

SDDC-PP ADVISORY 14-0084

DATE: 25 June 2014

FROM: SDDC-PP SCOTT AFB, IL

TO: DOD APPROVED PERSONAL PROPERTY TRANSPORTATION SERVICE PROVIDERS (TSP)

SUBJ: Customer Satisfaction Survey (CSS) Appeal Period Extension.

1. SDDC will extend the deadline for TSPs to submit their CSS appeals till 29 June 2014. Any appeals received after 2359 CST on 29 June 2014 will not be considered.

2. We will continue to send an email verifying receipt of your appeal within two (2) business days. If you do not receive a receipt email, contact Mike Dobbs at 618-220-5404 or Ed Naki at 618-220-5483

3. This message is approved for release by Ms. Jill Smith, Chief, Business Processes and Systems Integration Division, HQ SDDC.