

ADVISORY # 14-0062

FROM: SDDC-PP SCOTT AFB, IL

TO: WORLDWIDE PERSONAL PROPERTY SHIPPING OFFICES (PPSOS) AND  
TRANSPORTATION SERVICE PROVIDERS (TSPS)

SUBJECT: DEFENSE PERSONAL PROPERTY SYSTEM (DPS) SCHEDULED DOWNTIME

1. Please be advised that DPS will have a scheduled downtime from 9:00PM CDT on Friday, 16 May 2014 until 1:00AM on Saturday, 17 May 2014.
2. This planned system outage will affect other DPS processes and the ability to counsel customers will not remain active during this period.
3. Report technical issues to the System Response Center (SRC) Helpdesk.
  - a. Email: [sddc.safb.dpshd@us.army.mil](mailto:sddc.safb.dpshd@us.army.mil)
  - b. Comm. Telephone: (800) 462-2176 or (618) 220-7332
  - c. DSN Telephone: 312-770-7332
  - c. Internet: <https://www.sddc-srchelpme.com>
4. Email questions to [army.sddc.safb.dpsrates@mail.mil](mailto:army.sddc.safb.dpsrates@mail.mil)
5. This message is approved for release by Ms. Jill Smith, Chief, Business Processes & Systems Integration Division.