



News 'U' Can Use

Director's Corner

Fall has officially arrived and we have put another Peak Season and Hotwash in the record books. The Summer Hotwash highlighted several areas where the Services, Industry, and SDDC will work to improve the moving experience for our military and civilian families.

As we proceed into the Fall, and Winter months, the pace continues to be swift with Rate Filing testing underway through early December. Completion of this critical testing is key to successfully having rates on file in February 2015. Additionally, SDDC looks forward to hosting the Household-Goods Enterprise at the Personal Property Forum on November 18, 2014. Thanks for all you do, we look forward to seeing you soon.

Please keep our deployed service members in mind as you celebrate a well-deserved Thanksgiving with friends and family.

Very respectfully,
CAPT Aaron K. Stanley
Director, Personal Property

Fall Personal Property Forum

The fall Personal Property Forum (PPF) is scheduled for November 18, 2014. Please check our website for additional information regarding the required registration process, a new process this year. The location for the PPF is the Four Points by Sheraton, 319 Fountains Parkway, Fairview Heights, IL 62208. The agenda for this meeting follows:

0800-0830:	Welcome/Opening Remarks/SDDC Deputy to the Commander Remarks
0830-0900:	DP3 Updates
0900-0930:	DPS Updates
0930-0945:	Break
0945-1015:	DP3 Rates
1015-1045:	DP3 Quality Assurance
1045-1115:	Storage Management Office
1115-1130:	Morning wrap up/action items
1130-1300:	Lunch: Non-hosted
1300-1330:	DP3 Operations
1330-1400:	DP3 Storage
1400-1430:	Industry Comments
1430-1445:	Break
1445-1500:	Wrap Up/Action Items
1500-1600:	Breakout Session and Additional Dialogue

Regionalization Update

The following locations are scheduled to regionalize effective January 1, 2015:

1. JPPSOSW - NAVSUP FLC SAN DIEGO, CA (LKNQ) assumes MCAS YUMA, AZ (KDML)
2. JPPSOSW - NAVSUP FLC SAN DIEGO, CA (LKNQ) assumes DLIFLC& PRESIDIO MONTEREY, CA (LHAT)

For questions please contact the HQ SDDC Business Processes and System Integration Team at Army.SDDC.PPCIG@mail.mil.

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Verifying Customer Contact Information

For customers who are retiring or separating from the federal government, it is very important that the PPSOs verify their contact information. When customers depart from federal service, they no longer have a government email account, therefore, it's essential that they provide a personal email address (if they have one). Likewise, if the customer has only provided an international phone number for an OCONUS to CONUS move, please ask the customer to provide an alternate stateside number. The number provided can be of a relative or friend who can get in contact with the member when their shipment arrives. Also, please advise customers that as soon as they acquire other means of communication (cell phone, email address, etc.), they should immediately update that information in the Defense Personal Property System, as well as contact the Transportation Service Provider. Finally, to ensure great communication, please ensure the customer has the contact number of the origin PPSO, destination PPSO, and TSP.

The TSP must be in regular contact with the customer throughout the entire process (DTR Part IV, Chapter 402, paragraph D3.a). In order for this to occur, the TSP must verify the customer's contact information during the pre move survey process. For OCONUS to CONUS shipments, if the customer has an international number only, the TSP should ask the customer to provide another stateside number. If the customer does not have an alternate number, then ask them to provide the number of a relative or friend who can get in touch with them when their shipment arrives. Finally, please ensure the customer has the contact information for the TSP and a copy of the Government Bill of Lading.

When the Nearest DOD SIT Facility is Located 50 Miles or More from Block 18

Industry has requested SDDC address whether a TSP will be authorized a "long delivery" when the nearest DOD-approved SIT facility is over 50 miles from block 18. Per the DP3 business rules "All SIT and related charges are based on the requested pickup (block 19 of the PPGBL/BL) and/or the requested delivery address (block 18 of the PPGBL/BL) at the time the shipment is offered and accepted by the TSP." Therefore, the TSP is authorized payment for delivery based on block 18 (not the SIT facility) to the actual delivery address. For further guidance see the 2014 400NG Change 1, Item 17 (1) and 2014 International Tender Change 1, Item 216, f, (2)b, (3)b.

Personal Property Europe Office

Our Personal Property Office in Europe recently hired a new supervisory Traffic Management Specialist. Please extend a warm welcome to Mr. René Guionnaud, Jr. He comes to Personal Property from SDDC G9 with a wealth of Air Force personal property experience and has already hit the ground running. Our Personal Property Europe staff can be reached by sending an email to the organizational box, usarmy.sembach.598-trans-bde.mbx.ppd@mail.mil.



HAPPY THANKSGIVING!

Acronyms

CoCC	Council of Captains and Colonels	HHG	Household Goods	PPCIG	Personal Property Consignment Instruction Guide
CRSMO	Central Regional Storage Management Office	HQ	Headquarters	PPSO	Personal Property Shipping Office
CSS	Customer Satisfaction Survey	IAL	International Auto Logistics	RSMO	Regional Storage Management Office
DP3	Defense Personal Property Program	IT	International Tender	SDDC	Surface Deployment and Distribution Command
DPM	Direct Procured Method	JPPSO	Joint Personal Property Shipping Office	SRC	System Response Center
DPS	Defense Personal Property System	NTS	Non-Temporary Storage	TSP	Transportation Service Provider
DTR	Defense Travel Regulation	POV	Privately Owned Vehicle	VPC	Vehicle Processing Center