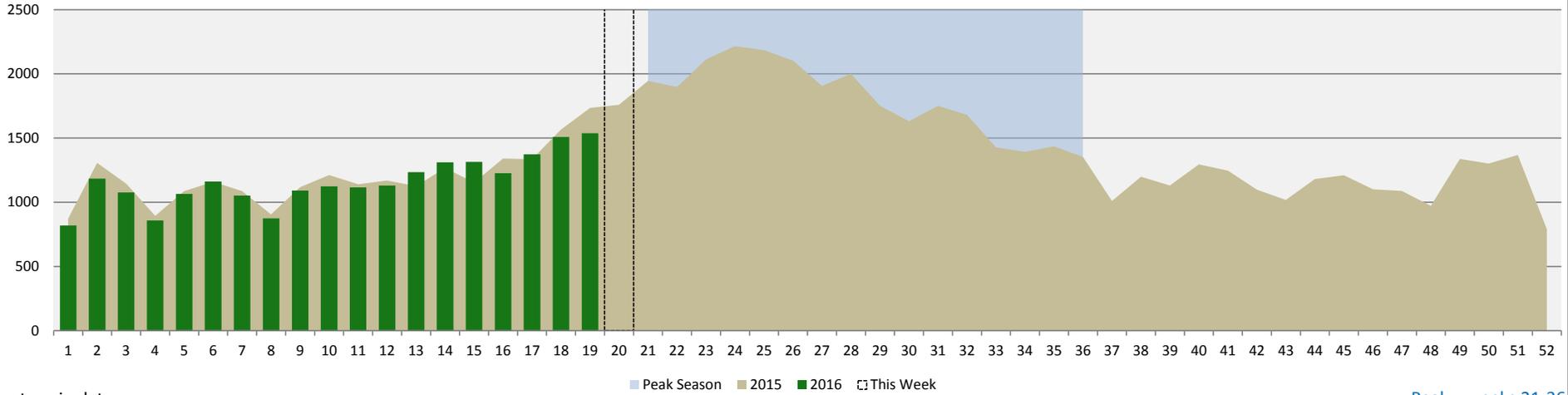
1. Provide NLT Wednesday 1530CDT to SDDC HQ at usarmy.scott.sddc.mbx.pp-ops@mail.mil
2. Only provide when PPSO can verify they received "Allocations Error" screen example

Number	GBLOC	Origin Rate Area	Destination Rate Area	Code of Service	Date Allocation Screen appeared	# times attempted to offer	How was shipment moved/bo oked?	Notes	Week	Ending Date
1	LKNQ	US86	REGION 15	D	5/2/2016				12	19-Mar-16
2	KKFA	US32	Region 15	D	5/4/2016	1	DPM	Wisconsin Intra	13	26-Mar-16
3	KKFA	US30	Region 15	D	5/4/2016	1	Not Booked yet	Michigan Intra	14	2-Apr-16
4	KKFA	US74, US72, US77	NTS	NTS	5/4/2016	-	-	NTS issues. Colorado Springs are not able to book NTS within 45 days. Albuquerque, NM is booked out 21 days, and Cheyenne, WY is booked out 30 days.	15	9-Apr-16
									16	16-Apr-16
									17	23-Apr-16
									18	30-Apr-16
									19	7-May-16
									20	14-May-16
									21	21-May-16
22	28-May-16									
23	4-Jun-16									
5	JEAT	US85	US89	J	5/4/2016	1	not booked yet	attempting to change pickup date with mbr	24	11-Jun-16
6	JEAT	US58	US89	J	5/9/2016	1	not yet	attempting to change pu date with mbr	25	18-Jun-16
7	JEAT	US58	KS	J	5/10/2016	1	not yet	attempting to change pu date with mbr	26	25-Jun-16
									27	2-Jul-16
									28	9-Jul-16
									29	16-Jul-16
									30	23-Jul-16
									31	30-Jul-16

