

SDDC-PP Advisory 14-0027

DATE: 20 February 2014

FROM: SDDC-PP SCOTT AFB, IL

TO: DOD-Approved Personal Property Transportation Service Providers (TSP)

SUBJECT: Defense Personal Property System (DPS) Rate Filing Update

1. As previously communicated, the rates processor began running last night at approximately 2000 CST. Unfortunately, the rate processor failed and the cause of the failure is being confirmed. Efforts to correct the situation are in progress and the processor has been restarted. Troubleshooting the processor will continue to be our #1 priority until resolved. SDDC fully understands the impact that this issue has on all currently approved TSPs and the potential schedule impact for completing their rate filing for Round 2.

2. We will publish an updated schedule (as needed or required) for Round 2 based on troubleshooting results and our ability to successfully generate rate rejection notices.

3. An updated advisory will be released later today with additional details.

4. If you have any questions or experience issues, please contact the PP Rates Team via email at the SDDC rate filing mailbox at:  
[army.sddc.safb.dpsrates@mail.mil](mailto:army.sddc.safb.dpsrates@mail.mil).

5. This message is approved for release by CAPT Stanley, Director Personal Property, HQ SDDC.