

SDDC-PP Advisory 14-0093

DATE: 4 AUGUST 2014

FROM: SDDC-PP SCOTT AFB, IL

TO: MILITARY SERVICE HEADQUARTERS REPRESENTATIVES AND WORLDWIDE PERSONAL PROPERTY SHIPPING OFFICES

SUBJECT: TRANSPORTATION SERVICE PROVIDER (TSP) REVOCATION ACTION FOR HIDDEN VALLEY TRANSFER, INC. (HIDN) AND ARNOLD MOVING COMPANY, INC. (ARNA)

1. AS OF 4 AUGUST 2014, HIDN AND ARNA ARE REVOKED FROM PARTICIPATING IN THE DOD PERSONAL PROPERTY PROGRAM DUE TO FAILURE TO MAINTAIN QUALIFICATION REQUIREMENTS. EFFECTIVE IMMEDIATELY, NO NEW SHIPMENTS SHALL BE OFFERED TO THE TSPS LISTED IN THE SUBJECT LINE ABOVE.

2. ITOS SHALL PROVIDE HQ SDDC A LISTING OF ALL HIDN AND ARNA SHIPMENTS THAT HAVE NOT ARRIVED AT DESTINATION BY THE REQUIRED DELIVERY DATE (RDD) ANNOTATED ON THE BILL OF LADING (BL). PLEASE SUBMIT THE LIST AS SOON AS POSSIBLE, BUT NOT LATER THAN FIVE (5) BUSINESS DAYS FROM THE DATE THIS MESSAGE IS RECEIVED.

3. BOOKED HIDN AND ARNA SHIPMENTS THAT ARE STILL AT ORIGIN OR SHIPMENTS THAT HAVE NOT BEEN PICKED UP MUST BE PULLED BACK AND RETENDERED TO OTHER TSPS USING THE SAME AGENT, IF POSSIBLE.

4. SHIPMENTS ORDERED INTO STORAGE-IN-TRANSIT (SIT) OR THOSE ALREADY IN SIT WILL REMAIN UNDER TSP'S CONTROL UNTIL SHIPMENTS ARE DELIVERED TO CUSTOMER OR CONVERTED TO CUSTOMERS EXPENSE, WHICHEVER COMES FIRST.

5. FOR SHIPMENTS THAT ARE IN TRANSIT AND HAVE DEPARTED ORIGIN, THE TSPS WILL CONTINUE MANAGING THOSE SHIPMENTS. WHEN SHIPMENT ARRIVES AT DESTINATION, THE TSPS WILL COORDINATE DELIVERY WITH THE CUSTOMER. IF THE CUSTOMER IS UNABLE TO TAKE DELIVERY, THE TSPS WILL PLACE THE SHIPMENT INTO STORAGE UNTIL DELIVERY IS ACCOMPLISHED OR CONVERTED TO CUSTOMERS EXPENSE, WHICHEVER COMES FIRST.

6. FRUSTRATED SHIPMENTS MUST BE REPORTED TO HQ SDDC FOR ADDITIONAL SHIPPING GUIDANCE.

7. PER PARAGRAPH 6, ITOS MUST KEEP COPIES OF THE ORIGINAL OR RETENDERED BILLS OF LADING, BL CORRECTION NOTICES, PURCHASE ORDERS, FREIGHT WARRANTS, AND ANY OTHER CHARGES PAID FOR RETENDERED SHIPMENTS. BOTH ORIGIN AND DESTINATION ITOS MUST PROVIDE COPIES OF THE ORIGINAL AND RETENDERED BLS TO HQ SDDC ONCE SHIPMENTS HAVE ARRIVED AT DESTINATION AS FOLLOWS:

A. MAIL TO: HQ SDDC - MILITARY SURFACE DEPLOYMENT & DISTRIBUTION COMMAND, ATTN: AMSSD-PPP-PO, 1 SOLDIER WAY, SCOTT AFB, IL 62225-5006.

B. EMAIL TO: ARMY.SDDC.SAFB.PPOPS@MAIL.MIL

8. DESTINATION ITOS SHOULD ADVISE CUSTOMERS THAT THEIR PERSONAL PROPERTY SHIPMENTS MAY BE DELAYED AS A RESULT OF HIDN'S AND ARNA'S REVOCATION.

9. PLEASE SEND QUESTIONS RELATING TO THIS MESSAGE TO:

ARMY.SDDC.SAFB.PPOPS@MAIL.MIL

10. THIS MESSAGE WAS APPROVED FOR RELEASE BY MS. JILL SMITH, CHIEF, BUSINESS PROCESSES & SYSTEMS INTEGRATION DIVISION, HQ SDDC.