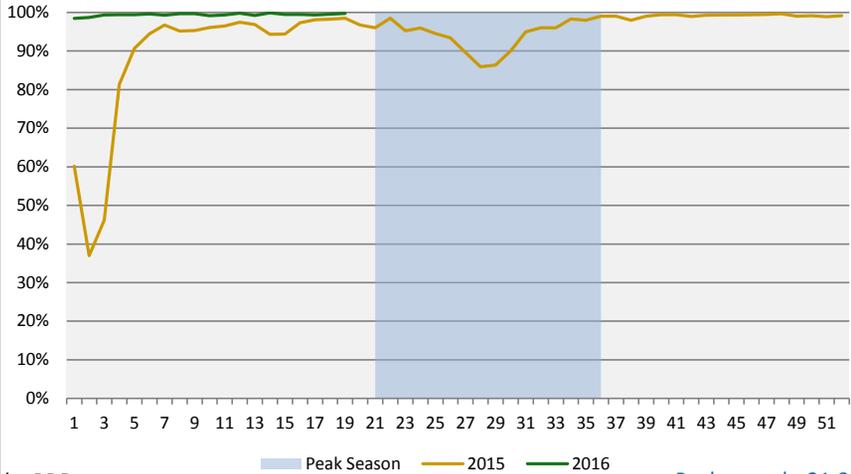


Global POV Contract

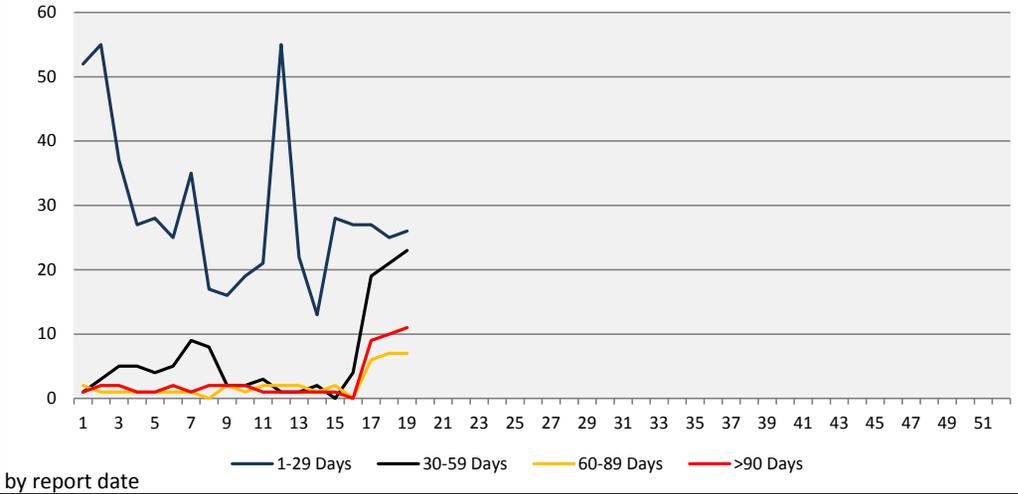
OVPC Turn-In Volume



Met RDD



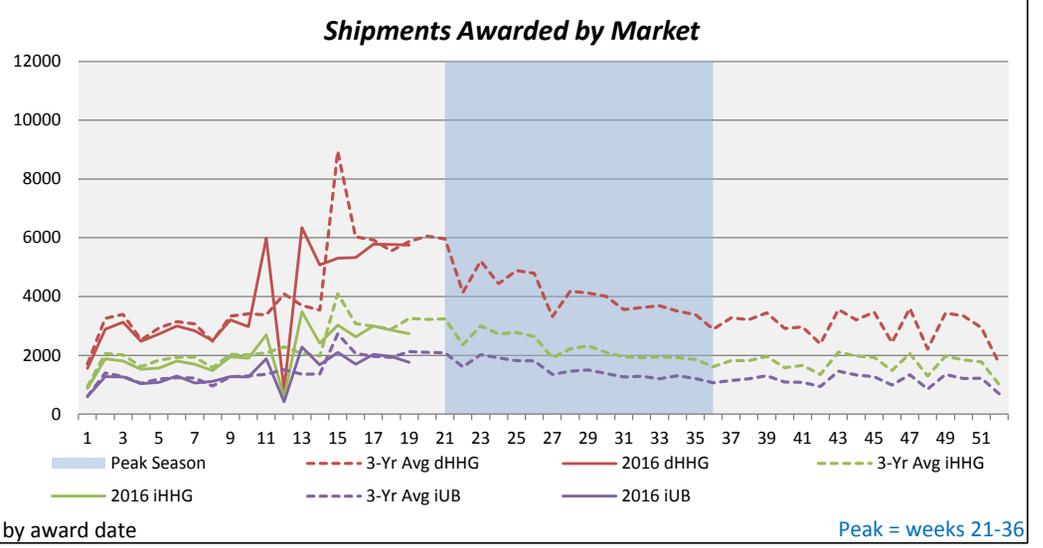
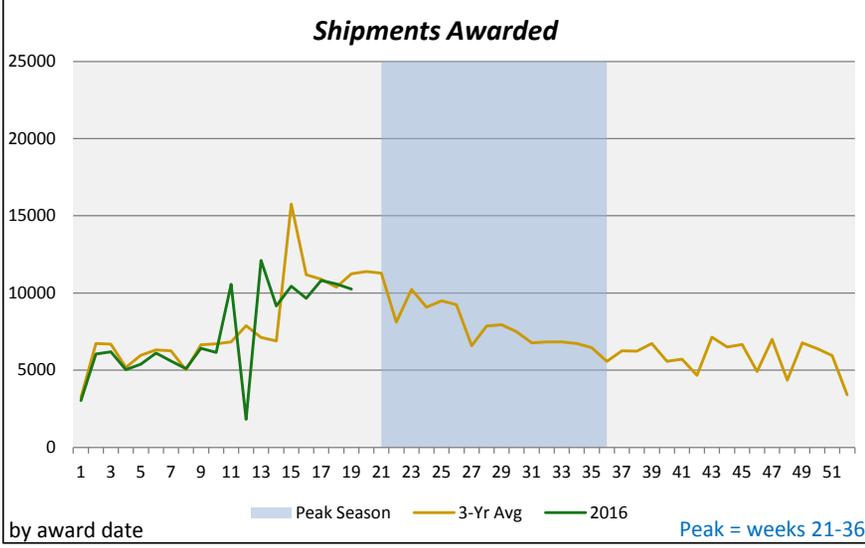
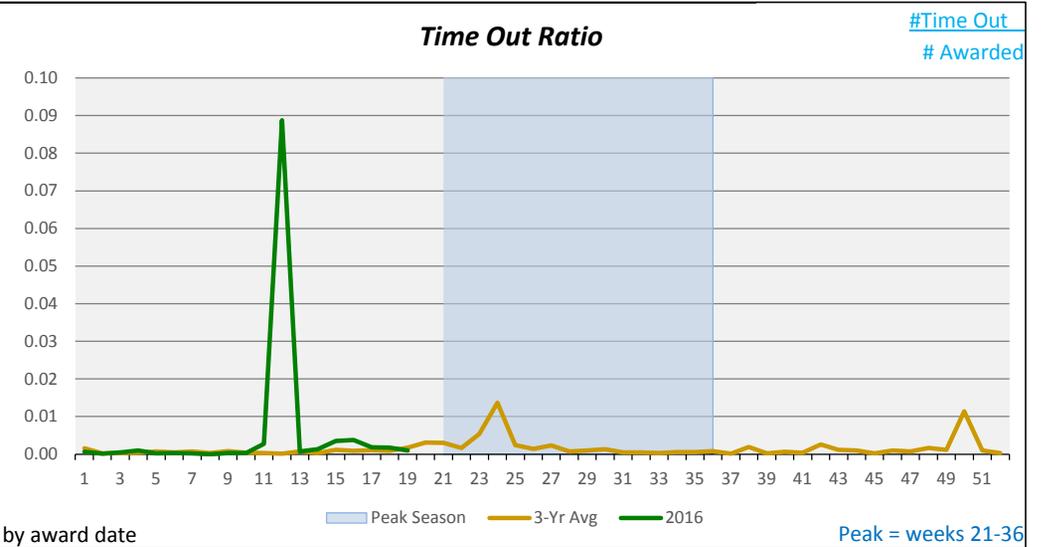
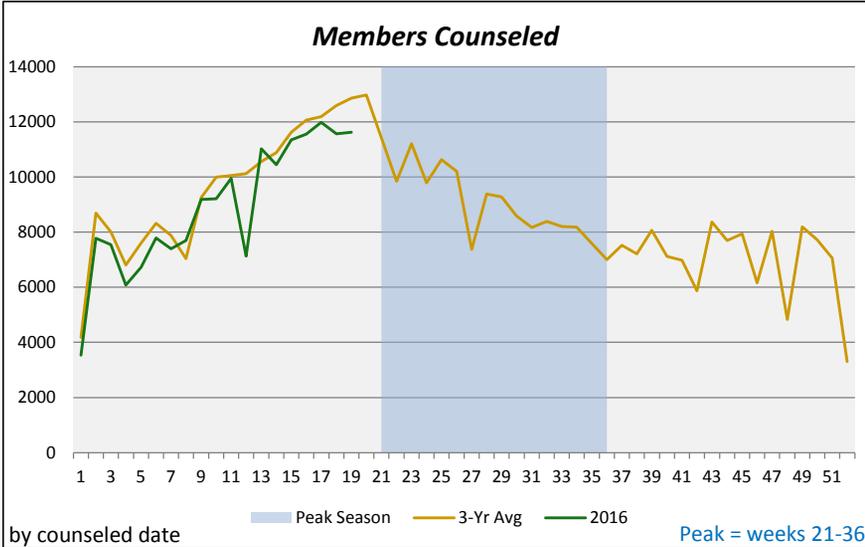
Overdue Vehicles (raw)



