

PP Advisory 14-0103

DATE: 10 September 2014

FROM: SDDC-PP Scott AFB, IL

TO: MILITARY SERVICE HEADQUARTERS REPRESENTATIVES, WORLDWIDE PERSONAL PROPERTY SHIPPING OFFICES (PPSOS), AND DOD-APPROVED PERSONAL PROPERTY TRANSPORTATION SERVICE PROVIDERS (TSPS)

SUBJ: Transportation Operational Personal Property System (TOPS) Scheduled Outage

1. This is a coordinated message between HQ SDDC and the Defense Personal Property System Program Management Office (DPS PMO).
2. We will be performing an emergency outage TODAY AT 1400 CDT in order to resolve a security issues. This affects Legacy Personal Property Oracle Applications (ETOPS, OTO, RSMO) at all sites.
3. Outage is expected to take less than 15 minutes while the Oracle Forms service is restarted
4. For any questions regarding this outage, please Email ARMY.SDDC.SAFB.PPCF@MAIL.MIL.
5. If users experience invoicing issues, please contact the SDDC Systems Response Center (SRC):
 - a. Email: sddc.safb.topshd@us.army.mil
 - b. Telephone: Toll free (800) 462-2176, Option 2
6. This message is approved for release by Ms. Jill Smith, Chief, Business Processes and Systems Integration Division, HQ SDDC.