

SDDC-PP ADVISORY # 15-0032

DATE: 20 February 2015

FROM: SDDC-PP SCOTT AFB, IL

TO: Military Service Headquarters Representatives, Worldwide Personal Property Shipping Offices (PPSO) and DOD-Approved Personal Property Transportation Service Providers (TSP)

SUBJECT: Defense Personal Property System (DPS) Scheduled System Outage

1. The DPS emergency release 2.0.0b is not yet complete so will not deploy this evening, 20 Feb, as previously reported.

2. However, DISA will add memory to the database servers, which have been experiencing out of memory errors during the ongoing rate filing events. The outage, beginning at 2100 hrs CST, will only last 2 hours.

3. Please email questions relating to this message to:
sddc.safb.dpsmaxtsp@us.army.mil

4. Please report DPS technical issues to the SDDC Systems Response Center (SRC):

a. Email: Usarmy.scott.sddc.mbx.g6-SRC-DPS-HD@mail.mil

b. Telephone: Toll-free (800) 462-2176; COMM (618) 589-9445, Option

c. Internet: <https://www.sddc-srchelpme.com>

5. This message was approved for release by Mr. Danny Martinez, Chief, Qualification Assurance Division, HQ SDDC.