

C-PP Advisory 14-0085

DATE: 03 July 2014

FROM: SDDC-PP SCOTT AFB, IL

TO: MILITARY SERVICE HEADQUARTERS REPRESENTATIVES AND WORLDWIDE PERSONAL PROPERTY SHIPPING OFFICES

SUBJECT: TRANSPORTATION SERVICE PROVIDER (TSP) REVOCATION ACTION FOR FRANCONIA REAL ESTATE SERVICES, INC. (RMXF) AND SECURITY STORAGE & VAN CO. OF NEWPORT NEWS, VA., INC. (SSOQ)

1. AS OF 03 JULY 2014, RMXF AND SSOQ ARE REVOKED FROM PARTICIPATING IN THE DOD PERSONAL PROPERTY PROGRAM DUE TO FAILURE TO MAINTAIN QUALIFICATION REQUIREMENTS. EFFECTIVE IMMEDIATELY, NO NEW SHIPMENTS SHALL BE OFFERED TO THE TSPS LISTED IN THE SUBJECT LINE ABOVE.

2. ITOS SHALL PROVIDE HQ SDDC A LISTING OF ALL RMXF AND SSOQ SHIPMENTS THAT HAVE NOT ARRIVED AT DESTINATION BY THE REQUIRED DELIVERY DATE (RDD) ANNOTATED ON THE BILL OF LADING (BL). PLEASE SUBMIT THE LIST AS SOON AS POSSIBLE, BUT NOT LATER THAN FIVE (5) GOVERNMENT BUSINESS DAYS FROM THE DATE

THIS MESSAGE IS RECEIVED.

3. BOOKED RMXF AND SSOQ SHIPMENTS THAT ARE STILL AT ORIGIN OR SHIPMENTS THAT HAVE NOT BEEN PICKED UP MUST BE PULLED BACK AND RETENDERED TO OTHER TSPS USING THE SAME AGENT, IF POSSIBLE.

4. SHIPMENTS ORDERED INTO STORAGE-IN-TRANSIT (SIT) OR THOSE ALREADY IN SIT WILL REMAIN UNDER TSP CONTROL UNTIL SHIPMENTS ARE DELIVERED TO CUSTOMER OR CONVERTED TO CUSTOMER'S EXPENSE, WHICHEVER COMES FIRST.

5. FOR SHIPMENTS THAT ARE IN TRANSIT AND HAVE DEPARTED ORIGIN, THE TSP WILL CONTINUE MANAGING THOSE SHIPMENTS. WHEN SHIPMENT ARRIVES AT DESTINATION, THE TSP WILL COORDINATE DELIVERY WITH THE CUSTOMER. IF THE CUSTOMER IS UNABLE TO TAKE DELIVERY, THE TSP WILL PLACE THE SHIPMENT INTO SIT UNTIL DELIVERY IS ACCOMPLISHED OR THE SHIPMENT IS CONVERTED TO CUSTOMER'S EXPENSE, WHICHEVER COMES FIRST.

6. FRUSTRATED SHIPMENTS MUST BE REPORTED TO HQ SDDC FOR ADDITIONAL SHIPPING GUIDANCE.

7. PER PARAGRAPH 6, ITOS MUST KEEP COPIES OF THE ORIGINAL OR RETENDERED BILLS OF LADING, BL CORRECTION NOTICES, PURCHASE ORDERS, FREIGHT WARRANTS, AND ANY OTHER CHARGES PAID FOR RETENDERED SHIPMENTS. BOTH ORIGIN AND DESTINATION ITOS MUST PROVIDE COPIES OF THE ORIGINAL AND RETENDERED BLS TO HQ SDDC ONCE SHIPMENTS HAVE ARRIVED AT DESTINATION AS FOLLOWS:

A. MAIL TO: HQ SDDC - MILITARY SURFACE DEPLOYMENT & DISTRIBUTION
COMMAND, ATTN: AMSSD-PPP-PO, 1 SOLDIER WAY, SCOTT AFB, IL 62225-5006.

B. EMAIL TO: ARMY.SDDC.SAFB.PPOPS@MAIL.MIL

8. DESTINATION ITOS SHOULD ADVISE CUSTOMERS THAT THEIR PERSONAL PROPERTY
SHIPMENTS MAY BE DELAYED AS A RESULT OF RMXF'S AND SSOQ'S REVOCATIONS.

9. PLEASE SEND QUESTIONS RELATING TO THIS MESSAGE TO:
ARMY.SDDC.SAFB.PPOPS@MAIL.MIL

10. THIS MESSAGE WAS APPROVED FOR RELEASE BY MS. JILL SMITH, CHIEF,
BUSINESS PROCESSES & SYSTEMS INTEGRATION DIVISION, HQ SDDC.