

SDDC-PP ADVISORY 14-0094

DATE: 06 AUG 2014

FROM: SDDC-PP SCOTT AFB, IL

TO: MILITARY SERVICE HEADQUARTERS REPRESENTATIVES, WORLDWIDE PERSONAL PROPERTY SHIPPING OFFICES (PPSOS), AND DOD-APPROVED PERSONAL PROPERTY TRANSPORTATION SERVICE PROVIDERS (TSPS)

SUBJ: DEFENSE PERSONAL PROPERTY SYSTEM (DPS) SCHEDULED OUTAGE

1. This is a coordinated message between HQ SDDC and the DPS Program Management Office (DPS PMO).
2. The DPS PMO has scheduled a DPS outage Friday, 08 August 2014 and Saturday, 09 August 2014, between 21:00 and 01:00 Central Daylight Time (CDT). Scheduled downtime is required to deploy DPS release 1.6.13.
3. This release includes two software problem reports (SPR):
 - a. SPR 7202 -- DPS Not Loading Communication File Pages for any Interfaces in DPS (page timing out.) The pages within tracking that bring up lists of files takes too long to load and eventually times out.
 - b. SPR 7205 -- Shipments Are Not Properly Timing Out. Shipments awarded to a TSP that are in a locked status should be timing out around the 24-hour mark.
4. Please email questions relating to this message to: army.sddc.safb.ppcf@mail.mil.
5. Report DPS technical issues to the SDDC Systems Response Center (SRC):
 - a. Email: sddc.safb.dpshd@us.army.mil
 - b. Telephone: Toll-free (800) 462-2176; COMM (618) 589-9445, Option 5
 - c. Internet: <https://www.sddc-srchelpme.com>.
6. This message is approved for release by Ms. Jill Smith, Chief, Business Processes and Systems Integration Division, HQ SDDC.