

SDDC-PP Advisory 14-0028

DATE: 20 February 2014

FROM: SDDC-PP SCOTT AFB, IL

TO: DOD-Approved Personal Property Transportation Service Providers (TSP)

SUBJECT: Defense Personal Property System (DPS) Rate Filing Update #2

1. A fix has been identified for the rate processor issues that interrupted last night's scheduled processor run. The rates processor is currently running and is scheduled to be completed within the next 4 hours. A separate firewall issue has been identified that appears to be affecting all emails being sent from DPS. This secondary firewall issue was impacting the transmission of the rate rejection notices. If both issues process correctly, we should have rate rejection notices generated tonight.

2. Once we have confirmed that the rate rejection notices have been successfully transmitted, SDDC will reassess the rate filing schedule and publish any updates.

3. If you have any questions or experience issues, please contact the PP Rates Team via email: army.sddc.safb.dpsrates@mail.mil.

4. This message is approved for release by CAPT Stanley, Director Personal Property, HQ SDDC.