Report Week = 20



Pre-Pickup

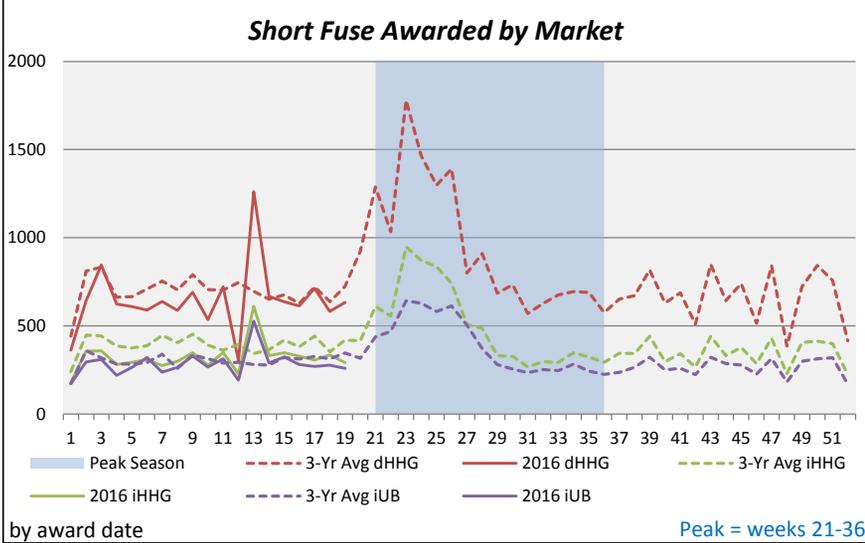
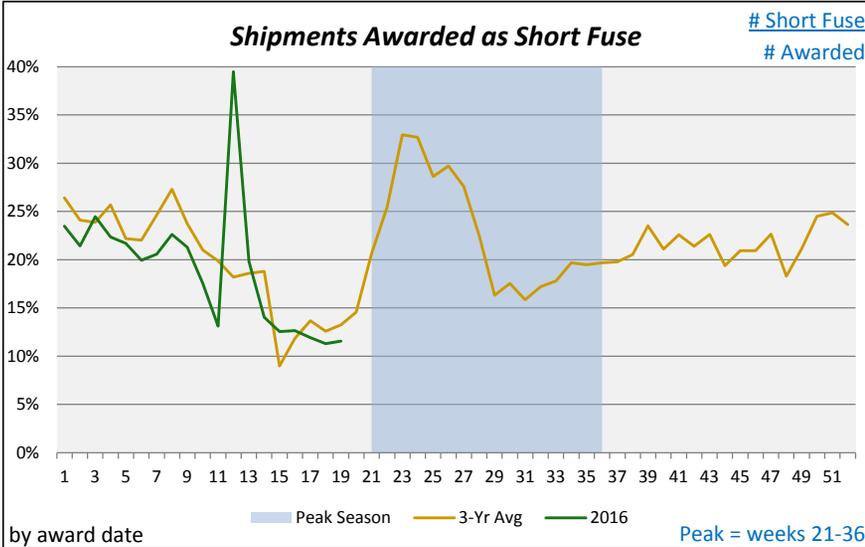


Current Week = 20

Note: In Week 12 there was a multi-day DPS Outage.

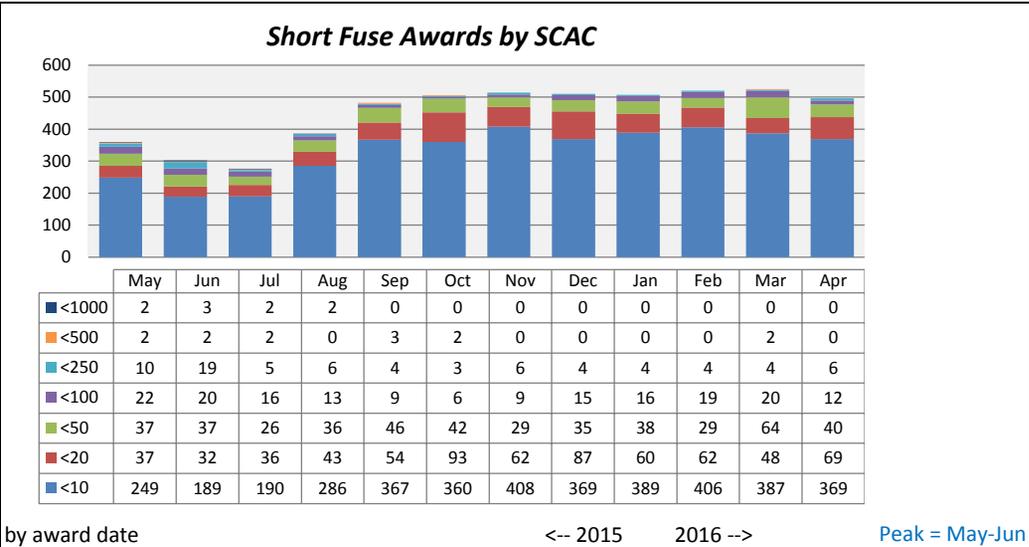


Short Fuse



Current Week = 20

SF Expansion: 18 May - 10 July 2015; 23 May - 18 July 2014; 3 June - 8 July 2013

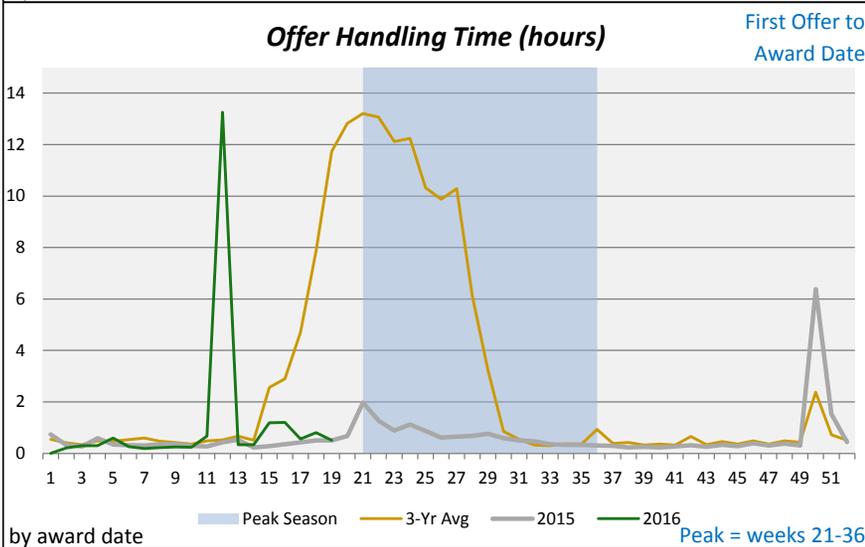
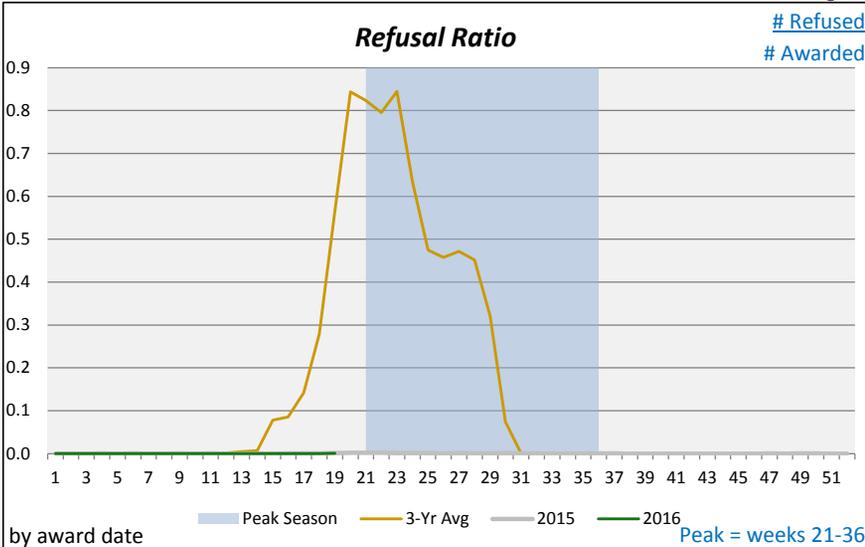


