

SDDC-PP ADVISORY # 15-0027

DATE: 13 February 2015

FROM: SDDC-PP SCOTT AFB, IL

TO: Military Service Headquarters Representatives, Worldwide Personal Property Shipping Offices (PPSO), and DOD-Approved Personal Property Transportation Service Providers (TSP)

SUBJECT: Defense Personal Property System (DPS) Scheduled System Outage

1. DPS will be unavailable for two hours Friday, 13 February 2015, between 9:00 PM Central Standard Time (CST) through 11:00 PM CST to deploy DPS emergency release v2.0.0a. During this outage, DPS will not be accessible to the user community.
2. This release will remediate a configuration setting for logging levels that were set too high for the DPS production environment. The incorrect configuration setting has contributed to the performance issues TSPs have experienced within the Rates Workbench display.
3. Please email questions relating to this message to:  
[sddc.safb.dpsmaxtsp@us.army.mil](mailto:sddc.safb.dpsmaxtsp@us.army.mil) or [army.sddc.safb.ppcf@mail.mil](mailto:army.sddc.safb.ppcf@mail.mil).
4. Report DPS rate filing and other technical issues to the SDDC Systems Response Center (SRC):
  - a. Email: [Usarmy.scott.sddc.mbx.g6-SRC-DPS-HD@mail.mil](mailto:Usarmy.scott.sddc.mbx.g6-SRC-DPS-HD@mail.mil)
  - b. Telephone: Toll-free (800) 462-2176; COMM (618) 589-9445, Option 5
  - c. Internet: <https://www.sddc-srchelpme.com>
5. This message was approved for release by Ms. Jill Smith, Chief, Business Processes and Systems Integration Division, HQ SDDC.