

SDDC-PP ADVISORY 14-0065

DATE: 21 MAY 2014

FROM: SDDC-PP SCOTT AFB, IL

TO: MILITARY SERVICE HEADQUARTERS REPRESENTATIVES, WORLDWIDE PERSONAL PROPERTY SHIPPING OFFICES (PPSO), AND DOD-APPROVED PERSONAL PROPERTY TRANSPORTATION SERVICE PROVIDERS (TSP)

SUBJ: DEFENSE PERSONAL PROPERTY SYSTEM (DPS) EMERGENCY UNSCHEDULED OUTAGE

1. This is a coordinated message between HQ SDDC and the DPS Program Management Office (DPS PMO).

2. DPS will be unavailable between 2100 to 2130 PM Central Standard Time (CST) Wednesday, 21 May 2014.

3. As a follow-on action resulting from the recent OpenSSL Heartbleed vulnerability, SDDC installed new public key infrastructure (PKI) certificates on affected SDDC Common Computing Environment Web servers. The installation caused communication problems between legacy enhanced Transportation Operational Personal Property Standard System (TOPS) and internal and external systems.

4. The Defense Information Systems Agency (DISA) will require a 30 minute outage to install the new certificates onto the DPS service bus, restart the Web services, and reset the servers.

5. Please email questions to: army.sddc.safb.ppcf@mail.mil.

6. This message was approved for release by Ms. Jill Smith, Chief, Business Processes and Systems Integration Division, HQ SDDC.