Total Short Fuse Awards

	Total Awards	SF Awards	% SF	SF SCACs	SF Ship'ts per SCAC
May-15	43,962	7,351	16.7%	359	20.48
Jun-15	40,188	9,664	24.0%	302	32.00
Jul-15	31,603	5,830	18.4%	277	21.05
Aug-15	27,842	5,491	19.7%	386	14.23
Sep-15	26,885	6,011	22.4%	483	12.45
Oct-15	26,284	5,668	21.6%	506	11.20
Nov-15	22,630	5,066	22.4%	514	9.86
Dec-15	23,262	5,668	24.4%	510	11.11
Jan-16	22,720	5,124	22.6%	507	10.11
Feb-16	24,580	5,171	21.0%	520	9.94
Mar-16	36,891	6,336	17.2%	525	12.07
Apr-16	43,044	5,261	12.2%	496	10.61
Average	30,824	6,053	20.2%	449	13.49

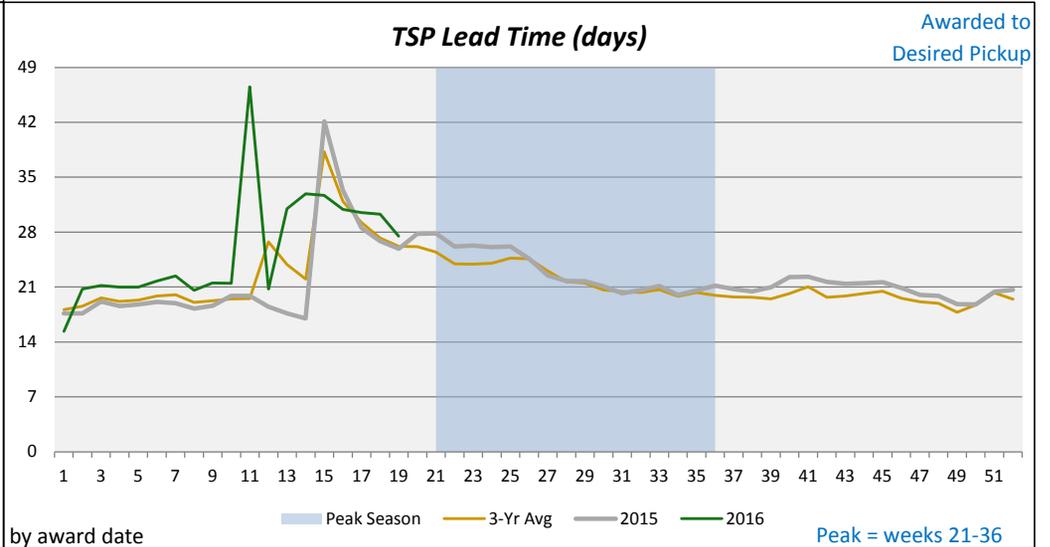


Shipment Award



Current Week = 20

