

SDDC-PP Advisory 14-0052

DATE: 16 April 2014

FROM: SDDC-PP SCOTT AFB, IL

TO: Transportation Service Providers (TSP)

SUBJ: Management Roles/Outsourcing International TSP Responsibilities

1. It has been requested for SDDC to provide clarification, as to what responsibilities an International TSP can outsource. DOD approved TSPs are solely responsible for any shipment awarded to them regardless of what shipment function they outsource. TSPs must file their own rates and Certificate of Independent Pricing (CIP) and Certificate of Responsibility (COR) certifications, of which are never outsourced.
2. The following services must be performed at the offices of the carrier independent of any other person, firm, or corporation: shipment management; coordinating operational functions; selecting and executing necessary agreements with origin and destination agents, port agents and general agents overseas; and paying origin/destination agents, underlying carriers, port agents, and general agents overseas for services rendered.
3. Examples of current acceptable outsourcing practices are for claims processing, billing and invoicing, and customer service. Outsourcing of all TSP functions (e.g. brokering) is not allowed in the DP3.
4. Please send questions or concerns relating to this advisory to [army.sddc.safb.ppqual@mail.mil](mailto:army.sddc.safb.ppqual@mail.mil) or call (618) 220-6789.
5. This message was approved for release by CAPT Aaron Stanley, Director, Personal Property HQ SDDC.