



News "U" Can Use

Director's Corner

The Personal Property Directorate and the DPS Program Management Office have been busy through the rate filing season. The DPS experienced processor issues following Round 1, therefore we delayed the start of Round 2. The DPS Program Office and the Rates Team worked diligently to resolve these issues while pressing forward towards the peak moving season.

SDDC will host the Personal Property Forum on April 2, where we will team with industry and government stakeholders in pursuit of improving communication, ensuring a successful Peak Season and a quality moving experience for all.

As many of you are aware, we are consolidating our Regional Management Storage Offices to a centrally located Storage Management Office at Scott AFB. It is our greatest desire to ensure our service members and civilian families continue to receive the highest customer satisfaction possible during this process.

Best wishes for a safe and productive spring season.

Respectfully,

Aaron K. Stanley
Captain, SC, U.S. Navy
Director, Personal Property

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Personal Property Forum

We look forward to seeing you at the April 2, 2014 PPF, held at the Four Points by Sheraton, 319 Fountains Parkway, Fairview Heights, Illinois 62208. Please look for the agenda and briefing slides to be posted on the SDDC website, Personal Property Page on/around March 31, 2014.

Professional Books, Papers, and Equipment (PBP&E) or "Pro-gear" Revised Entitlement:

Look for changes to pro-gear entitlements in the March 1, 2014 Joint Federal Travel Regulations (JFTR) Change 327 and Joint Travel Regulations (JTR) Change 581. These changes apply to orders issued on OR after May 1, 2014:

1. PBP&E will be limited to a MAXIMUM net weight of 2,000 pounds, with NO authority to waive the limitation. Service members who have transported more than 2,000 pounds of PBP&E OCONUS prior to the change will be grandfathered and allowed to return the same amount to CONUS. Please see the note on JFTR paragraph U5310-C for further information.
2. Civilian employees' PBP&E are considered household goods and are a part of the Permanent Change of Station weight allowance. PBP&E may be moved under JTR paragraphs C5154-C2 and C3, but the maximum net weight allowed is 2,000 pounds. Please see C5154-C for further information.
3. PBP&E has been redefined. "PBP&E includes HHG (household goods) in a member's/employee's possession needed for the performance of official duties at the next or a later Permanent Duty Station."
4. JFTR/JTR Appendix A states the following household goods articles are excluded from PBP&E:
 - a. Commercial products for sale/resale used in conducting business;
 - b. Sports equipment;
 - c. Office furniture;
 - d. Household furniture;
 - e. Shop fixtures;
 - f. Furniture of any kind, even though used in connection with the PBP&E (e.g., bookcases, study/computer desks, file cabinets, and racks);
 - g. Personal computer equipment and peripheral devices;
 - h. Memorabilia including awards, plaques or other objects presented for past performance;
 - i. Table service including flatware (including serving pieces), dishes (including serving pieces, salvers and their heating units), other utensils, and glassware; and
 - j. Other items of a professional nature that will not be necessary at the next/subsequent PDS, such as text books from previous schools unrelated to future duties, personal books, even if used as part of a past professional reading program or course of instruction and reference material that ordinarily would be available at the next/subsequent PDS either in hard copy or available on the Internet.
5. When PBP&E weight is unobtainable by methods listed in U5335-B, U5335-C, or U5335-D, the weight will now be calculated at 7 lbs. per cubic foot (ref: U5335-E).



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Registration and Control of Privately-Owned Firearms and Other Weapons in Germany (Army in Europe Regulation 190-6):

Please remind all customers shipping a POF(s) to Germany (or any other country) to comply with and review import requirements found in the Personal Property Consignment Instructions Guide (PPCIG). SDDC Customer Advisory 14-0022 was released on February 7, 2014. The Personal Property Consignment Instruction Guide has been updated with current information. The regulation can be found on the SDDC Personal Property website (<http://www.sddc.army.mil/PP/default.aspx>) under "Links".



Personally Procured Move

PPSOs, please remind your customers! When creating a PPM, customers must select their state of legal residence which is needed for tax withholding. If your customer's legal residence is outside of the 48 states, including Hawaii, the customer must select a state that does not pay state taxes (i.e., AK, FL, NV, NH, SD, TN, TX, WA, or WY).



TSP/Agents Corner:

While we see successful customer satisfaction surveys, we also see unhappy and valid Department of Defense customer remarks. We believe sharing these comments with you may help you to understand customer frustration points, correct these deficiencies (when applicable), and provide better service to our service men and women.

- ♣ Customers are entitled to a full pack/unpack service and a one-time placement of household goods unless it is refused by the customer.
- ♣ All items disassembled by the TSP/Agent must be reassembled at destination by the TSP/Agent.
- ♣ Ensure that work crews are in proper uniforms and cleared for base entry prior to pickup and delivery.



Shipment Pullbacks vs. Turnbacks:

SDDC monitors all pullback actions taken in DPS to analyze why shipments are turned back. We need the assistance of all PPSOs to accurately determine whether the pullback action was based on a PPSO decision or a TSP reason. For TSP reasons, PPSOs must type the word "TURNBACK" and a brief explanation in the remarks block, e.g. "TURNBACK —TSP can no longer service shipment," or "TURNBACK— TSP unable to meet customer's original requested pickup date." For PPSO/customer reasons, type the word "PULLBACK" and a brief explanation, e.g. "PULLBACK—shipment cancelled per customer request," or "PULLBACK—TSP cannot service the customer's new requested dates."