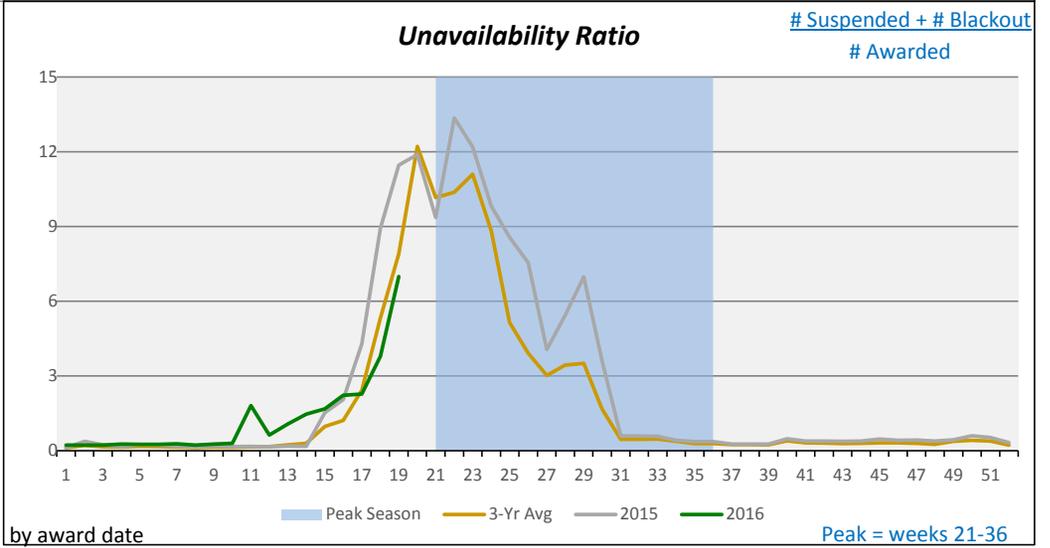
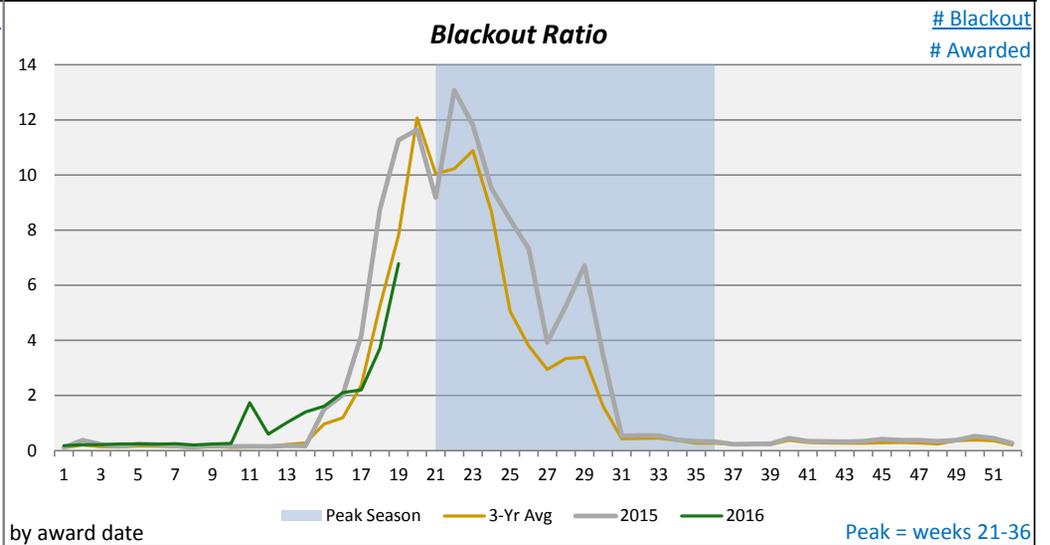
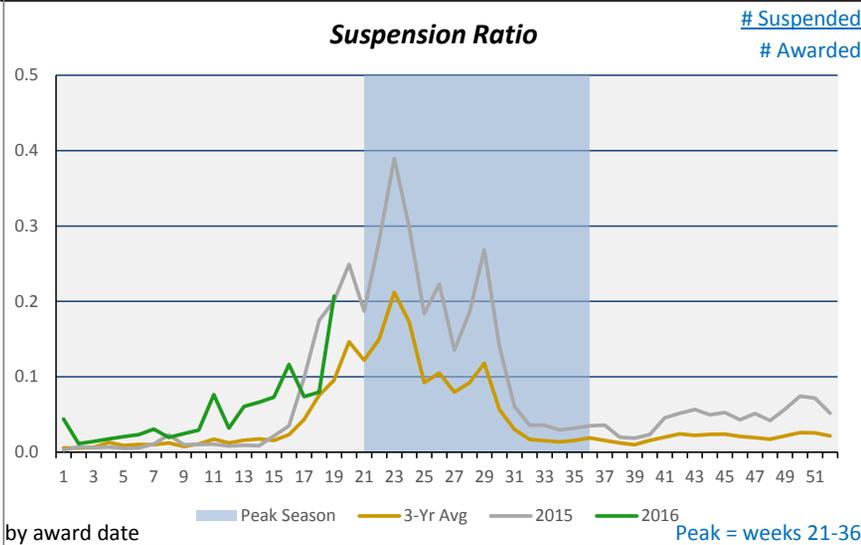
Note: In Week 12 there was a multi-day DPS Outage.



Delivering Trust | 10



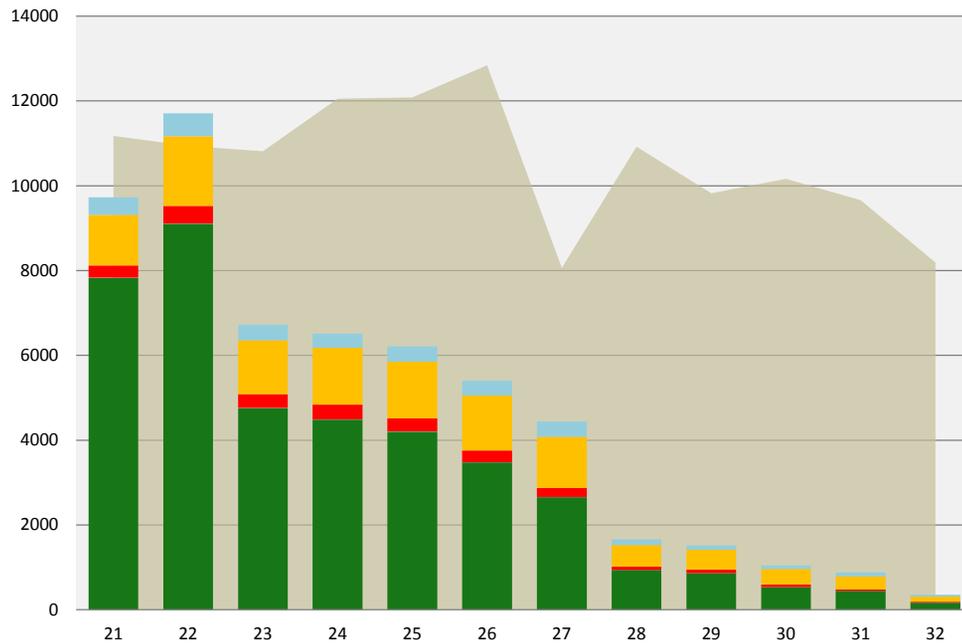
Availability Measures



Current Week = 20



12-Week Shipment Outlook



by desired pickup date

Position	DPS Status
In Self-Counseling	In Counseling, Not Submitted
In Counseling	In Counseling, Review
	In Counseling, Submitted
In PPSO Queue	Reviewed by Counselor and Approved to go to Route/Book
	TSP Selection
Offered (Not Accepted)	Offered
	Offer Timeout
	Offer Rejected
Awarded	Accepted
3-Year Average	Accepted

