

SDDC-PP Advisory 14-0021

DATE: 5 February 2014

FROM: SDDC-PP SCOTT AFB, IL

TO: MILITARY SERVICE HEADQUARTERS REPRESENTATIVES AND WORLDWIDE PERSONAL PROPERTY SHIPPING OFFICES

SUBJECT: TRANSPORTATION SERVICE PROVIDER (TSP) REVOCATION ACTION FOR CHARLESTON MOVING & STORAGE COMPANY, INC. (CHMG)

1. AS OF 04 FEBRUARY 2014, CHMG WAS REVOKED FROM PARTICIPATING IN THE DOD PERSONAL PROPERTY PROGRAM DUE TO FAILURE TO MAINTAIN DEPARTMENT OF TRANSPORTATION (DOT) OPERATING AUTHORITY. EFFECTIVE IMMEDIATELY, NO NEW SHIPMENTS SHALL BE OFFERED TO THE TSP LISTED IN THE SUBJECT LINE ABOVE.
2. ITOS SHALL PROVIDE HQ SDDC A LISTING OF ALL CHMG SHIPMENTS THAT HAVE NOT ARRIVED AT DESTINATION BY THE REQUIRED DELIVERY DATE (RDD) ANNOTATED ON THE BILL OF LADING (BL). PLEASE SUBMIT THE LIST AS SOON AS POSSIBLE, BUT NOT LATER THAN THE THREE (3) BUSINESS DAYS FROM THE DATE THIS MESSAGE IS RECEIVED.
3. BOOKED CHMG SHIPMENTS THAT ARE STILL AT ORIGIN OR SHIPMENTS THAT HAVE NOT BEEN PICKED UP MUST BE PULLED BACK AND RETENDERED TO OTHER TSPS USING THE SAME AGENT, IF POSSIBLE.
4. SHIPMENTS ORDERED INTO STORAGE-IN-TRANSIT (SIT) OR THOSE ALREADY IN SIT SHALL BE TERMINATED EFFECTIVE THE DATE THEY ARE PLACED INTO STORAGE.
5. CHMG IS RESPONSIBLE FOR COMPLETING MOVEMENT FOR SHIPMENTS IN THE DEFENSE TRANSPORTATION PIPELINE (I.E., SHIPMENTS THAT HAVE MOVED BEYOND THE ORIGIN AGENT'S WAREHOUSE).
6. FRUSTRATED SHIPMENTS MUST BE REPORTED TO HQ SDDC FOR ADDITIONAL SHIPPING GUIDANCE.
7. PER PARAGRAPH 6, ITOS MUST KEEP COPIES OF THE ORIGINAL OR RETENDERED BILLS OF LADING, BL CORRECTION NOTICES, PURCHASE ORDERS, FREIGHT WARRANTS, AND ANY OTHER BILLS PAID FOR RETENDERED SHIPMENTS. BOTH ORIGIN AND DESTINATION ITOS MUST PROVIDE COPIES OF THE ORIGINAL AND RETENDERED BLS TO HQ SDDC ONCE SHIPMENTS HAVE ARRIVED AT DESTINATION AS FOLLOWS:
 - A. MAIL TO: HQ SDDC - MILITARY SURFACE DEPLOYMENT & DISTRIBUTION COMMAND, ATTN: AMSSD-PPP-PO, 1 SOLDIER WAY, SCOTT AFB, IL 62225-5006.
 - B. FACSIMILE (FAX) TO: DSN 770-5414 OR COMMERCIAL (618) 220-5414.
 - C. EMAIL TO: ARMY.SDDC.SAFB.PPOPS@MAIL.MIL.
8. DESTINATION ITOS SHOULD ADVISE CUSTOMERS THAT THEIR PERSONAL PROPERTY SHIPMENTS MAY BE DELAYED AS A RESULT OF CHMG'S REVOCATION.

9. PLEASE SEND QUESTIONS RELATING TO: ARMY.SDDC.SAFB.PPOPS@MAIL.MIL.

10. THIS MESSAGE WAS APPROVED FOR RELEASE BY MS. JILL SMITH, CHIEF,
BUSINESS PROCESSES & SYSTEMS INTEGRATION DIVISION, HQ SDDC.