

SDDC-PP Advisory 15-0033

DATE: 20 February 2015

FROM: SDDC-PP SCOTT AFB, IL

TO: DEPARTMENT OF DEFENSE HOUSEHOLD GOODS TRANSPORTATION SERVICE PROVIDERS (TSPs)

SUBJ: DEFENSE PERSONAL PROPERTY PROGRAM (DP3) RATE FILING UPDATE

1. This message provides guidance on access challenges with the DPS Rates “Workbench” module. We understand users continue to be unable to access the “Workbench” module in order to submit manual rates or view rates submitted by the Bulk Rate File (BRF) method.
2. DPS emergency release 2.0.0b is not yet complete, and will not deploy this evening (20 Feb) as planned. In order to ensure timely promulgation of a traffic distribution list, and deploy critical peak season functionality this message advises that TSPs will NOT have access to the validation or manual filing processes in the DPS workbench module for Round 1.
3. HQ SDDC has made the determination in conjunction with USTRANSCOM PEO-T that the remainder of 2015 Rate Filing (RF) event will utilize the BRF method for filing all Domestic (dHHG) and International (iHHG, iUB, SS-iHHG, SS-iUB) rates. . TSPs who already filed via Workbench when available do NOT need to refile using BRF.
4. The Rate Filing User Guide-TSP Edition is posted on the SDDC Public website, and can be used for assistance with the BRF process. Additionally, the SDDC personnel listed below can also be contacted for assistance. Again, users are reminded this Workbench problem does not prevent them from filing rates using the Bulk Rate File method.
5. Due to the above challenges, we are extending DPS rate filing (RF) Round 1 to allow for all participants to file by BRF, if required, and make adjustments indicated in this message. Rate Filing Round 1 will now end on Tuesday 24 February as indicated below.
 - Round 1: 10 Feb 15 (6:00 PM CST) – 24 Feb 15 (6:00 PM CST)
 - Round 2: 08 Mar 15 (7:00 PM CDT) – 13 Mar 15 (7:00 PM CDT)
6. TSPs are reminded they can update rates by uploading another BRF. Because TSPs and their representatives cannot REMOVE a rate using the BRF method, this year only we are asking that TSPs file 99% discounts (dHHG) or \$1 per hundred weight (iUB, iHHG) for any channels they wish to remove and they will be rejected after the Round 1 processor runs.
7. For TSPs who erroneously uploaded rates for channels in which they are in International CFAC, we request that you submit a Helpdesk Ticket to the DPS Help Desk using the following email address: usarmy.scott.sddc.mbx.g6-src-dps-hd@mail.mil. Please courtesy copy (cc) using the HQ SDDC-PP Rate Filing address listed below to ensure maximum visibility of the challenges and increase corrective action response times.
8. Please utilize the following HQ SDDC-PP email organization boxes for questions regarding this message.
 - a. Rate Filing: army.sddc.safb.dpsrates@mail.mil
 - b. Domestic: army.sddc.safb.ppratesdom@mail.mil
 - c. International: army.sddc.safb.ppirate@mail.mil

This message is approved for release by Mr. Danny Martinez, Chief, Quality Assurance Branch.