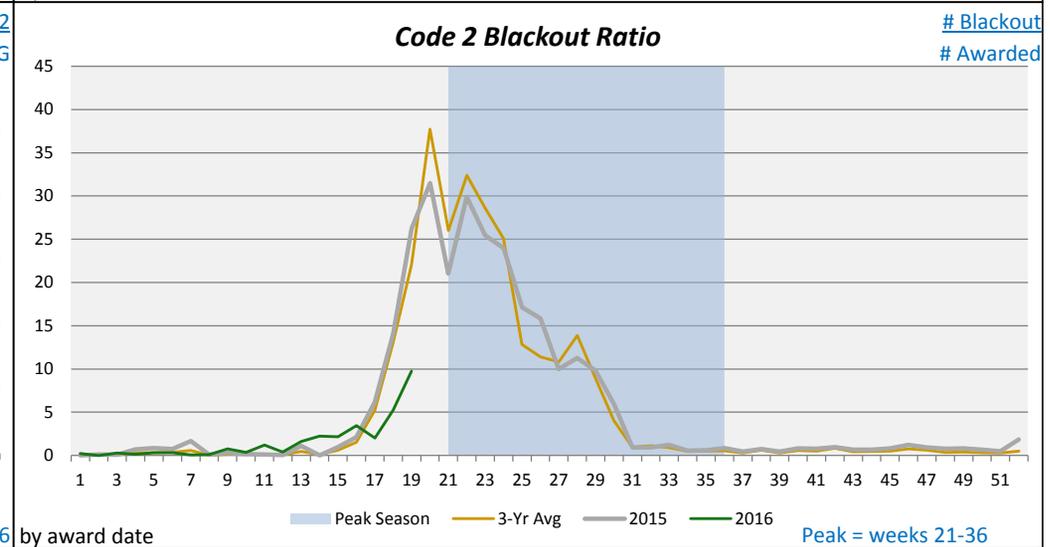
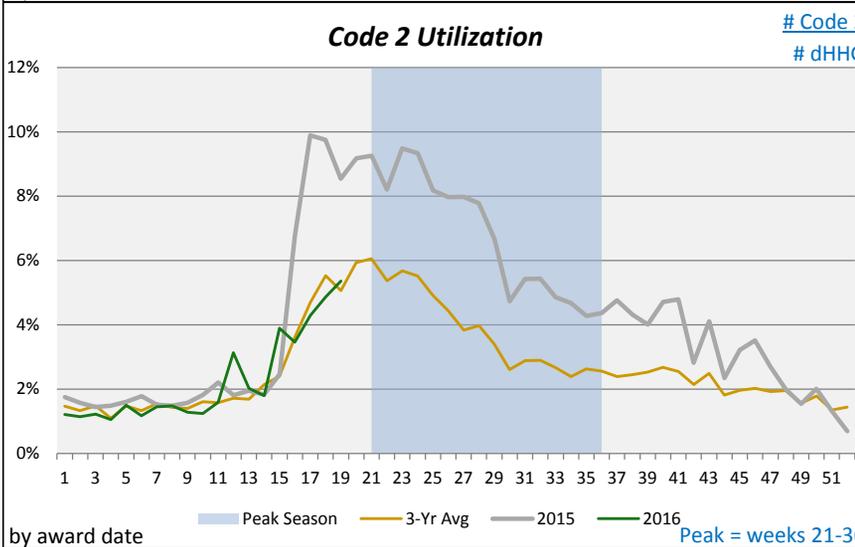
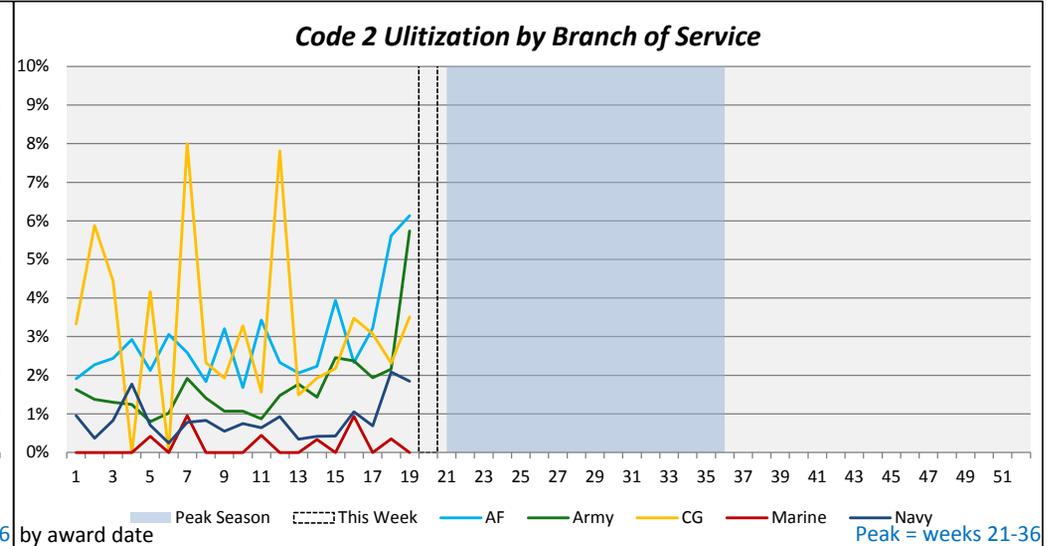
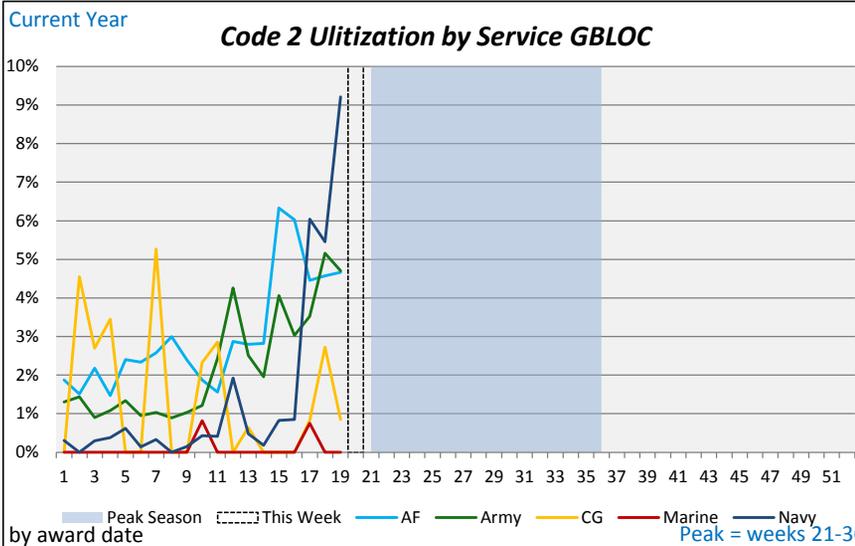
	21	22	23	24	25	26	27	28	29	30	31	32	TOTAL
In Self-Counseling	408	536	366	334	356	346	359	133	106	84	91	42	3,161
In Counseling	1,201	1,648	1,269	1,341	1,342	1,293	1,214	513	465	369	306	125	11,086
In PPSO Queue	282	412	325	347	307	279	205	73	79	62	38	17	2,426
Offered (Not Accepted)	8	11	11	3	5	5	5	1	1	1	0	1	52
Awarded Shipments	7,827	9,102	4,753	4,489	4,201	3,476	2,658	939	867	532	445	169	39,458
Awarded + Queue	9,726	11,709	6,724	6,514	6,211	5,399	4,441	1,659	1,518	1,048	880	354	56,183
3-year Average	11,177	10,941	10,814	12,054	12,084	12,843	8,064	10,922	9,824	10,164	9,660	8,190	126,737
Percentage	87%	107%	62%	54%	51%	42%	55%	15%	15%	10%	9%	4%	44%

