

SDDC-PP Advisory 14-0042 (Update #1)

DATE: 26 March 2014

FROM: SDDC-PP SCOTT AFB, IL

TO: MILITARY SERVICE HEADQUARTERS REPRESENTATIVES AND WORLDWIDE PERSONAL PROPERTY SHIPPING OFFICES

SUBJECT: TRANSPORTATION SERVICE PROVIDER (TSP) VOLUNTARY WITHDRAW ACTION FOR GUARDIAN INTERNATIONAL, INC. (GUII).

1. NOTE CHANGE TO PARAGRAPH 4, WHICH NOW SHOULD READ:

"SHIPMENTS ORDERED INTO STORAGE-IN-TRANSIT (SIT) OR THOSE ALREADY IN SIT WILL REMAIN UNDER TSP CONTROL UNTIL SHIPMENTS ARE DELIVERED TO CUSTOMER OR CONVERTED TO CUSTOMERS EXPENSE, WHICHEVER COMES FIRST. NOTE: ON SHIPMENTS THAT HAVE BEEN TERMINATED, HQ SDDC WILL REQUEST A SERVICE REQUEST TO CHANGE SHIPMENT STATUS BACK TO SIT AT DESTINATION."

2. ADDITIONAL INFORMATION: FOR SHIPMENTS THAT ARE IN TRANSIT AND HAVE DEPARTED ORIGIN, THE TSP WILL CONTINUE MANAGING THOSE SHIPMENTS. WHEN SHIPMENT ARRIVES AT DESTINATION, THE TSP WILL COORDINATE DELIVERY WITH THE CUSTOMER. IF THE CUSTOMER IS UNABLE TO TAKE DELIVERY, THE TSP WILL PLACE THE SHIPMENT INTO STORAGE UNTIL DELIVERY IS ACCOMPLISHED OR CONVERTED TO CUSTOMER'S EXPENSE, WHICHEVER COMES FIRST.

3. PPSOS SHOULD REITERATE THE CLAIM PROCESS TO IMPACTED CUSTOMERS, I.E. CLAIMS FILING TIMELINES, DEPRECIATED VALUE SETTLEMENTS WHEN TRANSFERRED TO A MILITARY CLAIMS OFFICE (MCO), FULL REPLACEMENT VALUE (FRV) IF THE CLAIM IS SETTLED WITHIN THE TWO YEAR PERIOD, ETC. PLEASE REVIEW THE CLAIMS LIABILITY BUSINESS RULES POSTED ON THE SDDC PUBLIC WEBSITE

(<http://www.sddc.army.mil/PP/default.aspx?RootFolder=%2FPP%2FDefense%20Personal%20Property%20Program%20DP3%2FDefense%20Personal%20Property%20Program%20%28DP3%29&FolderCTID=0x012000EB692AED156D7646BAE4843B44C9177E&View={31391EFE-2C6D-40A2-8B21-D1F3D204C943}>)

<<http://www.sddc.army.mil/PP/default.aspx?RootFolder=%2FPP%2FDefense%20Personal%20Property%20Program%20DP3%2FDefense%20Personal%20Property%20Program%20%28DP3%29&FolderCTID=0x012000EB692AED156D7646BAE4843B44C9177E&View=%7b31391EFE-2C6D-40A2-8B21-D1F3D204C943%7d>>).

4. THIS MESSAGE WAS APPROVED FOR RELEASE BY MS. JILL SMITH, CHIEF, BUSINESS PROCESSES & SYSTEMS INTEGRATION DIVISION, HQ SDDC.