

SDDC-PP ADVISORY 14-0012

DATE: 03 DECEMBER 2013

FROM: SDDC-PP SCOTT AFB, IL

TO: MILITARY SERVICE HEADQUARTERS REPRESENTATIVES, WORLDWIDE PERSONAL PROPERTY

SHIPPING OFFICES (PPSOS), AND DOD-APPROVED PERSONAL PROPERTY TRANSPORTATION

SERVICE PROVIDERS (TSPS)

SUBJ: DEFENSE PERSONAL PROPERTY SYSTEM (DPS) UNSCHEDULED OUTAGE

1. THIS IS A COORDINATED MESSAGE BETWEEN HQ SDDC AND THE DPS PROJECT MANAGEMENT OFFICE (DPS PMO).
2. DPS IS CURRENTLY EXPERIENCING AN UNEXPECTED DEFENSE INFORMATION SYSTEMS AGENCY (DISA) NETWORK OUTAGE THAT BEGAN APPROXIMATELY 0400 HRS THIS MORNING AND IS STILL ONGOING. THE OUTAGE IS IMPACTING ALL SYSTEMS RUNNING AT DISA DEFENSE ENTERPRISE COMPUTING CENTER (DECC)-OGDEN, UT. DISA IS ACTIVELY TROUBLESHOOTING THE ISSUE.
3. DPS PMO CURRENTLY HAS NO ADDITIONAL INFORMATION OF ROOT CAUSE, OR AN ESTIMATE OF WHEN DPS IS EXPECTED TO BECOME AVAILABLE. HQ SDDC WILL PROVIDE FURTHER INFORMATION ONCE THE DPS PMO RECEIVES UPDATES FROM DISA.
4. PLEASE EMAIL QUESTIONS ON THIS ADVISORY TO ARMY.SDDC.SAFB.PPCF@MAIL.MIL.
5. THIS MESSAGE WAS APPROVED FOR RELEASE BY MS. JILL SMITH, CHIEF, BUSINESS PROCESSES AND SYSTEMS INTEGRATION DIVISION, HQ SDDC.