Current Week = 20

Delivering Trust | 12



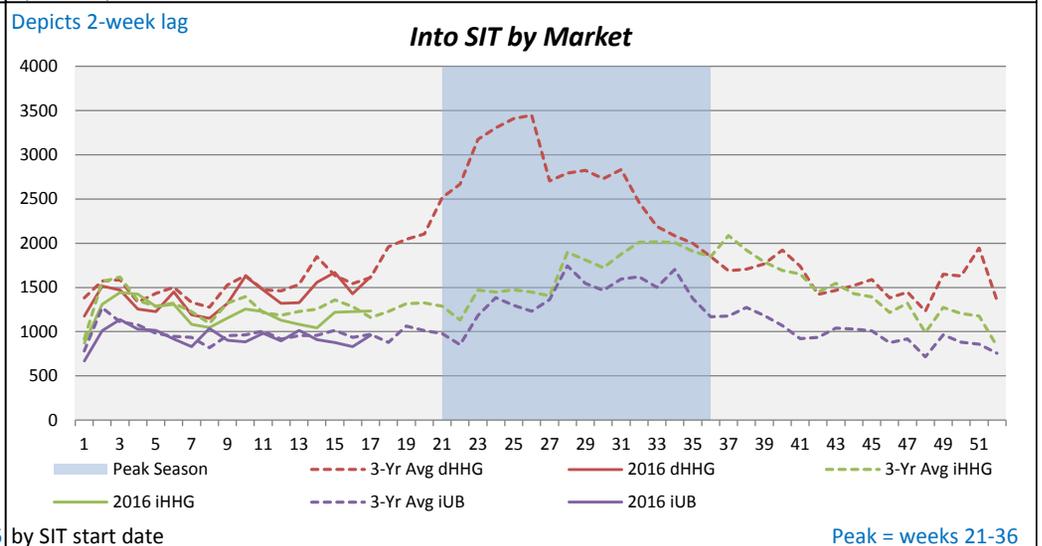
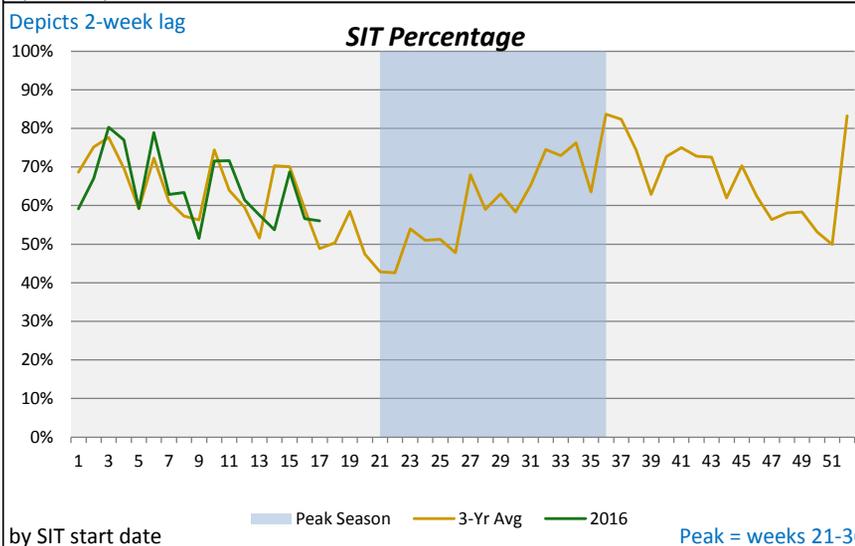
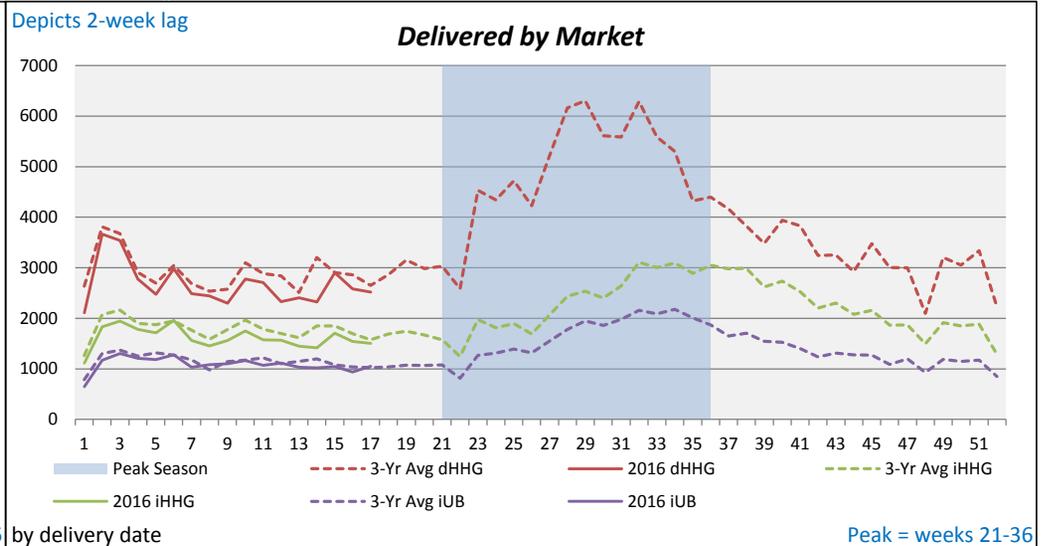
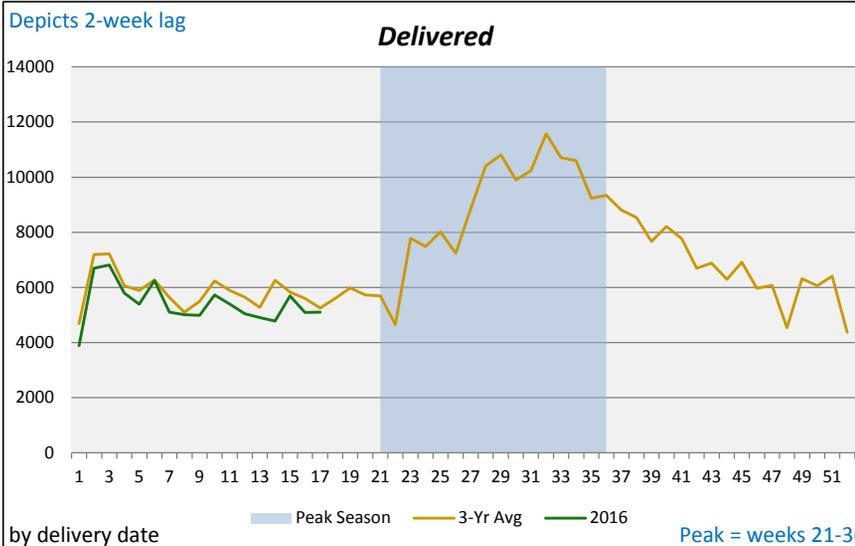
Code 2



