

SDDC-PP ADVISORY 14-0044

DATE: 27 March 2014

FROM: SDDC-PP SCOTT AFB, IL

TO: Military Service Headquarters Representatives, Worldwide Personal Property Shipping Offices (PPSOS) and DoD-Approved Personal Property Transportation Service Providers (TSP)

SUBJ: Electronic Transportation Acquisition (ETA) Scheduled Outage

1. ETA will be unavailable Sunday, 06 April 2014, between 12:00 and 16:00 Central Standard Time (CST). Firewall rack moves will cause ETA and all Common Computing Environment (CCE) applications to be unavailable during this time.

2. Personal Property applications that will be unavailable due to this outage include Defense Personal Property System (DPS), Central Web Application (CWA), Interim Customer Satisfaction Survey (ICSS), Enhanced Transportation Operational Personal Property Standard System (ETOPS), Personal Property One-Time-Only System (OTO), Personal Property Consignment Instruction Guide Web Application (PPCIG-WEB).

3. Please email questions relating to this message to:

army.sddc.safb.ppcf@mail.mil

4. Report technical issues to the SDDC Systems Response Center (SRC):

a. Email CWA: sddc.safb.cwahd@us.army.mil;

DPS: sddc.safb.dpshd@us.army.mil;

ETOPS: sddc.safb.topshd@us.army.mil

b. Telephone: Toll-free (800) 462-2176; COMM (618) 589-9445.

CWA: Option 2

DPS: Option 5

ETOPS: Option 2

c. Internet: <https://www.sddc-srchelpme.com>

5. This message was approved for release by Ms. Jill Smith, Chief, Business Processes and Systems Integration Division, HQ SDDC.