PULLBACK = PPSO

TURNBACK = TSP

Move.mil

The DPS Smart Book v29 was posted to www.move.mil on February 5, 2014.

Bunker Surcharge (BSC) Validation:

It has been brought to SDDC's attention that there are ongoing issues with Domestic BSC validations. PPSOs and TSPs are reminded that Domestic BSC is only authorized for shipments going to/from Alaska, and only for the ocean transport portion of the route (i.e., Tacoma to the Port of Anchorage). Some invoices are showing BSC from the origin to final inland destination (i.e. Anchorage to Baltimore, MD). We are seeing that TSPs are then invoicing for Domestic Fuel Surcharge as well. This is not allowed, and PPSOs must dispute these invoices pending clarification. Please reference the 2014 400NG for detailed guidance on computing BSC.

GBL Correction Notice Reminder

SDDC has heard concerns regarding both origin and destination sites issuing Government Bill of Lading correction notices, which may lead to a contradiction in forms and/or unnecessary administrative requirements. This is a reminder that a listing of the blocks on the GBL/Bill of Lading which can be modified and guidance for preparing a GBL/BL are located in the Defense Transportation Regulation, Part IV, Personal Property, Chapters 402 (page IV-402-68, Table 402-4) and 413, respectively.



Helpful Hints Regarding Direct Procurement Method for PPSOs

DPM information is located in the Defense Transportation Regulation Part IV, Chapter 404 and Appendices G & H at <http://www.transcom.mil/dtr/part-iv/chapters.cfm>. DPM provides another avenue for shipping household goods. Joint/PPSOs are reminded to retain and renew DPM contracts. Please review the Personal Property Consignment Instruction Guide prior to assigning shipments to ensure DPM contractor availability at destination. HQ SDDC does not approve or qualify contractors for providing DPM transportation services. Required materials and services for the preparation, storage, and movement of DPM shipments are acquired under local Service contracts. Coordinate all DPM contract requirements and modifications with your local Contracting Officer(s).

Letter of Suspension DD Form 1814

Entering text in the notes field is an important step when creating a suspension. TSPs receive DPS-generated emails informing them of suspension actions, but most of the emails do not provide the customer's name, bill of lading number, or reason for suspension. Unfortunately, sometimes this vital information is also not found on the **DD Form 1814**. PPSOs should ensure that they provide the following information in the notes box:

1. Customer's name(s)
2. BL number(s)
3. Rule or regulation violated (e.g., IAW Defense Travel Regulation Part IV, Appendix B)
4. Statement: "Failure to provide corrective action within 30 days from the effective date of a suspension may result in the LOS remaining in effect, until corrective action has been provided and accepted."



DP3 Storage In Transit (SIT):

Requesting SIT: The PPSO may use SIT when it is necessary to meet the member's/employee's requirements. Although SIT is commonly used at destination when a shipment arrives before the member/employee has established a delivery address, it may also be used at origin or an intermediate point "when determined by the PPSO to be in the best interest of the member/employee and the Government." **Subject to PPSO approval**, the TSP may use any DOD-approved SIT facility listed in DPS. All SIT and related charges are based on the destination city or installation shown in Block 18 of the BL unless authorized by the servicing PPSO. Requests for extension of SIT for employees are accomplished IAW the JTR, Paragraph C5190-B. Request for extension of SIT for members are accomplished IAW JFTR Paragraph U5375. For further guidance see the DTR, Part IV, Chapter 402, Page 15, 5(a).

Any question/concerns contact the SDDC –PP Operations Team, Army.SDDC.SAFB.PPOPS@mail.mil

Motorcycle Age Requirement to Drive at Aviano AB, Italy

DOD personnel assigned to Aviano AB, Italy who desire to drive a motorcycle, **MUST** be 24 years old or older if the motorcycle is more than 50 cc's. This policy at Aviano AB will go into effect March 25, 2014. Please reference the PPCIG Country Instructions for additional details.

Financial Qualification Submission Season

Attention all TSPs! Please ensure your independent financial representative provides your financial qualifications data in accordance with SDDC PAM 55-4 (July 2, 2013). Paragraph 3.9 of this publication contains the pertinent guidance regarding the submission of financial qualifications data. Please refer questions to the SDDC Financial Analyst at (618) 220-6960.

Acronyms

BL	Bill of Lading	HHG	Household Goods	PPF	Personal Property Forum
BSC	Bunker Surcharge	JFTR/JTR	Joint Federal Travel Regulation/Joint Travel Regulation	PPM	Personally Procured Move
DP3	Defense Personal Property Program	JPPSO	Joint Personal Property Shipping Office	PPSO	Personal Property Shipping Office
DPM	Direct Procured Method	LOS	Letter of Suspension	SDDC	Surface Deployment and Distribution Command
DPS	Defense Personal Property System	PBP&E	Professional Books, Papers, and Equipment	SIT	Storage in Transit
GBL	Government Bill of Lading	PDS	Permanent Duty Station	SRC	System Response Center
GBLOC	Government Bill of Lading Office Code	PPCIG	Personal Property Consignment Instruction Guide	TSP	Transportation Service Provider