Current Week = 20



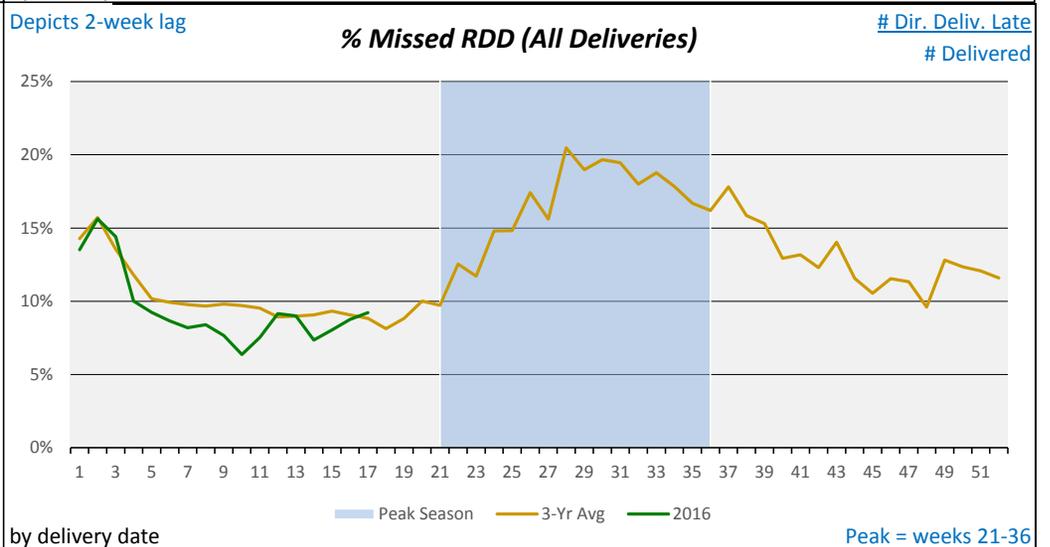
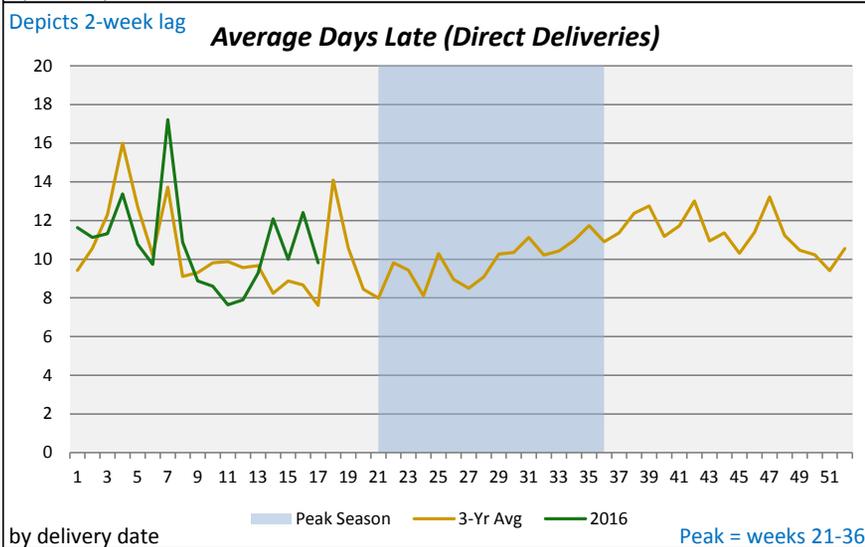
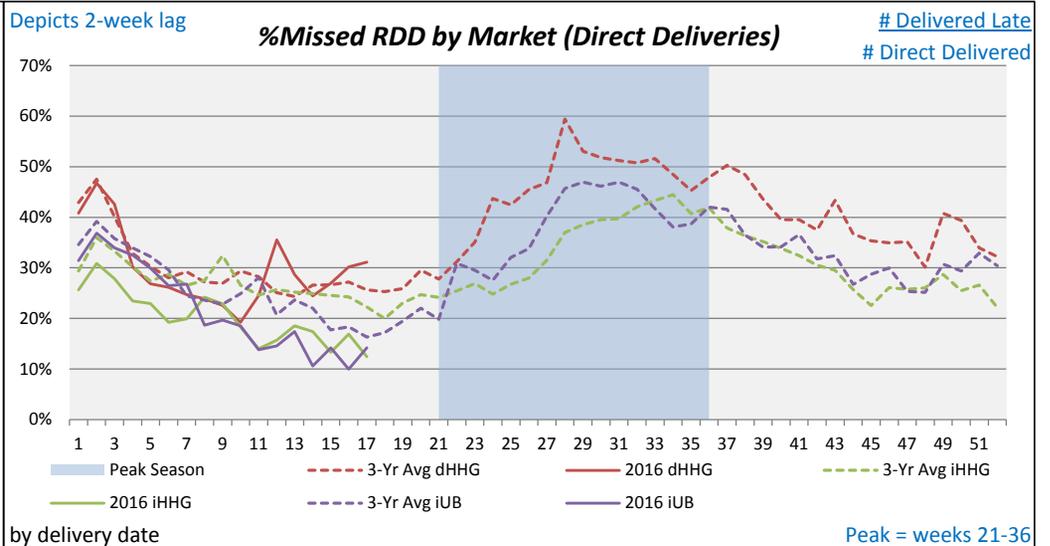
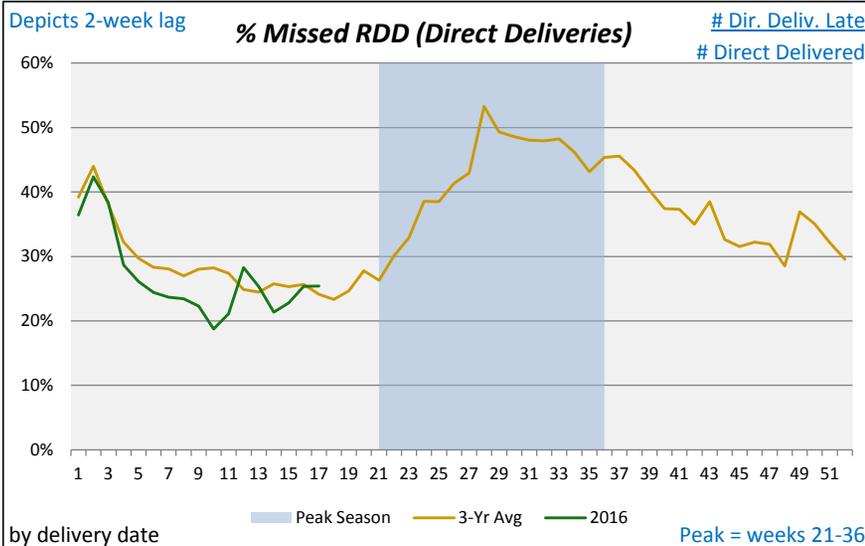
Delivered Shipments



Current Week = 20



Deliveries



Current Week = 20



Comments / Discussion

Services

- Air Force
- Army
- Coast Guard
- Marine Corps
- Navy

Industry

- AMSA
- IAM
- NCMA
- NDTA

Other

- JS-J4
- PEO-T
- TCJ5/4-P
- SDDC